

STATE OF IOWA
DEPARTMENT OF AGRICULTURE
AND LAND STEWARDSHIP
Bureau of Animal Industry

DC 522784
SHIP VIA:
Air Auto

Interstate Shipment
Exhibition
Sale *Certificate of Veterinary Inspection for Cats/Dogs*

Owner or Consignor Dave Ruter Consignee Heartland Pets
Address 510 113 Ave SW Address 523 Millcreek Mall
City SIOUX CENTER, IA 51250 City ERIE, PA 16565
Telephone Number 712-722-0041 Telephone Number 814-866-0107

DESCRIPTION	BREED / COLOR	SEX	AGE / DOB	TATTOO MICROCHIP NUMBER	RABIES TAG NUMBER	RABIES VACCINE TYPE		MANUFACTURER	SERIAL NUMBER
						Live / Killed	1 year 3 year		
<u>2 Golden Retrievers</u>									

REMARKS:
I hereby certify that the animals listed above have been examined by me and found to be free from contagious and infectious diseases to the best of my knowledge. To my knowledge, the animals listed have not been exposed to rabies and have not originated from a rabies quarantine area.

Signature of Licensed Veterinarian R. B. Buehlerman, DVM Iowa Vet License # 4547
Typed or Printed Name A. B. Buehlerman, DVM Date Issued 12-4-15
Name of Veterinary Hospital/Clinic AVC VET Telephone Number 712-722-2522
Address 349 N MAIN City SIOUX CENTER State IA Zip Code 51250

Original (Pink) copy to accompany shipment. Mail two copies (Canary & Green) to the State Veterinarian. Retain last copy (Green) unless required for air shipment. 009-0127 (Rev. 02/10)

Here we have evidence of Heartland Pets in the Millcreek Mall's 32nd SOURCE for pups.

They tell customers that these pups are handpicked – but here we have proof that the pups are shipped to the store via automobile from hundreds to thousands of miles away

We're STILL here to help Heartland, "go humane". They just needs to step forward and make the SMART business decision. There are way more animal advocates in Erie now than there are puppy mill supporters. In fact, we think business will GROW for Heartland Pets if they go humane.

Page 2 of 3
Inspection Report Explanation: http://www.splhs.usda.gov/animal_welfare/downloads/IR_Explanation.pdf

Inspection Animal Count	Animal Common Name	Animal Group Name
40	DOG ADULT	DOGS
10	DOG PUPPY	DOGS

Page 3 of 3
Inspection Report Explanation: http://www.splhs.usda.gov/animal_welfare/downloads/IR_Explanation.pdf

Inspection Animal Count	Animal Common Name	Animal Group Name
40	DOG ADULT	DOGS
10	DOG PUPPY	DOGS

Click this icon to export this data into an excel spreadsheet format

Customer No:	5972	DAVE RUTER	Sep 16, 2015	Direct 0 Indirect 5 Repeat 1 Total 5
Certificate No:	41A-1233			

STATE OF IOWA
DEPARTMENT OF AGRICULTURE
AND LAND STEWARDSHIP
Bureau of Animal Industry

DC 522797

Interstate Shipment Exhibition Sale SHIP VIA: Air Auto Rail Ship

Certificate of Veterinary Inspection for Cats/Dogs

Owner or Consignor: Dave Ruter Consignee: Heartland Pets
 Address: 510 13th Ave S.W. Address: 573 Mill Creek Mill
 City: Sioux Center IA 51250 City: Erie PA 16565
 Telephone Number: 712-441-4736 Telephone Number: 814-866-6167

DESCRIPTION	BREED / COLOR	SEX	AGE / DOB	TATTOO MICROCHIP NUMBER	RABIES TAG NUMBER	RABIES VACCINE TYPE			MANUFACTURER	SERIAL NUMBER
						Live / Killed	1 year	3 year		
2 Golden Retrievers	F	8wk								

REMARKS:
I hereby certify that the animals listed above have been examined by me and found to be free from contagious and infectious diseases to the best of my knowledge. To my knowledge, the animals listed have not been exposed to rabies and have not originated from a rabies quarantine area.

