



CHSUC ANNUAL REPORT



COMMUNITY HEALTH SERVICES OF UNION COUNTY, INC.

“He who has health has hope, and he who has hope has everything.” –

Thomas Carlyle

STAFF

Cindy Cole, RN: Executive Director
Dr. Gwen M. Perkins: Medical Director
Dr. Dimitrios Hondros: Supervising Physician
Dr. Howard Guthmann: Volunteer Physician
Urvashi Kachhadia PA: Clinic Provider
Alex Hurst, PA: Clinic Provider
Sherry Massey, FNP: Clinic Provider
Amy Barnes, RN: Nurse Supervisor
Kristen Hildreth, RN : Clinical Nurse
Norris Pierce: Projects Manager
Terry Boyle: Administrative Assistant
Mitzary Gomez: Spanish Interpreter
Yessica Roman: Spanish Interpreter
Shania Martin: Phlebotomist
Laura Posso: Phlebotomist/Interpreter
Michele Sarno: Bookkeeper

BOARD MEMBERS

Jim Brewer: Chair
Surluta Anthony: Vice Chair
Clara Wiggins: Secretary
Brandon Reeves: Treasurer
Dr. Gwendolyn Perkins: Medical Director
Monica Ashley
John Harris
Dr. Dimitrios Hondros, Supervising Physician
Jack James
Lori Laney
Emily McGinnis, PhD
Benita Sanders
Carrie Stroud
Jason Walle

MESSAGE FROM THE EXECUTIVE DIRECTOR

Community Health Services continues to grow in service to the uninsured populations of Union and Anson Counties. The Free Clinic has evolved into a well-respected and necessary part of this ever-growing community. In fiscal year 2023-2024, CHSUC Free Clinic assisted **5,036** uninsured individuals with **22,817** visits to the clinic. CHSUC is a much-needed “medical home” for those who otherwise could not afford care.

CHSUC Free Clinic continues to bridge the gap for affordable access to quality healthcare, medications, education and medical supplies, no matter the socioeconomic status. The **Value of Service (VOS)** rendered to CHSUC Free Clinic patients, at no cost, during the 2023-2024 program year totaled **\$3,471,311**. This total reflects the costs patients would have had to incur if the Free Clinic didn't exist.

Thank you for caring for your neighbors when they need it most. Our partnerships, volunteers and collaborations are not only changing lives, they are saving lives. Together, we are making a difference!

Cindy Cole, RN
CHSUC Executive Director

We're on the web: www.chsuc.org

Mission and Vision Statement

Our Mission: To provide a medical home for uninsured residents of living with acute and chronic illnesses.

Our Vision: A community in which all residents have access to quality healthcare, regardless of economic status.

Services:

- Adult Free Clinic
- Diabetes Specialty Care
- In-house Lab Tests
- In-house Glucose Screenings
- Diabetes Education
- Prescription Assistance
- Nutrition Education
- Medication Education
- Diabetes and BP Supplies
- Hypertension Education
- Specialty Referrals
- Wellness Program (injections)

Grant Funding and Donations provide:

- Primary Physician Care
- Point-of-Care Lab Testing
- In-home Glucose and BP Testing Equipment and Supplies
- Prescription Assistance
- Diabetes Education
- Follow-up Care
- Seasonal Vaccines
- Specialty Care

Goals for 2024-2025

- Offer uninsured adult residents an equitable plan of treatment to bridge the gap in healthcare access
- Provide education to equip patients with tools to self-manage their disease
- Successful outcomes as a result of positive therapeutic lifestyle changes (TLC)
- Develop long-term healthcare disparity and inclusion solutions through community collaborations

CHSUC provides a primary care home for uninsured adult residents (ages 18+) who are without a primary care Physician. Eligibility guidelines require annual incomes at or below 250% of FPL.

CHSUC Free Clinic serves those with many untreated health complications, due to a lack of funds and access to free healthcare, including a significant number of immigrants. The immediate intervention made possible by Point of Care (POC) laboratory testing and education decreases the number of emergency room visits by patients who are non-emergent; thus, driving down overall healthcare costs.

We salute our volunteers

- ◆ During 2023-2024 **62** volunteers gave **996** hours of their time to assist our clients.
- ◆ “Volunteers are the heartbeat of CHSUC Free Clinic.”



A special “Thank You” to: Dr. Gwendolyn Perkins, Dr. Dimitrios Hondros, Clinic Providers (PA-C, FNP), CHSUC Staff, SPCC, Direct Relief, BD, AmeriCares, Heart to Heart International, Novant Health, Atrium Health, Prevent Blindness NC, Sanofi, and Novo Nordisk for the support they have provided in the past year. Partnerships make our mission possible.

A “Grateful Acknowledgement” to: Braswell Trust, Sisters of Mercy, The Leon Levine Foundation, Foundation for the Carolinas, United Way, City of Monroe, Union County Government and Merancas Foundation for the faith and trust you have in our mission to the uninsured adult population.

CHSUC Revenue Sources 2023-2024

Corp/Individual Contributions	\$305,426
Private Grants	\$560,975
Government Agency Grants	\$142,391
United Way	\$80,625
Fundraisers, Donations	\$7,453
Program Service Fees	\$25,046
Other Revenue/Interest Income	\$4,346
Total Revenue	\$1,126,262