



# URGENT NOTICE

## DROUGHT IMPACT NOTICE TO SHAREHOLDERS

In response to the Drought Emergency and the back-to-back record dry years, on February 17, 2015, the Board approved the following to take effect on **March 1, 2015**.

- Due to reduced water supply, the Water Company will not be able to deliver the current established entitlement.**

**Action:** The Board approved reducing entitlements **15%**.

### *New Domestic Bi-Monthly Billing based on reduction*

For Typical Meter Recording in Cubic Feet (CF) Units				
Months	1 share	¾ share	½ share	¼ share
Jan-Feb	8,504	6,378	4,252	2,126
March-April	10,316	7,737	5,158	2,579
May-June	14,916	11,187	7,458	3,729
July-August	18,540	13,905	9,270	4,635
Sept.-Oct.	16,798	12,599	8,399	4,200
Nov - Dec	9,688	7,267	4,844	2,423

### *New Irrigation Monthly Billing based on reduction*

For Typical Meter Recording in Cubic Feet (CF) Units				
Months	1 Share	¾ Share	½ share	¼ share
Dec-Feb	4,252	3,189	2,126	1,063
Mar	4,879	3,659	2,440	1,220
Apr	5,437	4,077	2,718	1,359
May	6,691	5,018	3,346	1,673
Jun	8,225	6,168	4,112	2,056
Jul-Sept	9,270	6,952	4,635	2,318
Oct	7,528	5,646	3,764	1,882
Nov	5,437	4,077	2,718	1,359

- There will be little or no supplemental water available for use beyond shareholder entitlements. Remember, purchasing any additional water (if available) will be at a premium (\$1.33/HCF).**

**Action:** The Board approved Tiered rate increase **from \$1.13/hcf to \$1.33/hcf** (18% increase, drought rate) still applies.

- 3. The Governor declared a Drought Emergency urging citizens to reduce their water consumption by 20%. The Water Company's groundwater wells continue to drop along with reduced groundwater production. There is no snowmelt to augment the Water Company's summer water supply.**

**Action:** The Board approved to raise the water alert status to the "High Shortage Stage" per Resolution No. 2006-06-03.

- I. CONSERVATION PROGRAM-HIGH SHORTAGE STAGE. **Bold** items are the increased level from the moderate shortage alert.
- A. In the event the Board determines that the measures fail to produce a sufficient reduction in demand so as to produce a sufficient supply, the use of water within the Water Company's service area shall be additionally restricted and the following provisions shall become effective upon a declaration by the Board and publication of same as follows:
- 1.0 The washing of sidewalks, walkways, driveways, public and private parking areas and other impervious hard surfaced areas by direct hosing when runoff water directly flows to a gutter or storm drain, except as may be necessary to properly dispose of flammable or other dangerous liquids or substances, wash away spills that present a trip and fall hazard, or to prevent or eliminate materials dangerous to the public health and safety is prohibited;
    - a. Excessive run off of water or unreasonable spray of the areas being watered is prohibited. Every customer is deemed to have his/her water system under control at all times, to know the manner and extent of this water use and any run off, and to employ available alternatives to apply irrigation water in a reasonably efficient manner;
  - 2.0 Allowing, permitting or causing the escape of water through breaks or leaks within the customers plumbing or private water distribution system for any substantial period of time within which such break or leak should reasonably have been discovered and corrected. It shall be presumed that a period of seventy-two (72) hours after the customer discovers such a break or leak or receives notice from the Water Company of a break or leak, is a reasonable time within which to correct such break or leak, or, at a minimum, to stop the flow of water from such break or leak;
  - 3.0 Outdoor irrigation of landscape by sprinklers is permitted **only on Wednesday and Sunday for those locations having street address with an even last digit. Outdoor irrigation by sprinklers is permitted only on Tuesday and Saturday for those locations having a street address with an odd last digit. Outdoor irrigation for locations not having a street address shall occur on Wednesday and Sunday if located west of San Antonio Avenue or only on Tuesday and Saturday if located east of San Antonio Avenue. No outdoor irrigation shall take place between 6:00 a.m. until one (1) hour before**

**sundown.** Irrigation by hand held hose, drip irrigation, or hand held bucket or similar container or by use of a cleaning machine equipped to recycle any water used are permitted anytime. In no event shall any water so used be permitted to run off into adjacent property, streets, alleys or storm drains;

