

Health and Human Services

NEWSLETTER

Featuring Economic Support Division



AS THE PUBLIC HEALTH EMERGENCY CONTINUES...

HERE'S WHAT WE KNOW ABOUT

“WHAT WE *DON'T* KNOW”

During COVID-19, temporary rules were put in place to protect the health and safety of members of BadgerCare Plus and Wisconsin Medicaid programs. Normally, DHS asks members to provide updated information about themselves once a year and renew their participation in Medicaid if they still qualify. Because the federal government currently requires states to not remove people from their Medicaid programs unless they die, move out of state, or request to leave, we have not been asking for this information.

DHS is waiting to hear from the federal government on when things will change. When that change happens, DHS will start to “unwind” the temporary rules, reach out to members, and resume the regular renewal process that was in place before COVID-19.

In preparation for that process, we've created some materials designed to help our partners get the word out to members about three key themes at this time:

- **Members still have coverage.** Anyone who has been a member of BadgerCare Plus or Wisconsin Medicaid programs since March of 2020 still has coverage. Members should not delay medical care. Until the temporary rules end, member access to BadgerCare Plus and Medicaid benefits will continue.
- **DHS will communicate with members when things change.** When we know for sure that things are changing, we will be sharing information directly with members through our regular mailed notices. We will also be introducing text messaging and emails as new ways to better and more conveniently reach members with important information about their benefits. Finally, we will be updating our website, using social media, including information on our member benefits portal, [ACCESS](#), and our mobile app, [MyACCESS](#). We are counting on our partner organizations and stakeholders to help us with this, when the time is right, so be sure to watch our website.
- **Members should make sure DHS has their up-to-date contact information.** In order for us to reach members, we need to have the best contact information for them. Members who may have moved since 2020, gotten a new mobile phone, or started using a new email address should log in to access.wi.gov or access.wi.gov/es (Spanish), or our mobile app, [MyACCESS](#), and make any changes.

This issue covers:

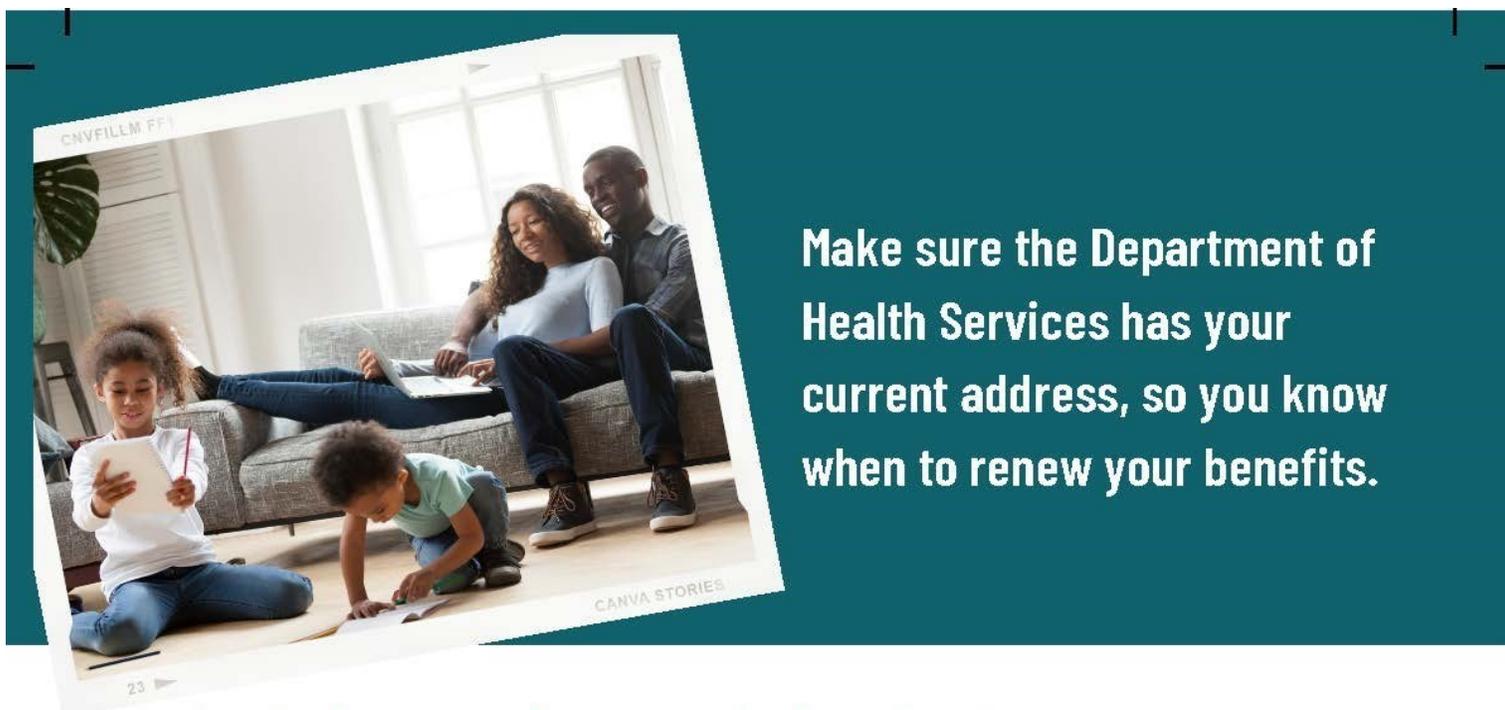
- 1) Economic Support/PHE
- 2) ACCESS/MyACCESS
- 3) Badgercare
- 4) Foodshare
- 5) Upcoming Meetings/60+ Tax Info
- 6) Department of Health Updates/Community Thank You
- 7) ADRC Transportation Tips
- 8) Kinship Care/Caregiver Info
- 9) Veteran Services/Foster Care
- 10) Lutheran Social Services
- 11) Free or Low Cost Services
- 12) Low Cost Dental
- 13) Housing Resources
- 14) Food Pantries
- 15) Nutrition Information
- 16) Important Numbers



