

New Testing Codes

Having trouble with commercial insurance reimbursement on the new testing codes? We're collecting information on this issue to provide to the APA Practice Directorate, so that we have a repository of feedback from around the country and, hopefully, the APA Practice Directorate can help us address the issue.

Please send [Milton J. Marasch, Ph.D., VPA Insurance Committee Chair](#), the following information if you are having difficulties:

1. State you are in.
2. For the companies that are being problematic, which of them are commercial insurance plans and which are Medicaid, Medicare or other? For commercial plans, please be specific (e.g. BCBSVT, Anthem CT, Anthem ME, etc.).
3. Are problems happening with electronic or paper claims, or both?
4. What is the nature of the problem? (Denial of claims, delay of claims, prompt payment of claims but reduced amount, etc.—please specify which plan is doing what.)
5. For delay problems, how long has it been since the first claims were submitted? And what was the typical turnaround time for payment before the new codes? Does your state have a prompt payment law and, if so, what are the deadlines for paper and electronic claims?
6. For the companies that are paying the codes incorrectly, what errors are you seeing?
7. For companies paying less under the new codes, about what percentage lower is the reimbursement for the same amount of testing?
8. Which of those companies have given you fee schedules or other guidance on billing under the new testing codes?
9. Finally, anything else you think would be helpful.

You can send your information to Dr. Marasch at marasch@pshift.com. Please put "VPA INS COM" at start of your subject line.