

WUNDERLICH® DOORS, INC.

Since 1952

300 West Allen Street Joliet, Illinois 60436-1723 Phone (815) 727-6430

March 16, 2020

To our valued customers,

We are open and available for sales, service, and installation. Like many of you, we have been closely following the spread of COVID-19. The health and safety of our customers and employees is our top priority. We continue to monitor guidance from the Center for Disease Control and other public health officials along with local market conditions. We're taking comprehensive measures to ensure that our technicians remain safe and ready to serve our commercial and residential customers.

We are encouraging the following practices not only of our employees but also of our customers and the facilities we are visiting:

- · Practice good hygiene, including washing hands frequently and for a minimum of 20 seconds
- Avoid touching your eyes, nose, and mouth with unwashed hands
- Cough and sneeze into a tissue or inside of the elbow
- · Stay home if you feel sick
- If you or someone you have had direct interaction with has been diagnosed with COVID-19, quarantine for 14 days.
- Restrict travel to/from the restricted countries
- Practice social distancing, limit handshakes, and avoid large social gatherings

We are in daily contact with our technicians about the evolving situation. Employees' health is monitored daily, and anyone with flu-like symptoms is sent home. In order to return to work, a doctor's note is required. Our service trucks are stocked with antimicrobial hand wipes and latex gloves for the protection of our employees and customers.

We will always put our customers and employees first, and that commitment has never been more important. We are working hard to maintain a safe and healthy working environment. We understand these are difficult times, but we are here to help keep your business running as normally as possible.

Sincerely

Russell'J. Wunderlich

President