WISCONSIN DEPARTMENT
of HEALTH SERVICES

THIS IS WHAT **ACCESS** AND **MyACCESS** CAN DO FOR YOU!

- ACCESS is Wisconsin's secure online web portal where people can first see if they qualify for programs and then apply for benefits. Members of state programs can also log into the site to manage their benefits, and most importantly, **renew their benefits on their own schedule.** When renewals happen, we want our members to do their renewal online with ACCESS if possible.
- The MyACCESS smartphone app is the mobile version of ACCESS. Members can accomplish a lot with the app, but they can't use it to renew or apply for benefits. We want members to download the MyACCESS smartphone app so that they can access their benefits anytime, anywhere. We're putting an emphasis on downloading the MyACCESS smartphone app because members can use it to update their address on the go, and receive push notifications on their mobile device when they need to take important actions with their account.
- Getting signed up and familiar with ACCESS and MyACCESS now will help during the Unwinding year when we know call centers will be busy. These tools can make managing benefits easier and more convenient than ever before.



Make sure the Department of Health Services has your current address, so you know when to renew your benefits.

Log in at **access.wi.gov** or contact your local agency. If you have questions, we're here to help.

CALL CAPITAL CONSORTIUM FOR MORE INFORMATION
1-888-794-5556

P-03218 (05/2022)

BadgerCare Plus members: You still have your benefits

Were you a member of BadgerCare Plus when the COVID-19 pandemic started? Or have you joined since March 2020?

If yes, keep **using your benefits** to get the care you need to **stay healthy**.



- ▶ Schedule an appointment for a check-up
- ▶ Get vaccines to prevent COVID-19, the flu, and more
- ▶ Update your prescriptions and get them refilled
- ▶ Seek out mental health services for extra support
- ▶ Go to urgent care if you are sick or the emergency room in a crisis



See what other services are covered under BadgerCare Plus

▶ dhs.wi.gov/badgercareplus/services.htm

Make sure children under 21 get their HealthCheck preventive care

▶ dhs.wi.gov/forwardhealth/healthcheck.htm



WISCONSIN DEPARTMENT
of **HEALTH SERVICES**

P-03175A (12/2022)

Ordering and paying for food online using your QUEST or P-EBT card

If you get FoodShare or have gotten Pandemic EBT benefits, some stores allow you to shop and pay for your groceries online. Currently, the following stores all accept QUEST or P-EBT cards for online orders on their websites:

- ALDI
- Amazon
- Lou Perrine's Gas and Grocery
- Miller and Sons Supermarket
- Meijer
- Ptacek's IGA
- Sam's Club Scan and Go
- Schnuck's Market
- Target
- Walmart
- Woodman's Markets



Store websites may refer to your QUEST or P-EBT card as a "SNAP EBT" or "EBT" cards. Look for an EBT or SNAP card option when you go to pay and enter your card details. You will need to enter your card PIN each time you check out.

You can only use your QUEST or P-EBT card to [buy food](#) eligible for FoodShare. If you are buying other items at the same time, you need to use another form of payment to pay for those items.

Some stores may offer delivery. If you are charged a delivery fee, you will not be able to use your QUEST or P-EBT card to pay this fee. You will need to use another form of payment instead.

If you experience any issues when using your QUEST or P-EBT card to pay online, first make sure you have a balance on your card by going to the [ebtEDGE website](#), using the [ebtEDGE mobile app](#) or calling QUEST Card Service at 877-415-5164. If you have a balance and are still unable to complete your transaction, contact customer service at the store where you are trying to make the purchase for help.

For Assistance call 1-833-431-2224.

How do "UNWINDING" and "RETURN TO ROUTINE OPERATIONS" Affect Me?



"Unwinding" is the term used by the Wisconsin Department of Health Services to describe the steps states must take to re-establish regular eligibility, enrollment, and benefits management processes after the federally-declared COVID-19 public health emergency (PHE) ends.

"Return to Routine Operations" is when the federal government ends the PHE and when required by law, DHS will end temporary policies put in place during the pandemic for health care policies in Wisconsin. A return to routine operations includes the steps to re-establish regular eligibility, enrollment, and benefits management processes.

The Wisconsin Department of Health Services explains that the first major step in unwinding is the ending of the extra emergency FoodShare allotments, and February will be the last month that these additional allotments are received.

