

TUS VANGUARD MEETINGS AND SOCIAL GATHERINGS

In view of the ongoing worldwide crisis, we are cancelling meetings and social events.

The American Legion will let us know when they reopen and we can decide at that time when we will be able to resume, hopefully by our October meeting.

If you need help, contact us.... your Vanguard officers are here for you

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Keep in touch and stay healthy.

04/03/20

American submits application for grant assistance, Team member and retiree first class seating when non-revving on narrowbodies suspended, Additional summer schedule reduction due to COVID-19, Raising funds for the Red Cross to fight COVID-19, New CDC guidance for residents of the tri-state area, New Texas entry requirements for customers arriving from specific locations, American extends change fee waiver for tickets purchased through April 30, Caring for our military during the COVID-19 crisis, Repatriation flights bring customers home, Save the dates

Team member and retiree first class seating when non-revving on narrowbodies suspended

Last week, we outlined a number of inflight social distancing measures for the safety of our flight attendants and customers. We are now seeing first class cabins much more full than Main Cabin due to upgrades, so we're announcing an additional temporary policy change. Effective immediately, first and business class bookings and upgrades on narrowbody and regional flights will be temporarily suspended for team members, retirees and their guests traveling on business or non-revenue tickets, unless contractually required. This is for the safety and well-being of team members, retirees and customers. We will begin blocking the first row of premium cabin on seatmaps for narrowbody flights.



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or call 743-3717 (if you are unable to reach Judy, please contact any officer if you have information you wish to share regarding sickness, hospitalization or death of a Vanguard member or family member.



APRIL

- 6 Tom Kaminski
- 8 John Shudy
- 11 Ellie Pump
- 12 Maggie McClain
- 24 Richard Curtin
- 25 Hy Reed
- 26 Karen Losik

Helpful AA Telephone Contacts

*A-9 Death/ Emergency Passes 1-888-WE-FLY-AA (888-933-5922) *Flight listings & ZED fare PNRs 1-800-433-7300

NRSA Department

480-693-8164

*American Airlines Benefits Service Center AON Hewitt 1-888-860-6178

Hours: Mon - Fri 7am - 7pm CST

AA Team Member Service Center

844-543-5747

You'll first choose from a few prompts to make sure your question goes to the right department.

Hours: Monday through Friday: 7am – 7pm CST, Saturday and Sunday: 8am to 4pm CST

We handle questions related to:

- Travel
- General policy
- Retiree data management

To access the new **RETIREE JETNET**

Go To: retirees.aa.com 1-888-207-2607



Any address, phone number or email changes.....please advise Karen Shudy. We would like to keep all information up-to-date.



We're on the web: www.aavanguardscities.com

2020 SCHEDULE

April 15 CANCELLED May 20 CANCELLED

SEE YOU IN OCTOBER

October 21 November 18 December 9* *Christmas Luncheon



GOOD ADVICE IS ALWAYS CERTAIN TO BE IGNORED, BUT THAT'S NO RESON NOT TO GIVE IT

American Airlines executive shares her career path

American Airlines celebrated International Women's Day by highlighting the career of Mary Ann Gelvez, the airline's operations manager for Colombia and Ecuador. She began her 37-year career at American as a ticket agent, rising to manage airport clubs and later eight different stations in South America.

American donates miles for senior "dream flights"

American Airlines has donated 1.75 million frequent flyer miles to the Ageless Aviation Dreams Foundation, which operates "dream flights" for senior citizens and veterans aboard vintage 1940s Boeing Stearman aircraft. The miles will transport the participants to their takeoff locations.

American's Cadet Academy graduates its first pilot

The American Airlines Cadet Academy has produced its first graduate, who will fly for subsidiary Envoy Air. The program, launched in 2018, aims to provide "a clearly de-fined path to becoming a professional pilot" and "make flight training cost-effective, efficient, and more accessible."

Airlines work to protect travelers

US airlines have enhanced their cleaning and disinfectant procedures to contain and stop the spread of coronavirus. Airports are also taking extra precautions, and airlines are offering complimentary rebooking to many passengers.

A4A issues statement on COVID-19

Airlines for America today issued a statement on COVID-19, which reads in part, "The rapid spread of COVID-19, along with the government and business-imposed restrictions on air travel, are having an unprecedented and debilitating impact on US airlines. [...] US carriers are in need of immediate assistance as the current economic environment is simply not sustainable. This is compounded by the fact that the crisis does not appear to have an end in sight."

