

Name	Date

General Supermarket Safety Test

The following test is a true/false, multiple choice test designed to reinforce your knowledge on General Supermarket Safety. Circle the best answer.

- 1. When loading a customer's car you must take care when loading bleach or other liquids?
 - a. Yes, bleach and other liquids could damage fabric and should be secured.
 - b. No, loading the customer's car quickly is most important.
 - c. No, bleach and other liquids are closed and cannot cause any damage.
- 2. Potholes, trash and car fluids are all hazards found in the parking lot?
 - a. True
 - b. False
- 3. If your store has automatic doors, they must be inspected for proper operation?
 - a. Weekly
 - b. Monthly
 - c. Daily
- 4. Floor mats/rugs must be maintained and kept in good condition. Rough or rolled edges can cause a trip and fall accident.
 - a. True
 - b. False
- 5. Wet floor signs should only be used if there is a large amount of liquid on the floor. Small amounts of liquid are not that dangerous.
 - a. True
 - b. False
- 6. When walking or working on the sales floor you should?
 - a. Visually inspect shelves and floors.
 - b. Look out for sharp edges or damaged shelves.
 - c. All of the above.
- 7. When stacking or stocking you should stock as many items as you can. If they will stack 3 or 4 high that is okay.
 - a. True
 - b. False
- 8. When stocking a cooler or freezer you should?
 - a. Put all heavy items on top so they are easy to reach and stack the shelves full.
 - b. Not worry about organization because eventually all items will be sold.
 - c. Stack neatly, keep heavy items down low to prevent box crushing and lifting heavy items from high locations.



- 9. All cooler and freezer floors should be kept dry and clear of trash and debris. Ice or water build up can result in a slip and fall accident.
 - a. True
 - b. False
- 10. When you discover a spill, you should?
 - a. Get a mop and clean up the mess so no one gets hurt.
 - b. If it's not your department let the other employee's clean up the mess.
 - c. Do Not leave the spill. Call for help. Determine what is needed to the clean the spill. Place a wet floor sign over the area that was cleaned.
- 11. If you are witness to an accident you should?
 - a. Call 922
 - b. Call a manager and be courteous and helpful to the injured party.
 - c. Call a manager and go back to work.
- 12. At the scene of an accident you should never apologize, admit fault or argue with and injured customer.
 - a. True
 - b. False
- 13. Floor inspection in food prep areas should include?
 - a. Pick up, clean up and mop up.
 - b. Inspect your work and sales area.
 - c. Both answers are correct.
- 14. What type of fire extinguishers are found in your store?
 - a. ABC and Type K fire extinguishers.
 - b. Foam and CO2.
 - c. All of the above.
- 15. The ABC fire extinguisher is designed for all types of fires except hot cooking oil fires.

The type K fire extinguisher is designed for use on hot cooking oil fires.

- a. True
- b. False
- 16. What are the steps to operate a fire extinguisher?
 - a. Squeeze the trigger, Pull the pin, Aim at the base, Sweep.
 - b. Aim at the base, Squeeze the trigger, Pull the pin, Sweep back and forth.
 - c. Pull the pin, Aim at the base of the fire, Squeeze the trigger, Sweep back and forth.
- 17. When stocking produce on the sales floor, you should?
 - a. Stock as much produce as you can so you don't run out. Clean up later
 - b. Never overstock produce, clean up trimmings and floor, and keep the area dry.
 - c. Overstock produce, use plenty of water and place a wet floor sign in the area.



- 18. Personal Protective Equipment is not necessary for your job. Don't worry about injuries.
 - a. True
 - b. False
- 19. When using a box cutter always cut away from the body. If your cutter or blade is damaged get a replacement immediately.
 - a. True
 - b. False
- 20. If you are handling heavy or awkward freight you should?
 - a. Man up and get the job done.
 - b. Leave the box for someone who is stronger.
 - c. Get an employee to assist you or use a lifting aid.
- 21. What are the proper steps to lifting?
 - a. Never bother another employee for help; you should be able to lift by yourself.
 - b. Get a good grip, bend at the waist, lift with your back and twist when necessary.
 - c. Get close to the object, determine weight, bend at the knees, get a firm grip, keep the item close to your body, lift with your legs, pivot your feet, Do Not Twist.
- 22. Pallet jacks are used for transporting palletized loads or moving empty pallets.
 - a. True
 - b. False
- 23. A motorized pallet jack can be operated by any employee. There are no training requirements.
 - a. True
 - b. False
- 24. The bailer and trash compactor can only be used by employees who are _____ years or older.
 - a. 16
 - b. 21
 - c. 18
- 25. If you are injured at work what steps should you follow?
 - a. Clean and disinfect your wound if necessary, notify you manager or supervisor immediately.
 - b. Keep working and take care of your injury on your break.
 - c. Clean and disinfect your wound if necessary and return to work as soon as possible.