Further updates will be forthcoming to all consumers, or for additional information, please go to: www.dhs.wisconsin.gov.



HHS COMMITTEE MEETING SCHEDULES



THE COLUMBIA COUNTY HEALTH & HUMAN SERVICES BOARD

meets on the 1st Wednesday of every month at 1:00 pm. *The next meeting of the Board is scheduled for Wednesday, February 1, 2023.*

THE **ADRC BOARD** meets on the 3rd Thursday of every other month at 9:00 a.m. *The next meeting of the Board is scheduled for January 19, 2023.*

THE **TRIP COUNCIL** meets quarterly throughout the year, and always on a Tuesday. *The next meeting of the Council is Tuesday, January 17, 2023 at 2:00 p.m.*

All meetings are held at Columbia County Health & Human Services. You can watch for agendas on the County's website at www.co.columbia.wi.us. The building and meeting rooms are all handicap accessible.

TAX INFORMATION FOR CONSUMERS 60+

**Get tax prep help by contacting the AARP Phone Locator Service
at 888-227-7669.**





Division of Health

Narcan:

Columbia County Division of Health provides NARCAN® administration training to individuals and businesses in Columbia County. With NARCAN® training, you will get the tools and skills to reverse the effects of an opioid overdose. Free NARCAN® is available once you attend the training. Walk-in trainings available at the Columbia County Health and Human Services building, or call us at (608) 742-9751 to schedule a training.

Prevent Suicide Coalition:

Prevent Suicide Columbia County is a coalition with representatives from local agencies, organizations, and the general community that seek to provide hope and resources to prevent suicide in Columbia County. The coalition collaborates to increase suicide awareness, education, improve access to mental healthcare, and support to those affected by suicide. All who are interested are welcome to attend. Meetings are held on the third Monday of every month from 1:00pm to 2:00pm at the Columbia County Health and Human Services Building, located at 111 E. Mullett Street in Portage.



To learn more, visit preventsuicidecolumbiacounty.org or call (608) 742-9741.

A Huge Thank You!

TO ALL THE WONDERFUL PEOPLE AND ORGANIZATIONS OF COLUMBIA COUNTY WHO DONATED QUILTS, SCARVES, HATS & MITTENS, LAP BLANKETS, TOYS AND PERSONAL GIFTS FOR OUR CONSUMERS THROUGHOUT THE YEAR!

THE FAMILIES WE SERVE, AND THE STAFF WHO SERVE THEM, ARE VERY GRATEFUL FOR YOUR KINDNESS!

YOUR THOUGHTFULNESS IS WHAT MAKES COLUMBIA COUNTY A GREAT PLACE TO LIVE!



HELPFUL TRANSPORTATION REMINDERS

- * **Rides are first come, first served.** We encourage you to call as soon as your appointment is scheduled with your provider. Appointments must be scheduled no later than 48 hours in advance. It's never too soon to schedule your ride.
- * **Rides are scheduled Monday through Friday 6 a.m. to 3 p.m.**
- * **Rates start at a minimum of \$6.00 and \$1.00 per mile.**
- * **Madison appointments can start as early as 7 AM, no later than 2 PM. Local appointments can start as early as 6 AM no later than 3 PM. Procedures need to be scheduled in the morning.**
- * **Dress appropriately for the weather.**
- * **Mobility devices (with the rider in it) are to be less than 30" wide.**
- * **Be ready at your pick-up time.**
- * **Remember to bring your personal items to & from your appointment.**



HOW DO I SCHEDULE A RIDE ?

1. Call **(608) 742-9213 to schedule** transportation to your medical appointment.
2. Please **provide the rider's name, phone number, address and destination.** We also ask that each rider **provide an emergency contact.**
3. **Expect a call the business day prior to confirm each scheduled ride. If a call is not received before 1:30 pm, please contact the Transportation Coordinator for information.** It is our policy to reach out and make contact for confirmation. **If contact is not made, a driver will not be sent to the location.**

THE DAY OF THE RIDE

1. Please **expect the driver to arrive by the given pick up time.** Each medical driver will arrive in an ADRC van and have ADRC identification.
2. **Payment can be made to the driver at the time of pick up. Charges can be paid by check or exact cash amount directly to the ADRC driver.** Tipping is not allowed, but donations are **always** accepted. Please note the rates are subject to change. This is a Federal & State grant funded program.
3. **Following your appointment, please look for the driver to be waiting in the parking lot. If your appointment is done early or happens to run late, please contact the Transportation Coordinator at (608) 742-9213.**

Kinship Care

Are you caring for a relative child? Know someone who is? Did you know you may be eligible for financial assistance through our county's Kinship Care program?

Kinship Care is a program designed to help financially support a child who resides outside of his or her own home with a relative, such as an adult brother or sister, a first cousin, a niece or nephew, an aunt or uncle, or a grandparent, among others. Kinship Care supports the concept of children residing with a relative to alleviate family stress or temporary familial problems, rather than being placed in a foster home or other type of out-of-home placement.