Airlines forced to reduce flight capacity

American Airlines will ground most of its widebody fleet, cutting 75% of international flights and 20% of domestic traffic; United plans to cut capacity by 50%; Delta is eliminating all flights to continental Europe for at least 30 days and expects a 40% drop in capacity, and Hawaiian Airlines plans to cut flights by up to 20%. US airlines are offering complimentary rebooking and other flexibility to help passengers with travel disruption

US airlines outline proposal for government assis-<u>tance</u>

The US airline industry has proposed a \$50 billion government assistance package of grants, loans and tax relief in the wake of the unprecedented coronavirus crisis. "There is no recovery without the airlines," said Airlines for Ameri-ca President and CEO Nick Calio. "To the degree that we have a healthy airline system like we've had the last 10 years, the better off our economy is.

Airlines continue enhanced disinfecting procedures

Airlines are deep-cleaning airplanes, check-in kiosks, ticket counters, gates, jetbridges and more, wiping everything with disinfectant multiple times a day. Airlines are also using electrostatic foggers to disinfect air and surfaces in airplane cabins.

American Airlines, pilots agree on leave policies

American Airlines and the union representing its pilots have agreed on a package of leave policies that will allow pilots to avoid losing seniority and for pilots with COVID-

19 or symptoms to be pay protected. "Our pilots now have the tools to go out and fight this and look toward the recovery of our industry," Allied Pilots Association spokesman Dennis Tajer said of the American deal, which he said would leave the airline in a position "to take advantage of what we believe will be a resurgence in pentup passenger demand."

A4A CEO issues statement

Airlines for America President and CEO Nick Calio issued a statement today saying, "We commend President Trump's unwavering commitment to protecting the health and well-being of the American people and appreciate his efforts to support the US airline industry. The President, Vice President, Secretary Mnuchin and Secretary Chao have expressed a deep understanding of the devastating economic harm that is directly impacting US carriers as a result of government-and business-imposed travel restrictions as well as the fear generated from the novel coronavirus pandemic.

Airlines face unprecedented economic climate On NPR's "All Things Considered," Airlines for America President and CEO Nick Calio noted that US airlines employ 750,000 people, including pilots, flight attendants, gate agents and mechanics, and support 10 million jobs. The federal government is considering an aid package that would offer financial assistance package for airlines.

A4A: Prioritizing protecting and preserving airline <u>jobs</u>

US carriers have invested heavily in their employees, who are the backbone of the industry, to increase salaries and pensions over the last decade. This unforeseen pandemic is causing rapid and severe economic damage to the industry over an unprecedented amount of time. This is about protecting and preserving the 750,000 jobs in the US airline industry -- including pilots, flight attendants, gate agents and mechanics -- as well as the 10 million jobs supported by the industry.

Airlines top priority for federal assistance

President Donald Trump said airlines "would be the number one" priority for federal assistance to weather the COVID-19 crisis. He spoke via phone Wednesday with Airlines for America President and CEO Nicholas Calio and several airline chief executive officers, including Delta's Ed Bastian, Southwest's Gary Kelly, United's Oscar Munoz and American's Doug Parker. "We very much appreciate the ongoing constructive conversations we are having with the White House and Congress," Calio said

American Airlines executive shares carrier update

American Airlines' Kurt Stache highlights the company's new procedures to provide travelers with peace of mind during the ongoing coronavirus situation. "We'll continue to work closely with government officials and health leaders to make any adjustments needed to ensure the safety of everyone who flies with us," he says.

US needs "revenue interruption replacement" so

so airlines can pay people

Three weeks ago, historically low fares helped US airlines fly 2.5 million people and 58,000 tons of cargo daily, but the coronavirus has dropped load factors of up to 100% down to as low as 10%, Airlines for America CEO Nick Calio said on Hugh Hewitt's radio show. "If you go to an airport, it's a ghost town. And our cancellations for the airlines are way up, our bookings are way down," he said, advocating for "revenue interruption replacement" from the government so US airlines can continue to pay employees.

A Message from the Tucson Airport Authority

March 25, 2020

Dear Traveler,

I'm sure, like me, you have received emails from executives at companies telling you how they are changing the way they do business in light of the coronavirus COVID-19. But this information is a little different because the Tucson Airport Authority, which operates Tucson International Airport (TUS), an essential transportation facility, continues to operate in an as normal a manner as possible. Our top priorities remain safety, security and customer service.

Obviously, this approach is becoming increasingly difficult as the pandemic is moving and changing rapidly. To ensure we are doing our part to reduce the spread of COVID-19, we have curtailed some services by temporarily closing most concessions and the Military Lounge, suspended the TUS Airport Ambassador program and closed the TAA Administration Offices to the public. However, you can still reach us by phone and/or email.