4.0 Washing of vehicles, trailers, boats and mobile equipment:

- a. The washing of automobiles, trucks, trailers, boats, airplanes and other types of equipment (mobile or otherwise) is prohibited except on the designated outdoor water use days between the hours of 12:00 midnight to 12:00 noon and sundown to 12:00 midnight. Such washing, when allowed, shall be done with a hand held bucket or hand held hose equipped with a positive shutoff nozzle for quick rinses. The nozzle shall be removed when the hose is not in use to ensure the water supply is shutoff;
  - b. No individual, firm or business that regularly washes vehicles for remuneration or provides facilities for customers to do so through coin operated machinery shall be permitted to operate such a business unless their place of business is equipped and operating to approved county standards with equipment to recycle water for use within their facility;
  - c. **Trucks, trailers and other types of mobile equipment (such as garbage trucks and vehicles used to transport food and other perishables) when said washing is necessary in order to protect the health, safety and welfare of the public, shall be restricted to the hours of sundown to noon. Such washing, when allowed, shall be done with a hand held bucket or hand held hose equipped with a positive shutoff nozzle for quick rinses. The nozzle shall be removed when the hose is not in use;**
  - d. Nonprofit and community based organizations' fundraising car washes shall be allowed, provided they are otherwise in accordance with all other provisions of the appropriate agency with that jurisdiction and this section, and have obtained the necessary permits to operate a nonprofit carwash. **Such activities shall be limited to no more than two (2) times in one (1) month. Permit shall become void upon the effective date of the declaration of severe shortage.**
- 5.0 All eating and drinking establishments of any kind whatsoever including, but not limited to, any restaurant, hotel, cafe, cafeteria, bar or club, whether public or private, shall only provide drinking water to any person unless expressly requested.
- 6.0 **The refilling or adding of water to existing swimming pools is prohibited except on designated outdoor water use days. New pool construction filling shall be by permit only.**
- 7.0 Any non-business, operation related pond, ornamental fountain or other structure making similar use of water is prohibited.
- 8.0 **The waters of golf course tee areas and fairways are prohibited unless done with reclaimed wastewater or non-potable water.**

- 9.0 The use of water from fire hydrants shall be limited to firefighting and emergency related activities and/or other activities necessary to maintain the health, safety, and welfare of the citizens of the San Antonio Heights. This restriction shall not apply to businesses, which require the use of water for land development and building construction processes, pursuant to prior written approval by the Water Company.
- B. Exceptions: None of the high shortage restrictions shall apply to the following uses of water **provided there is prior written approval by the Board**:
- 1.0 The routine and necessary use of water, other than for landscape irrigation, by a governmental entity in pursuit of its governmental functions for the benefit of the public, such as construction projects and for the cleaning of streets to prevent debris and harmful substances from entering water systems via storm drains;
- 2.0 The routine and necessary use of water, other than for landscape irrigation, for land development (e.g., roadway base preparation, flushing of utility lines, dust control, concrete and asphalt work) and for building construction processes;
- 3.0 The necessary use of water for the routine maintenance and/or repair **or construction** of water distribution facilities, residential and commercial plumbing and permanently installed landscape irrigation systems;

## VII. ADDITIONAL ASSESSMENT FOR VIOLATION OF THIS RESOLUTION

### A. Guidelines.

- 1.0 Any shareholder who uses water provided by the Water Company knowingly use, or permit the use of water in a manner contrary to any provision of this part, or in an amount in excess of that use permitted by the provisions of this resolution or that is reasonably necessary to satisfy the water usage need shall be found in non-compliance with this resolution and assessed the following:
- a. If found in **non-compliance** of this resolution for a **first occurrence** during any calendar year or declared conservation stage, whichever time period is shorter in duration shall be **assessed \$50**;
- b. If found in non-compliance of this resolution for a **second occurrence** during any calendar year or declared conservation stage, whichever time period is shorter in duration shall be **assessed \$100**;
- c. If found in non-compliance of this resolution for a **third occurrence** or more during any calendar year or declared conservation stage, whichever time period is shorter in duration shall be **assessed \$500**.
- 2.0 In addition to the above, the General Manager is hereby empowered to enact other **restrictive measures** that are intended to abate the conductor circumstances

comprising the occurrence, including but not limited to the following: placement of a **flow restricting device** upon the water service, **locking off of water meter**, **removal of water meter**, and **shutting off of the service line valve**.

VIII. If any section, subsection, sentence, clause, phrase, or portion of this Resolution is for any reason held to be invalid or unenforceable by a court of competent jurisdiction, the remaining portions of this Resolution shall nonetheless remain in full force and effect. The shareholders of the Water Company hereby declare that they would have adopted each section, subsection, sentence, clause, phrase, or portion of this Resolution, irrespective of the fact that anyone or more sections, subsections, sentences, clauses, phrases, or portions of this Resolution be declared invalid or unenforceable.

The foregoing ordinance was PASSED, APPROVED AND ADOPTED by the Board of Directors of the San Antonio Water Company on the 19 th day of September, 2006.