The three basic eligibility requirements for Kinship Care are:

- the basic needs of the child can be better met with the relative than with the parent;
- the placement is in the best interests of the child;
- and, the child currently or would potentially meet the requirements for court jurisdiction as being in need of protection or services if the child were to remain with his or her parent(s).

Other Program Requirements:

- a criminal background check on the relative caretaker;
- cooperation with the agency by the relative caretaker;
- the relative caretaker must apply for other public assistance or benefits for which the child might be eligible;
- and, the relative caretaker must cooperate with referral of the parents to child support, unless the relative caretaker requests and is granted a good cause exemption from cooperating with the referral to child support.
- Kinship living arrangements must be reviewed no less frequently than every 12 months to determine if the eligibility requirements continue to be met.

Please contact Ashley Pikalek at **(608) 742-9283** for more information and to apply.



Wisconsin Kinship Navigator

Wisconsin Kinship Navigator is an online resource for relative caregivers of children to access necessary information and resources to support the children in their home.

Visit: www.dcf.wisconsin.gov/kinship/navigator

Relative Caregiver Support Group



Connect with other caregivers, discover resources, share concerns, hear from community speakers

The Division of Children and Families (DCF) is offering a support group to those raising relative children 18 years and under!

When: Third Thursday of the month from 5:00-6:30 PM

Where: Columbia County Health and Human Services, 111 East Mullett Street, Meeting Rooms 2 &3, Portage, WI

Use the ADRC entrance at the west end of the building.

RSVP to:

Ashley Pikalek

Foster Care Coordinator
608-742-9283
Ashley.pikalek@columbiacountywi.gov

Sarah Nicoll

Human Services AIDE/CPS
608-742-9249
sarah.nicoll@columbiacountywi.gov

Veteran Resources

A new website is available to provide Columbia County and nearby Veterans with invaluable coping skills and unlimited resources. Check them out today at maketheconnection.net/



Recovery is possible.
MakeTheConnection.net



Foster Care

Columbia County Health and Human Services is actively seeking foster parents interested in providing a structured, stable, and loving home for children of all ages both long and short-term. Columbia County adolescents (ages 10-18 years) are in the greatest need of individuals/families to care for them.

Training is provided for families committed to becoming licensed as a foster home. Foster parents are compensated through a monthly payment that is based on the needs of each particular child.

You CAN make a difference in the life of a child!!

It shouldn't hurt to be a child

Reporting abuse of people unable to help themselves is encouraged and commendable.

If abuse is happening now or is violent in nature, call 911.

If you suspect child neglect or abuse, please call 608-742-9713 for the Columbia County Health and Human Services Division of Children and Families.



Renewed Strength

A Recovery Resource for Women

Providing care coordination in:

- Barron County
- Eau Claire County
- Chippewa County
- Juneau County
- Columbia County
- Sauk County
- Dunn County
- Trempealeau County

How We Help

Through caring collaboration with the client as the lead, we provide trauma-informed care coordination for success in recovery. To meet client-identified goals, we assist in navigating and accessing resources such as:

- Substance use disorder services
- Funding for treatment
- Peer and family supports
- Community supports
- Gender-specific groups focusing on trauma, parenting and recovery

Trauma Recovery

We recognize the significant impact of trauma on multiple areas of a woman's life and embrace a trauma-informed philosophy.

Renewed Strength offers services to individuals who identify as female. Trauma recovery groups will be available to participants. One of them being based on the curriculum of Stephanie Covington, "Beyond Trauma: A Healing Journey."



About Renewed Strength

Renewed Strength offers comprehensive care coordination. We utilize a trauma-informed approach and wraparound philosophy serving women with substance use disorders.

Care Coordinators are credentialed substance use disorder counselors who help women towards recovery and greater self-sufficiency.

We help women and their families identify supports that become the tapestry for ongoing success in recovery.

Eligibility

- Identify as female
- 18+ years of age with substance use disorder
- Resident of Barron, Chippewa, Columbia, Dunn, Eau Claire, Juneau, Sauk or Trempealeau County

We offer individual appointments to promote positive:

- Self-care
- Independence
- Relationships
- Boundaries
- Assertiveness
- Healing
- Relapse prevention

PRIORITY STATUS WILL BE GIVEN TO PREGNANT PERSONS WHO ARE USING INJECTION DRUGS

Email:

RenewedStrength@lsswis.org

Tel: (715) 214-7334

**306 Barstow St Suite 100
Eau Claire, WI 54701**

**414 Broadway St Suite 101
Baraboo, WI 53913**



Funding for the Urban Rural Women's Substance Use Treatment grant was made possible by SABG-CAA funding. The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Department of Health Services; nor does mention of trade names, commercial practices, organizations imply endorsement by the U.S. Government or the state of Wisconsin.

FREE OR LOW COST HEALTH SERVICES

Columbia County Health and Human Services



Division of Public Health

(608) 742-9227

111 East Mullett St., Portage, WI 53901

Offering Immunizations for participants of Medical Assistance programs such as Forward Health / BadgerCare or Medicaid. TB Skin Tests and COVID-19 Vaccines also available.

www.co.columbia.wi.us

Care 4 U Clinic

(920) 394-2136 Fax: 920-394-2021

6440 E. Pine St., Dalton, WI 53926

Email: care4uinc@centurytel.net

www.care4uclinic.org

Low cost and cash only clinic serving the greater Dalton area.

