

# Join the Club!

Priority Club Membership has the **BEST** Privileges.



## Gold

**\$249** for the first unit

**\$199** each additional unit



## Silver

**\$199** for the first unit

**\$160** each additional unit



## Bronze

**\$125** for the first unit

**\$99** each additional unit

# of units \_\_\_\_\_ Gas Logs \_\_\_\_\_ Humidifier \_\_\_\_\_ Filter \_\_\_\_\_

Name \_\_\_\_\_ Email \_\_\_\_\_

Phone (home) \_\_\_\_\_ (office) \_\_\_\_\_ (cell) \_\_\_\_\_

Address \_\_\_\_\_

## Welcome to the Club.

### We agree to:

- Inspect equipment on a scheduled basis as shown, and during each inspection perform the applicable services per your Club checklist.
- Instruct you in the operation of your equipment.
- Give you Priority Status in service. Gold Club members are assured of same day service if you call before noon, with Silver and Bronze Club members given preferential treatment for all service calls.

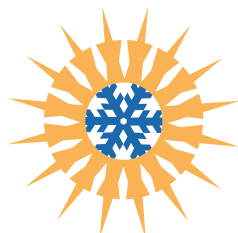
### You agree to:

- Operate your equipment according to our instructions.
- Promptly notify us of any unusual operating conditions of the equipment.
- Permit **BEST** technicians to use your common building maintenance tools, such as hoses and water.
- Permit only **BEST** service personnel, or a service organization authorized by us, to work on the equipment.

As part of the Club, repairs are performed Monday through Friday, from 8am to 4:30pm, except holidays. Rates are charged at our normal flat rates. Repairs made after hours, on weekend or holidays will be charged at the appropriate overtime rate.

Prior to becoming a Priority Club member, one of our **BEST** technicians will inspect your heating and air conditioning equipment to approve it for membership in the Club. During the term of the agreement, we will take all reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for any special or consequential damages.

We shall not be liable for losses or defect arising out of vandalism, flood, fire, wind, war, riots, snow, hail or Acts of God. In such cases, the customer shall be charged for the parts and labor involved, at the current price for such repairs. No such parts or labor shall be furnished without authorization from the customer.



Thompson

**BEST**

MDHVAC#01-2

heating & air conditioning

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