While precise statistics are not yet available from the airlines, passenger traffic at TUS has decreased. According to numbers we have received from the TSA, year-over-year departing passengers have decreased by more than 50% each day since March 18, and this week they've fallen to their lowest yet. Monday, March 23, TSA processed 1,018 passengers, down 85% from the comparable day a year ago, and on Tuesday, March 24, the total was 1,097, down 83% from a year ago. More than 20 flights were cancelled on each day this week, which is about one-third of the normal air carrier schedule. Airlines are moving quickly to reduce their future schedules. The air carrier schedule for April reflects a 35% reduction in flights; however, we anticipate there may be more flight reductions because of the COVID-19 pandemic.

It is important to note, however, that other airports in the United States are experiencing declines of 70% and more. Some of our relative good fortune may have to do with the fact Tucson is a winter tourism destination and March is typically the airport's busiest month of the year. It could also mean TUS will face its bigger cuts in the summer and later in the year, if the pandemic is not controlled.

The TAA relies on revenue from the airlines, concessionaires and other tenants who pay rent, fees and other charges to support the airport system operations. To conserve financial resources, the TAA has taken steps to manage all costs, where possible, and is evaluating all spending.

Last, I want to convey how all areas of the TAA Team have pulled together. From public safety, who are managing a myriad of calls for service, to airside operations, who are coordinating the parking of grounded aircraft and ensuring our airfield is safe, to the custodial team, who are cleaning and sanitizing "high touch" areas of the airport, and every department, who are all working to deliver excellent support services to all stakeholders; each and every team member is serving with commitment, integrity and dedication. All of these efforts are to keep your airport, an essential asset, operating for the benefit of the Tucson region.

When you are ready to travel, we stand ready to serve you. Remember, Fly TUS! Sincerely **Danette Bewley, A.A.E.** President/CEO Tucson Airport Authority

Flight cancellations "getting worse each day"

Airlines are continuing to cut flight schedules as demand plummets, and scheduled flights are being canceled as well. "Carriers are burning through cash as cancellations far outpace new bookings for US carriers, planes are only 20-30% full and new bookings are indicating 70-80% declines in traffic even as airlines make dramatic cuts in capacity -- and this is getting worse each day," said Katherine Estep, communications director for Airlines for America.

An inside look at American

<u>Airlines' coronavirus response</u> From maintenance workers taking parts from grounded planes to flight attendants practicing social distancing and lowering their number of customer touch points, a detailed look at American Airlines illustrates how the aviation industry is coping with the coronavirus pandemic. Before the World Health Organization recommended travel restrictions and European traffic began shutting down, "things were changing every few days," but "after that, things were changing by the hour, if not by the minute," said Jose Freig, who manages American's Latin America operations and coronavirus response team.

Delta offers free flights to medical volunteers

Delta Air Lines is offering free flights to medical workers who want to fly to "significantly impacted" areas of the country to aid in coronavirus response. "Eligible medical volunteers will be able to book round-trip Delta flights free of charge to Georgia, Louisiana and Michigan, where they will work in coordination with the state and local government offices," Southwest Airlines CEO Gary Kelly and American Airlines CEO Doug Parker have provided updates about how their carriers are responding to the coronavirus pandemic and lauding the federal stimulus package that will bolster airlines and protect the jobs of crew members. "Essentially, the US government is providing funds to motivate airlines to continue .

Airlines, freight companies

move emergency supplies Atlas Air, Delta, United, Hawaiian, American, UPS and FedEx are among the companies working to transport essential goods, import emergency medical supplies and ship them across the US. "We are grateful to our 3,800 crewmembers and ground staff for their ongoing dedication to make these flights happen and we hope these critical supplies will help bring relief to those working on the frontlines," Atlas Air's Debbie Coffey said.

Flight attendants fear job loss if grants tied to airline stake

In a written plea to Treasury Secretary Steven Mnuchin, flight attendant unions are requesting that grants for airlines amid the pandemic are not tied to government stakes, as they believe carriers would reject the assistance and instead make drastic cuts. "This effectively renders the payroll grants a poison pill that will cost us our jobs," the letter states. **American Airlines repatriates**

travelers to US

Following air travel restrictions, American Airlines operated six repatriation flights from Latin American and the Caribbean to help US citizens return home. A March 30 flight between Lima, Peru, and Miami International Airport brought more than 200 US citizens back to the US. "I'm thankful that American played a role during this difficult and uncertain time. All the passengers were extremely grateful for the opportunity to return home," said Capt. Craig Jones, who said he was honored to command the flight Lima.

American Airlines sends planes into early retirement

American Airlines has announced an early phase out of 105 aircraft in its fleet including Boeing 767s, 757s, some 737s; Airbus A330s; and Embraer 190s. The 767s have been purchased by an aircraft leasing company and will be turned into cargo carriers.