Family Health LaClinica

Wautoma

(920) 787-5514

400 S Townline Road, Wautoma WI 54982

M/Th 8am – 7 pm; T/W/F 8am – 5pm

Beaver Dam

(920) 356-5012

207 University Ave, Beaver Dam, WI 53916

We offer medical, dental, and behavioral health services on a sliding fee scale for our patients who earn up to 200% of the Federal Poverty Guidelines. Serving all patients regardless of inability to pay.

Good Neighbor Clinic

(608) 643-4749

95 Lincoln Street, Prairie du Sac, WI 53578

www.goodneighborclinic.org

Hours: Mondays and Wednesdays 1 to 5 pm

Please note: Good Neighbor Clinic only serves Columbia County residents that live in the Lodi School District.

Planned Parenthood

1-800-493-1052

132 W. Cook St., Portage, WI 53901

[Birth Control & STD Testing - Portage, WI \(plannedparenthood.org\)](http://BirthControl&STDTesting-Portage,WI(plannedparenthood.org))

Provides family planning services, regardless of income. Also has STI testing. Hours: Tuesdays from 10:00am to 6:00pm. Scheduling available on-line.

Pregnancy Resource Center

1-800-705-4710 Call for an appointment.

306 W. Cook St. Portage, WI 53901

<https://portagewiprc.com>

Provides baby layettes and supplies and support to mothers and their families. Promotes life and adoption.

Prescription, Health & Dental Discounts

1-877-321-2652

[Live Healthy \(nacorx.org\)](http://LiveHealthy(nacorx.org))

Offers Low-Fee Health Discount Program, Dental Discount Program and Free Prescription Discount Program. Prescription Savings average 30%.

St Vincent De Paul Free Clinic

140 E. Cook St., Portage, WI 53901

Located in basement of Wilz Drug Store

Clinic is open Wednesdays from 8:00am to Noon; open to both adults and children on a first come/first served basis. We are willing to help you find free or low cost medications or supplies. There are no financial limitations.

Diabetic Educator, Foot Clinic, Physical Therapy, Pediatrics, WIAA & preschool physicals, Internal Medicine, Family Medicine, Cardiology. **Services not provided:** Chiropractor, DOT Exams, prescribing narcotics, obstetrics, disability exams, pregnancy tests, STD testing or immunizations.

VA Hotline for Women

1-855-829-6636(VAWOMEN)

A hotline to receive and respond to questions from veterans, their families, and their caregivers about the many VA services and resources available to women veterans.

Website for Free or Low Cost Health Clinics in

Wisconsin

<http://www.dhs.wisconsin.gov/forwardhealth/clinics.htm>

Wisconsin Well Woman

(608) 847-9373 Jennifer Froh

[Wisconsin Well Woman Program | Wisconsin Department of Health Services](http://WisconsinWellWomanProgram|WisconsinDepartmentofHealthServices)

Provides preventive health screening services to women with little or no health insurance coverage. Well Woman pays for mammograms, Pap tests, certain other health screenings, and multiple sclerosis testing for women with high risk signs of multiple sclerosis.



LOW COST DENTAL HEALTH SERVICES

ACHC Sun Prairie

Access Community Center - Sun Prairie Clinic
1270 W. Main St., Sun Prairie, WI 53590

<https://accesscommunityhealthcenters.org/clinics/sun-prairie-clinic/>

Hours: Monday—Friday 8:00 am—4:00 pm

Appointments: (608) 825-7100

Accepts Columbia County MA and Sliding for Uninsured

Familia Dental

3003 E Washington Ave, Madison, WI 53704

<http://www.famliadental.com>

(608) 244-8050; (888) 988-4066

Hours: Monday - Friday 9:00 - 6:00; Saturdays 9:00 - 4:00

Participants of Medical Assistance or BadgerCare.

Family Health La Clinica - Beaver Dam

207 S. University Avenue, Beaver Dam, WI 53916

<http://www.famhealth.com>

(920) 356-5012

Hours: Monday - Thursday 8am – 6pm, Fri 8am - 12pm

Participants of Medical Assistance or BadgerCare.

Charges on sliding fee schedule for others.

Family Health La Clinica - Wautoma

400 South Townline Road, Wautoma, WI 54982

<http://www.famhealth.com>

(920) 787-5514

Hours: Monday – Friday 8am – 5pm,

open until 7pm Mon & Thurs

Participants of Medical Assistance or BadgerCare, Insured, Low-Income (Uninsured). Affordable Care Program.

Madison College—Dental Hygiene Clinic Services

1705 Hoffman Street. Madison, WI 53704

(608) 258-2400

Hours: Monday-Wednesday-Friday 7:30am or 12:00pm

Appointments last up to 3 hours.

Clinic located on first floor of the Health Education Building

Anyone is eligible for service, starting at age 2

Medicaid Accepted

Madison Dental Initiative/More Smiles WI

630 E Washington Ave, Madison, WI 53703

www.moresmileswi.org

(608) 665-2752

Hours: Monday - Friday 9am – 4pm

Individuals must have NO private dental insurance.