Signature of Licensed Veterinarian: A.G. Benkelman DVM Iowa Vet License #: 4547
 Typed or Printed Name: A.G. Benkelman Date Issued: 12/12/15
 Name of Veterinary Hospital/Clinic: Ag Vet Clinic Telephone Number: 712-222-2522



United States Department of Agriculture
Animal and Plant Health Inspection Service

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Inspection Report

Dave Ruter
510 13th Ave S. W.
Sioux Center, IA 51250

Customer ID: **5922**
 Certificate: **42-A-1253**
 Site: 001
 DAVE RUTER

Type: ROUTINE INSPECTION
 Date: Apr-07-2014

3.1 (c) (2)
HOUSING FACILITIES, GENERAL.

In the "lean to" portion of the red barn are six pens along the east wall of the structure. When entering from the north end of this room the first, second and fourth pens containing a total of four dogs have one "bedding containment" board in each pen that shows evidence of chewing. Surfaces and items that the dogs come in contact with must be maintained on a regular basis. Surfaces that cannot be readily cleaned and sanitized must be repaired or replaced when worn or damaged.

To be corrected by May 11, 2014.

Exit interview conducted with the licensee.

Dogs in puppy mills/commercial breeding facilities aren't considered family, or even pets. **They are considered livestock.** They aren't given toys, exercise, or time outside their cages. It leads them to chew on their cages out of boredom, anxiety, and fear.



Inspection Report

Dave Ruter
510 13th Ave S. W.
Sioux Center, IA 51250

Customer ID: **5922**
Certificate: **42-A-1253**
Site: 001
DAVE RUTER

Type: ROUTINE INSPECTION
Date: Sep-16-2015

2.40 (b) (2)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Four expired medications were found stored with current medications for the dogs. Mometamax had expired in August 2011, an Ear Mite medication had expired in November 2014, Oxytocin had expired in May 2015, and GentaMax had expired in January 2015. Expired medications can lose their effectiveness and the health of the dog could suffer.

The use of expired medications is not considered acceptable veterinary care. Expired medications must be either marked as expired, properly discarded, or moved to a physically separate location from current medications. The licensee disposed of the expired medications during the inspection.

Correction date: September 23, 2015

3.1 (c) (1) (i)

HOUSING FACILITIES, GENERAL.

In the section of the barn that houses adult Boston Terriers, the dogs have access to outdoor enclosures. The fencing of the outdoor enclosures is constructed of metal bars. Three of these enclosures, containing three dogs, have excessive rusting of the metal bars. The rusted areas of the bars are pitted and flaking. The rust does not allow for proper cleaning and sanitization of the metal bars to occur.

All enclosures must be free of excessive rust that prevents the required cleaning and sanitization. These rusty metal bars must be repaired, replaced or altered in manner that allows for cleaning and sanitization to occur. The licensee must ensure that all dog enclosures remain free of excessive rust.

Correction date: October 17, 2015

These violations occurred in September 2015, yet Heartland Pets STILL purchased dogs from these "breeders" in December 2015.

Prepared By:

KELLY MAXWELL, A.C.I.

Title:

KELLY J MAXWELL, A.C.I. USDA, APHIS, Animal Care
ANIMAL CARE INSPECTOR Inspector 6080

Date:

Sep-18-2015



Inspection Report

Dave Ruter
510 13th Ave S. W.
Sioux Center, IA 51250

Customer ID: **5922**
Certificate: **42-A-1253**
Site: 001
DAVE RUTER

Type: ATTEMPTED INSPECTION
Date: Jan-15-2016

2.126 (b)

ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 2:20 pm on 01/15/2016.

A individual at the facility site stated, the owner was at work. I called the phone number provided and no responsible individual was available for inspection.

In the last inspection report (9/2015) you can see that the puppy miller was issued violations that needed to be corrected by October 2015.

