The following tip is re-printed, with permission from computersbyjoe.com, the website of Joe McDonald who does in-home computer repair. Mr. McDonald is available for both Windows and Apple systems. He can be reached at 352-449-8561

Fake Computer Lockups

I am getting approximately one call a day from a panicked client who just had their computer locked up by a fake virus. CTRL + ALT + Delete, then Signout is still the method that makes the bad stuff go away. Nothing installs on the computer because it is not a virus, just an ad from a website that your mouse passed over. I found an interesting TV station interview that does a good job explaining what happens during an attack. Click here to view the interview.

Never call the number on the screen! Click here to see some good advice from the FTC.

Never give remote access to anyone!

The latest part of this scam is that they are asking for the routing number on your check, so you can pay them for their services. Never give your routing number to anyone over the phone! They will drain your bank account! Do not be another victim of this scam!