BadgerCare, Medicaid accepted.

Marshfield Clinic - Black River Falls Dental Center

N6571 Lumberjack Guy Rd., Black River Falls WI 54615

(715) 670-0400

Hours: Monday through Friday 8am-5pm

Serves all patients, regardless of ability to pay or insurance status.

Those who lack access to dental care are priority

Marquette University School of Dentistry Clinic

1801 W. Wisconsin Ave., Milwaukee, WI 53233

<http://mu.edu/dentistry>

(414) 288-6790

Hours: Monday-Friday 9am – 5pm (4pm summer)

All patients accepted including MA and Title XIX,

Low-income (uninsured).

Children 13 years and older for general clinic.

Must pass through a screening process.

Pediatric clinic available.

Mauston Dental Clinic

880 Herriot Drive, Mauston, WI 53948

<http://www.famhealth.com>

(608) 847-6700

Hours: Monday - Friday 7:30am – 6pm,

Open until 7pm Mon & Thurs

Participants of Medical Assistance or BadgerCare,

Forward Health, Low-Income (uninsured), or Insured.

St. Ann Center for Intergenerational Care

2450 W North Ave, Milwaukee WI

<https://stanncenter.org/community/dental-clinic/>

(414) 210-2440 for an appointment or information

Specialty equipment available for adults and children with disabilities.

Referral Required

St. Vincent de Paul Dental Clinic

1906 North Street, Prairie du Sac, WI 53578

[DENTAL CLINIC | SVDP SP/Roxbury \(stvdpsaukprairie.com\)](https://www.dental-clinic-svdp.org/)

(608) 644-0504 ext. 10 or 12

Hours: may vary

Residents of Sauk and Columbia Counties.

Low Income (<200% Poverty Level) Uninsured, and participants of BadgerCare and Medical Assistance.

Any adult or child that is underinsured or is a participant of the Medical Assistance or BadgerCare Dental Program may contact these dental health resources. For a more extensive list of Medical Assistance or BadgerCare Dentists call member services at: 800-362-3002.

If you need to apply for Medical Assistance/BadgerCare benefits, please call the Capital Consortium at 1-888-794-5556.

Housing Resources

Rental Assistance

Central Wisconsin Community Action Council

(608) 742-3320

[Central Wisconsin Community Action Council | CWCAC.ORG](http://CentralWisconsinCommunityActionCouncil.org)

Forward Services

(800) 771-8420

[Forward Service Corporation – You can do great things. We can help.](http://ForwardServiceCorporation.org)

fsc-corp.org

Foundation for Rural Housing

888-400-5974

[Home | Foundation for Rural Housing \(wisconsinruralhousing.org\)](http://Home.FoundationforRuralHousing.org)

Renewal Unlimited

(800) 344-7543

[Renewal Unlimited, Inc. – Creating Opportunities](http://RenewalUnlimited.org)

Stepping Stone Supportive Housing - WI Dells

(608) 742-5329 ext: 242

[STEPPING STONE HOUSING \(svdpwisdells.org\)](http://STEPPINGSTONEHOUSING.org)

Wisconsin Low Income Rental Search

WIHousingSearch.org | [Wisconsin Apartments](http://WisconsinApartments.org) | [Wisconsin Rental Homes](http://WisconsinRentalHomes.org)

Emergency Housing

Baraboo Area Homeless Shelter

(608) 355-4812

[Baraboo Area Homeless Shelter](http://BarabooAreaHomelessShelter.org)

Hope House of South-Central Wisconsin

(800) 584-6790

www.hopehousescw.org

No Wrong Door

(608) 742-3320 or (608) 742-5329

Renewal Unlimited

(800) 344-7543

[Renewal Unlimited, Inc. – Creating Opportunities](http://RenewalUnlimited.org)

River Haven Homeless Shelters

(608) 742-7687

[https://riverhavenshelter.org](http://riverhavenshelter.org)

Housing Inspectors

Columbus (920) 623-5900

Pardeeville (608) 429-3121

Portage (608) 742-2176

Wisconsin Dells (608) 253-2542

For help with rental properties whose building code or other municipal code may have been violated.

Legal Assistance

Bureau of Consumer Protection

(800) 422-7128

[DATCP Home Consumer Protection \(wi.gov\)](http://DATCPHomeConsumerProtection.wi.gov)

Fair Housing Council

(877) 647-3247

[HOME | Fair Housing Council \(fairhousingwisconsin.com\)](http://HOME.FairHousingCouncil.org)

Foreclosure Helpline

(608) 263-9574

[Consumer Law Clinic | University of Wisconsin Law School](http://ConsumerLawClinic.org)

Free Legal Answers

<https://wi.freelegalanswers.org>

Legal Action of Wisconsin

855-947-2529

[Legal Action Wisconsin](http://LegalActionWisconsin.org)

Madison College Free Legal Clinic

[Legal Clinic | Madison Area Technical College \(madisoncollege.edu\)](http://LegalClinic.MadisonAreaTechnicalCollege.edu)

Neighborhood Law Clinic

(608) 265-2447

[Neighborhood Law Clinic | University of Wisconsin Law School](http://NeighborhoodLawClinic.org)

