

San Joaquin Cares...



IHSS Public Authority

## Who to Call: IHSS, ESP, Public Authority or SEIU 2015?

### ISSUE

### WHO SHOULD BE CALLED?

- I do not have my first set of timesheets ..... **Public Authority**
- I don't see my have timesheets on the Electronic Service Portal ..... **Payroll**
- My check is late..... **ESP**
- I am a Provider and would like to sign up for direct deposit..... **ESP or Public Authority**
- I am a Provider and want to use my sick leave..... **ESP or Public Authority**
- I am a Provider or Recipient and forgot my password for electronic timesheets... **ESP Help Desk**
- I am a Provider or Recipient and need my TTS registration code..... **Payroll**
- I need a new Provider ..... **Public Authority**
- I want to apply for IHSS..... **Referral for Services**
- I have questions about my Share of Cost (SOC)..... **IHSS Social Worker**
- I do not know who my Social Worker is..... **Public Authority**
- Why are dues taken from my check ..... **SEIU-UHW**
- I'm a Provider and need health insurance ..... **Health Care Trust**
- I'm a Recipient and need more hours of care ..... **IHSS Social Worker**
- I'm a Provider who was injured while working for a Recipient ..... **Public Authority**
- I would like training on being a care Provider ..... **Public Authority**
- I'm a Provider with questions about Medical or Dental Benefits ..... **Health Care Trust**
- I need information about Unemployment/Disability Insurance..... **EDD**
- I suspect a Recipient is being abused..... **Adult Protective Services**
- I need to enroll as an IHSS Provider for payroll ..... **Public Authority**
- I'm a Provider and need a verification of employment..... **IHSS (209-468-2202)**

### Important Phone Numbers

Payroll .....(209) 468-1706  
Public Authority..... 1(800) 491-1996  
Referral for Service ..... (209) 468-1104  
IHSS Social Worker..... (209) 468-2202  
SEIU 2015.....( 855) 810-2015

Health Care Trust .....1(800)824-3316  
EDD.....1(800)300-5616  
Adult Protective Services.....(209)468-3780  
ESP Help Desk.....(866-376-7066)  
ESP.....www.etimesheets.IHSS.Ca.Gov