

Go2Guide Monthly Newsletter



ARE YOU USING THE TENANT PORTAL YET?

WHY USE THE TENANT PORTAL?

The tenant portal is the quickest way to submit repair requests, track updates on repairs, view announcements, submit payments, view documents, & manage your contact information so we can always communicate!

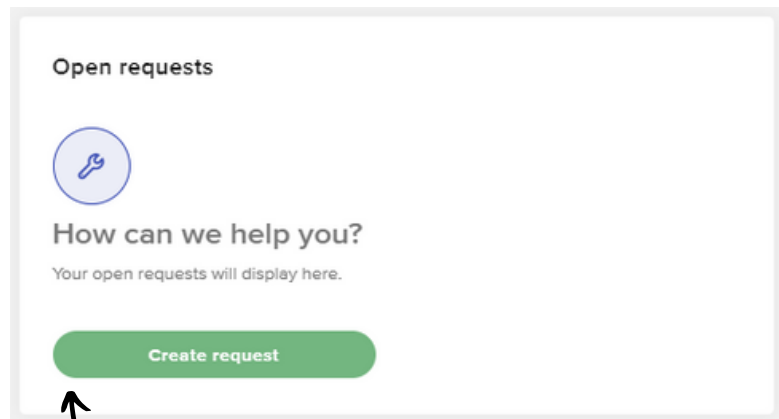
WHY SUBMIT REQUESTS ONLINE?

Per the lease, all requests/repairs MUST be submitted in writing. When submitting requests through the portal, all of our staff members have access to see the request - So someone is always able to assist!

OUR GOAL:

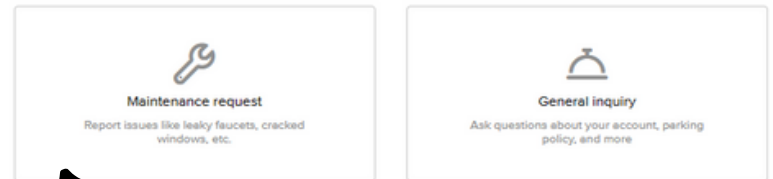
As our company is growing, we are looking for ways to be able to accommodate tenants and their requests quicker & after many years of becoming familiar with our system & all it has to offer, the tenant portal is the best and most effective way for that to happen!

SUBMITTING REQUESTS THROUGH THE PORTAL IS THE MOST EFFICIENT WAY TO CONTACT US, EVEN IF WE ARE UNABLE TO ANSWER THE PHONE.

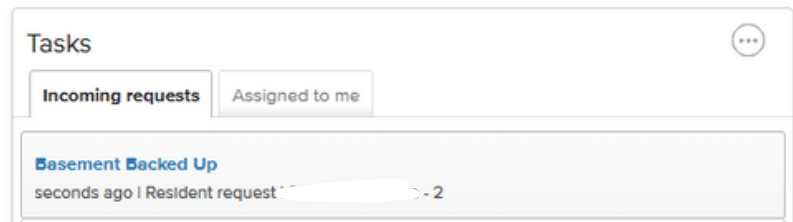


To submit a request, you simply click "Create request" on the main screen.

How can we help you today?



It will ask you the type of request - Maintenance request will be any repair requests & general inquiry can be a question you may just want to ask!



Once the request has been submitted, all of our office staff gets notified right away on our home screens, email & to our phones.

Honey Baked Ham Gift Card Raffle Winners

IN OCTOBER'S NEWSLETTER, WE NOTIFIED TENANTS OF OUR RAFFLE FOR A HONEY BAKED HAM GIFT CARD. THE WINNERS ARE...

\$150 GIFT CARD

Shavontae J.
Brandy S.
Mercedes W.

\$100 GIFT CARD

Curtrina H.
Lauren D.
Jason R.

\$50 GIFT CARD

Cheris L.
Keysia W.
Christine J.

**THANK YOU TO ALL WHO PARTICIPATED!
GIFTCARDS CAN BE PICKED UP FROM OUR OFFICE!**

MONTHLY RAFFLE WINNERS

ON TIME PAYMENT WINNER

Cirea D. from Detroit won \$50 towards her rent for paying on time - Thank you!

TENANT PORTAL WINNER

LaCretia F. from Detroit won \$25 towards her rent for using the portal - Thank you!

FREE TURKEY GIVEAWAY

Saturday November 18th @ 10AM (line opens at 9:45)
21331 Kelly Rd. Eastpointe, MI 48021

Turkeys will be provided while supplies last. First come first served. Adults only, limit 1 per household

Thursday November 16th @ 5PM-7PM
DPS Headquarters - 1301 Third St. Detroit, MI 48226

Turkeys will be distributed on a first come first served basis. The Chief's Neighborhood Liaison invites you to receive a free turkey dinner!

Thanksgiving