Tenant Resource Center

<https://www.tenantresourcecenter.org/>

Utility Assistance

Affordable Connectivity Program (ACP)

FCC.gov/ACP

Emergency Assistance

[Forward Service Corporation – You can do great things. We can help.](http://ForwardServiceCorporation.org)

fsc-corp.org

Energy Services of Wisconsin (Home Energy Plus)

800-506-5596

<http://www.homeenergyplus.wi.gov/>

Heat for Heros

800-891-9276

[Home page for the Heat For Heroes campaign \(heat4heroes.org\)](http://HomePagefortheHeatForHeroes.org)

Keep Wisconsin Warm Fund

800-891-9276

www.kwwf.org

Homeowner Assistance

Columbia County Southern Housing Region (SHR) Program

(800) 552-6330

[Columbia County, Wisconsin - Southern Housing Region Program](http://ColumbiaCountyWisconsin-SouthernHousingRegionProgram.org)

Habitat for Humanity Sauk-Columbia Area

(608) 448-2888

<https://www.hfhwisconsinriver.org>

Weatherization Assistance Program (WX)

(608) 742-3320

[Central Wisconsin Community Action Council | CWCAC.ORG](http://CentralWisconsinCommunityActionCouncil.org)

Wisconsin Help for Homeowners

(855) 246-6394





FOOD PANTRIES

2nd Harvest Mobile Food Pantries

Pardeeville: St. Mary's - 318 S. Main St
4th Monday ea month, 3:30 P.M.
Portage: Fairgrounds - Griffith St and Superior St
2nd Monday ea month, 10:30 A.M.
Due to COVID-19, all food distribution will take place outside as a drive-up. Please stay in your car. You will be directed on procedure once you arrive.
Open to any WI residents.
Must bring your own boxes and bags

Cambria Community Bread Basket Food Pantry

First Presbyterian, 121 West Florence St., Cambria
(Rear Towyn St entry) Open Thursdays 4:00 P.M. - 5:00 P.M.
Call if unable to make set day and time.
(920) 348-5859 Church; (920) 382-3832 Jayne Grahm;
(920) 348-5568 Joanne Sanderson or (920) 348-5048 Jan Williams
Serves residents of Cambria-Friesland School District

Columbus/Fall River Food Pantry

125 N. Dickason Blvd., Columbus, WI
Thursdays by Appointment
(920) 623-5918 Senior Center for more information
Serves Columbus/Fall River Schools

Portage Food Pantry

415 E Howard St., Portage (Lincoln Park)
Mon. and Wed. 11:00 A.M. - 12:00 P.M.
Thurs. 5:00 - 6:00 P.M.
(608) 742-3774
Serves income eligible residents of Portage School District.
Must Bring I.D.

Portage Pop-Up Food Pantry

United Methodist Church, 1804 New Pinery Rd., Portage
Call for hours of operation: 608-742-2107
All welcome regardless of need/other local pantry use.
Please bring you own bags or boxes.

Poynette Area Community Food Pantry

Village Hall 106 S. Main St., Poynette
Tues: 1-3 P.M. and Thurs: 5-7 P.M.
Pantry Closed if 5th Tues/Thurs.
Serves residents of Poynette and surrounding communities

Prairie Pride Pantry

United Methodist Church; 103 Reagles St., Arlington
Wed: 4:00 - 5:30 P.M., Sat: 9:00 - 10:30 A.M.
608-697-5880
Serves residents of Arlington and Poynette, towns of Dekorra, Hampton, Lodi and Leeds.
During Pandemic: Families with school aged children can come once per week. Masks required.

Reach Out Lodi

601 Clark St., Lodi, WI
M-F 8:30 A.M. - 3:30 P.M. Sat: 8:30 A.M. - 11:00 A.M.
608-592-4592
Serves Lodi School District

Rio Area Food Pantry

Rio Community Center, 104 Lincoln Ave., Rio
2nd, 3rd & 4th Mondays 10:00 A.M. - 12:00 P.M.
4th Monday 5:00 - 6:00 P.M.
(608) 429-3728 John Atkinson
Serves income eligible residents living with the school districts of Rio, Cambria-Friesland, Ostego, Doylestown.
Bring ID. 1 Person allowed in pantry at a time.

St. Vincent DePaul - Portage

1311 W. Wisconsin St., Portage
Mon. - Fri: 9:00 A.M. - 4:00 P.M., Sat: 9:00 A.M. - 1:00 P.M.
(608) 742-5513
ID for any in household and proof of residence required.
Bring your own bags.

Wisconsin Dells Community Food Pantry

1000 Hwy. 13, Wisconsin Dells
Tues: 9:00 A.M. - 12:00 P.M., Thurs: 1:00 - 4:00 P.M.
(608) 697-4612
Serves income eligible residents of Wisconsin Dells School District. ID required.

Wyocena Community Helping Hands Pantry

Wyocena Community Center, 165 E. Dodge Street
Mon - Wed: 10:00 A.M. - 12:00 P.M. Closed holidays and when school is closed due to weather.
1st, 2nd & 3rd weeks of the month. Serves income eligible residents of Pardeeville School District and when school is closed due to weather.

