



OUR POLICIES

DEPOSITS

A deposit of FIVE HUNDRED (\$500) DOLLARS is required at the time of booking for a weekly reservation. It can be paid by cash, money order, mastercard, visa or email transfer.

ON SITE PAYMENT

Payment for the remaining balance of the weekly reservation must be made at the time of arrival. Payment can be made by cash, money order, mastercard, visa or email transfer.

CANCELLATIONS

Cancellations are accepted no less than sixty (60) days from the proposed date of arrival. A full refund will be given less the sum of FIFTY (\$50) DOLLARS plus tax.

If cancellations occur less than sixty (60) days from the proposed date of arrival, the prepaid deposit of FIVE HUNDRED (\$500) DOLLARS will be held until such time as we have re-rented the cottage for the week and have received a deposit to secure the new reservation. At that time, your prepaid deposit will be returned to you less the sum of FIFTY (\$50) DOLLARS plus tax. Please remember that your deposit only covers part of your stay so if we are unable to fill the entire week the loss is ours. We cannot guarantee we will be able to re-rent the cottage.

When you rent one of our cottages on a weekly basis, we remind you that you are entering into a contract to rent the cottage for the entire week. If you are unable to stay for the entire week, no credits are given and full payment is required. You may not sublet the cottage to anyone else without the prior permission of resort management.

OCCUPANCY

Please note that our cottages are intended for single family use only. The maximum number of guests that we allow in our cottages is six (6). That being said, we do not recommend six adult-sized people staying in the cottages as it can make for 'cramped quarters'.

VISITORS

If you will be expecting visitors (non-guests) while you're at the resort, please note that we do have guidelines regarding visitors. These guidelines, we have deemed necessary to put in place as we try our utmost to keep all of guests comfortable, with plenty of outdoor space to enjoy. Please note:

- A visitor is someone who visits a paying guest at the resort;
- Maximum stay for a visitor is four (4) hours. Cost is \$10 per visitor;
- Every visitor must register at the office and pay in advance for their visit;
- The visitor must park on the back hill;
- Each cabin is allowed no more than four (4) visitors at one time;
- Visitors are NOT to bring pets to the resort;
- All visitors must leave the resort by 11:00pm

We appreciate your cooperation in respecting the above-noted guidelines.

RATES

Our quoted weekly rates are based on double occupancy (either two adults or one adult and one child). Extra guests are \$15 each per night for a partial week stay or \$70 per week. Therefore, for a family of four, the sum of \$140 plus taxes will be added to the weekly base rate. Rates apply to all people one year of age and over at the time of registration. All charges are subject to taxes in the amount of 13% (8% accommodation & 5% GST).

PETS

In an effort to accommodate our guests with allergies, we have transitioned over to becoming a pet-free resort. We currently have two seasonal guests with pets that are grandfathered into this policy.

PARKING

Parking is included for one (1) vehicle per cottage. Any additional vehicles are charged a rate of THIRTY FIVE (\$35) DOLLARS per week or in the event of a partial stay, \$7 per day. We only allow one (1) vehicle to be parked directly outside each cottage. If you plan on having more than one vehicle, there is an additional parking area toward the rear of the property on the back hill, which we will arrange for your additional vehicle.

SMOKING

Smoking is not permitted in the cottages. You may smoke in designated areas on the resort grounds. We ask, especially in the drier summer months, that you take great care to ensure that your cigarettes are properly extinguished in the receptacles provided.

You can appreciate that the majority of our guests come to our resort to enjoy the fresh air and healthy outdoors. If we receive a complaint or concern from another guest who is disturbed by secondary smoke, we reserve the right to request that you smoke elsewhere so as not to cause discomfort to another guest. We pride ourselves in providing a safe, comfortable and enjoyable setting for all and we appreciate your cooperation in helping us to achieve this goal.

VACATING THE PREMISES AFTER YOUR HOLIDAY

1. CHECK OUT TIME IS 10:00 AM DURING THE SUMMER MONTHS
2. Upon vacating the cabin after your holiday, it is your responsibility to ensure that all dishes are properly washed, dried and put away. All garbage and recycling should be put into the appropriate receptacles on-site and the cabin floors swept. Housekeeping staff will tend to the washroom, make beds and wash floors before the next guest. Guests who leave their cabins in an unsatisfactory condition wherein management incurs additional housekeeping labour costs will result in additional housekeeping charges against the booking guest's credit card

We know how much you appreciate having your cabin ready for you when you arrive so please be respectful of the next guests. It is very difficult to get all the cabins cleaned and ready if you leave late! Thank you in advance for your cooperation in leaving the cabin in good order and on time!