

David Craddock
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IT Professional offering 15+ years of expertise providing hands-on architecture and implementation, technical support, and project management for data & voice networks in small, medium and large corporate environments. Proactive and business driven with consistent delivery of scalable solutions aligned with current and future business needs. Dedicated team player with excellent communication skills, proven technical knowledge and leadership abilities.

CORE COMPETENCIES

Windows Server 2008/2012/2016	Active Directory, LDAP, GPO, DNS	VMware – vCenter, vSphere vRealize, Cloud Foundation
PowerShell, JSON	Amazon AWS – IG, PVC, S3, EC2 Redshift, Cloudfront, Lambda, Route53	VDI – AWS Workspaces Citrix, VMware HorizonView
Liquidware, Ivanti SCOM, SCCM, WSUS	IAM – ADFS, FIM, OKTA, PingFed Hard/Soft Tokens – YubiKey, Authy	Office365/VSTS/SharePoint
On Prem Storage – Dell NetApp EMC	Azure – Compute, Storage, Security Cloud Services, Monitoring	Microsoft Stack Exchange/SQL

PROFESSIONAL EXPERIENCE

Inovalon, Bowie, Maryland December 2018 – Present
 Sr. Systems Engineer

- Multi-site Dev/Ops Operations
- Windows 2012/2016, AD, GPO, LDAP, ADFS, DNS
- Deployed over 500 planned and 250 emergency Covid-19 WorkSpaces for Onshore/Offshore remote work, plus focus in AWS– ECS, RDS, VPC, S3, Route53, CloudFront, LiquidWare, Ivanti
- Azure – Create, administer and monitor Windows Server VMs, Load Balancers, Resource Groups, Storage, and Virtual Network.
- VMware – Administer and maintain ESXi, vCenter, vSphere. High availability.
- Identity Access Management – IAM, OKTA, Authy, YubiKey
- Clustered SQL Services, SSRS, SharePoint, IIS
- NIST Compliance

Kaplan University, Chicago, Illinois February 2016 – October 2018
 Sr. Systems Engineer

- Multi-site Dev/Ops Operations, Data Center Management
- Windows 2008/2012/2016, AD, LDAP, ADFS, DNS, DHCP, SNMP, SMTP
- Amazon AWS administration – ECS, RDS, VPC, S3, Route53, CloudFront, CloudWatch
- Azure – building Resource Groups, VMs, Load Balancers, Storage, Virtual Networks
- VMware – ESXi v6.5, vSphere, vMotion/HA, Hypervisor, Operations Management, SRM
- NetApp Storage Array - CIFS Shares, VMware Datastores
- Identity Management – Forefront Identity Manager, PingFederate, OneLogin, WorkDay
- Clustered SQL Services, SSRS, SharePoint, IIS, BigIP F5 Load Balancers
- Citrix v7 – NetScaler, publish desktops and applications, GPOs
- Change Management/Compliance

Deloitte, Chicago, Illinois October 2015 – February 2016
Sr. Systems Engineer (Short Term Project)

- Azure based re-engineering of the Deloitte Tax/Audit software platform
 - Deployed Resource Groups, VMs, Load Balancers, Storage, Virtual Networks
- Liaison between developers and engineers. Project management and technical expertise

Epsilon, Chicago, Illinois April 2015 – October 2015
Sr. Systems Engineer

- Multi-site Dev/Ops Operations, Data Center Management
- Windows 2008/2012, AD, LDAP, ADFS, DNS, DHCP, SNMP, SMTP
- Clustered SQL Services, SSRS, Exchange 2012, SharePoint, IIS
- VMware – ESXi v5/5.5, vSphere, vMotion/HA, Hypervisor
- Amazon AWS – S3, Route53
- Change Management/Compliance

TrueBlue Companies, Chicago, Illinois February 2013 – April 2015
Sr. Systems Engineer

- Multi-site Dev/Ops Operations, Data Center Management
- Windows 2008/2012, AD, LDAP, ADFS, DNS, DHCP, SNMP, SMTP
- VMware ESX v5.5, ESXi, vMotion/HA, SRM and RecoverPoint
- EMC Storage Array – CIFS Shares, VMware Datastores
- Clustered SQL Services, SSRS, Office365 Hybrid, Dynamics CRM, SharePoint, IIS
- Amazon AWS – S3, Route53
- Avamar and DataDomain Backup Appliances
- Cisco Networking Platform and Wireless Access Points/BigIP F5 Load Balancers
- DR/Business Continuity including 15 minute RPO/72 hour RTO
- Citrix v7 – NetScaler, XenApp/XenDesktop, publish desktops and applications, GPOs

Inciscent, LLC, Chicago, Illinois August 2011 – February 2013
Sr. Windows & Systems Administrator

- Multi-site Dev/Ops Operations, Data Center Management
- Windows 2003, 2008/2012, AD, LDAP, ADFS, DNS, DHCP, SNMP, SMTP
- VMware ESX v5, ESXi HA, vMotion
- NetApp Storage Array – CIFS Shares, VMware Datastores
- Clustered SQL Services, SSRS, SharePoint, IIS, Exchange, Blackberry Enterprise Server
- Cisco Networking Platform and Wireless Access Points/BigIP F5 Load Balancers
- Change Management/Compliance

Independent Consultant, Chicago, Illinois August 2010 – June 2011
George Jon + Associates, Sr. Infrastructure Engineer

- Small and medium business Technical Support.

Abbott Laboratories, Sr. Windows & Systems Administrator

- Active Directory migrations
- Active Directory acquisition integration
- Abbott Active Directory migration to new OneAbbott forest
- Change Management/Compliance

Glotel, Sr. Windows & Systems Administrator

- Active Directory migrations
- Active Directory and Exchange acquisition integration
- Glotel Active Directory and Exchange migration to Adecco forest

University of Chicago, Chicago, Illinois
Sr. Windows & Systems Administrator

October 2008 – May 2010

- Multi-site Operations, Data Center Management
- Windows 2003, 2008, AD, LDAP, ADFS, DNS, DHCP, SNMP, SMTP
- VMware – ESXi v5, vSphere, vMotion/HA, Hypervisor
- NetApp Storage Array – CIFS Shares, VMware Datastores
- Clustered SQL Services, SSRS, SharePoint, IIS, Exchange, Blackberry Server
- International Support – London and Singapore

MedAvante, Hamilton, New Jersey
IT Manager

April 2004 – October 2008

- Clinical research organization conducting patient reviews in human drug trials.
- Multi-site Operations, Data Center Management
- Windows 2003, 2008, AD, LDAP, DNS, DHCP, SNMP, SMTP
- VMware – vSphere, vMotion, Hypervisor
- SQL Services, SSRS, SharePoint, IIS, Exchange,
- Cisco Networking Platform and Wireless Access Points/CoyotePoint Load Balancers
- Avaya Communication Manager
- Change Management/Compliance

OTHER PROFESSIONAL EXPERIENCE

Abbott Laboratories, Abbott Park, Illinois
Sr. Windows Administrator (Short Term Project)

2003 – 2004

SPL WorldGroup, Chicago, Illinois
IT Manager

1999 – 2003

Arthur Andersen, Chicago, Illinois
Network Analyst

1995 – 1999

EDUCATION

DePaul University, Chicago, IL – Technology

ACADEMIC HONORS

Magna Cum Laude – DePaul University
Phi Beta Kappa National Honor
Society

CERTIFICATIONS

Microsoft Certified Professional (MCP) Windows Server 2003 – 2008
VMware Certified Professional V5.0 (VCP) – March 2012