Other Food and Nutrition Resources

Community Gardens

Cambria: Cambria Village Office (920) 348-5443

Columbus: Arlene (608) 219-0759

Poynette: Curtis (608) 770-1722

Portage: Extension Columbia County (608) 742-9682

Lodi: Bill (608) 592-4592

Grow your own food for a small plot fee

Senior Nutrition Program

(608) 742-9233 ADRC - Aging Disability Resource Center

Serves people over age 60. No income or asset limits.

Please place your order by noon the day prior to the day you wish to have your meal. **Congregate sites are currently closed due to COVID-19 Pandemic.** Home delivered meals are available. For more information contact the ADRC.

Seasonal Farmer's Market

Lodi Valley Farmer's Market

May - Oct; Fridays 2:00 P.M. - 6:00 P.M.

902 N. Main, Lodi (Next to Koltes Hardware)

Portage Farmer's Market

May - Oct; Thursdays 12:00 P.M. - 5:00 P.M.

Commerce Plaza, corner of State Roads 33 & 16

Poynette Area Farmer's Market

May - Sept.; Saturdays 8:00 A.M. - 11:00 A.M.

Pauquette Park, 106 Main St.

Rio Farmer's Market

Thursday 3:00 P.M. - 7:00 P.M.

Rio Village Train Depot

Downtown Dells Farmer's Market

May - Oct.; Sundays 9:00 A.M. - 2:00 P.M.

Corner of Cedar and Broadway

Senior Farmer's Market Vouchers

\$25 in vouchers to spend on fresh fruits and vegetables at farmer's markets and participating farm stands, for age 60 and over meeting income eligibility guidelines. Call Columbia County ADRC at (608) 742-9233.

FoodShare

Food assistance based on income. Visit or call Columbia County Health and Human Services, 111 East Mullett St., Portage. Check your eligibility, or apply for FoodShare, health care or others services at www.access.wisconsin.gov or call 888-794-5556.

Neighbors in Constant Care Foundation

(920) 623-5540, (920) 623-4772

Serves Columbus/Fall River School Districts

Credit mediation, housing, food assistance, school supplies or referral to other resources.

WIC

111 East Mullett St., Portage. (608) 742-9254

Provides food vouchers, farmer's market vouchers, and nutrition information to keep pregnant and breast feeding women, infants, and children under 5 years healthy and strong. Income eligibility requirements.

School Lunch Program

Free or reduced price school lunch to eligible families. Some schools also offer breakfast. Participation is confidential, and helps schools qualify for other programs. Contact your school district for details.

Extension FoodWise Education Program

FoodWise helps families eat better, keep food safe, and stretch their food dollars. Open to those who receive or who are eligible to receive FoodShare.

UW Extension Columbia County Nutrition Coordinator:
Caitlyn Richardson (608) 742-9693



thank you

To all the volunteers who keep
Columbia County Food Pantries open!

IMPORTANT NUMBERS

- To Report Child Abuse & Neglect 608-742-9227
- To Report Elder Abuse & Neglect 608-742-9233
- Toll Free 888-742-9233
- To Apply for Benefits 888-794-5556
- Or apply online at access.wi.gov
- FoodShare or BadgerCare Questions/Changes 888-794-5556
- To Receive WIC 608-742-9254
- Mental Health / AoDA 24-Hour Crisis Line 888-552-6642
- ADRC Transportation (for Elderly & Disabled) 608-742-9213
- VEYO Medicaid Transportation 866-907-1493

HEALTH AND HUMAN SERVICES ADMINISTRATORS

Director

Heather Gove

Aging Disability Resource Center (ADRC) Director

Sue Lynch

Behavioral Health and Long Term Support Administrator

Stephanie Nickel

Division of Children and Families Administrator

Katie Day

Division of Economic Support Administrator

Carol Sjoblom

Public Health Officer

Ellen Ellingsworth

Division of Support Services Administrator/ Executive Secretary

Gretchen Halvorsen

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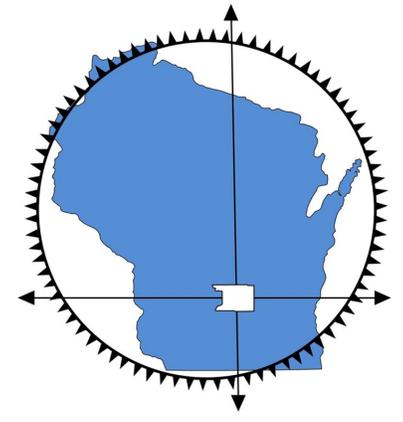
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Tom Drury



Columbia County Health and Human Services

111 East Mullett Street

PO Box 136 (Mail)

Portage, WI 53901

Phone: (608) 742-9227

FAX: (608) 742-9700

www.columbiacountywi.gov

Mission Statement

To promote and protect the health and safety of our community.

We're active on social media!



The Health and Human Services

Newsletter is published four

times per year

and is available on-line at:

<http://www.co.columbia.wi.us/columbiacounty/hhs/HealthHumanService/Newsletters-Archive/tabid/2311/Default.aspx>

To be added to our newsletter

email list please email:

dhhs@columbiacountywi.gov