The puppy miller "was not available" for this inspection (which didn't occur until January 2016, 3 months later than it should have.

This means that the puppy miller is not held accountable for the problems in his/her mill. The parents are left to suffer. Buying from a pet store enables this suffering.

Prepared By:

RANDALL WAGNER, A.C.I.

Title:

RANDALL R WAGNER, A.C.I. USDA, APHIS, Animal Care
ANIMAL CARE INSPECTOR Inspector 4038

Date:

Jan-18-2016



Inspection Report

3.1 (c) (2) REPEAT

HOUSING FACILITIES, GENERAL.

Inside the barn, the first enclosure containing two Golden Retrievers has a piece of plastic running along the bottom of one side. This plastic has been excessively chewed by the dogs and dirt and grime has been embedded into the chewed areas.

In the whelping area of the barn, the whelping boxes have pieces of wood in each corner. The dogs have excessively chewed the wood in at least one whelping box. This whelping box is used by one adult dog and three puppies.

In the section of the barn containing adult Boston Terriers, there are six enclosures that have plastic door frames around the access door. The dogs have excessively chewed these door frames and dirt and grime has become embedded into the chewed areas. There are six adult dogs housed in these enclosures.

The damage caused by the chewing does not allow the wood, plastic door frames, or piece of plastic to be properly cleaned and sanitized.

All surfaces must be maintained on a regular basis. Any surface that cannot be readily cleaned and sanitized must be replaced when worn or soiled. The pieces of wood, plastic, and plastic door frames must be repaired, replaced, or altered in a manner that allows for cleaning and sanitization to occur. The licensee must ensure that all surfaces remain in good repair at all times.

3.6 (a) (2) (i)

PRIMARY ENCLOSURES.

In the outdoor dog pens, the shelters are clad in sheets of metal. In one enclosure, containing two Golden Retrievers, the dogs jump up and place their front feet on the metal shelter and push off as they run back and forth. The area of the metal where the dogs place their feet and push off has broken and created sharp points and edges.

In another outdoor enclosure, containing two Boston Terriers, the metal bar along the bottom of the fencing has broken creating sharp edges that have bent inward towards the dogs. Sharp points and edges can cause injury to the dogs.

Primary enclosures must be constructed and maintained so that they have no sharp points or edges that could injure the dogs. The sharp points and edges on the sheet metal and fencing must be removed, repaired, or altered in a manner that eliminates the injury risk to the dogs. The licensee must ensure that all enclosures remain safe for the dogs at all times.

Correction date: October 01, 2015

Prepared By:

KELLY MAXWELL, A.C.I.

KELLY J MAXWELL, A.C.I. USDA, APHIS, Animal Care

Title: ANIMAL CARE INSPECTOR Inspector 6080

Date:

Sep-18-2015



Inspection Report

3.11 (b) (2)

CLEANING, SANITIZATION, HOUSEKEEPING, AND PEST CONTROL.

In the section of the barn containing adult Boston Terriers, there are five enclosures that have a thick, dark buildup of dirt and grime on the access doors. There are five dogs housed in these enclosures. The buildup of dirt and grime can increase the risk of disease hazards towards the dogs.

Used primary enclosures must be sanitized once every two weeks, and more often if necessary, to prevent the accumulation of dirt and grime. The access doors must be cleaned and sanitized at least once every two weeks in order to stop the buildup of dirt and grime and reduce the risk of disease hazards. The licensee must ensure that all surfaces within the dog enclosures are free of accumulations of dirt and grime.

Correction date: October 01, 2015

Exit interview conducted with Kelly Maxwell, ACI and the facility representative.

Despite all of these violations, Heartland Pets purchased puppies from this breeder just 3 months later, in December 2015.

Tell Heartland Pets that Erie, PA will NO LONGER support them, until they go humane.

Prepared By:

KELLY MAXWELL, A.C.I.

Title:

KELLY J MAXWELL, A.C.I. USDA, APHIS, Animal Care
ANIMAL CARE INSPECTOR Inspector 6080

Date:

Sep-18-2015