# Falls Community Hospital and Clinic, Inc. 

## Community Health Needs Assessment

August, 2013

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# Community Needs Assessment 

Regional Healthcare Partnership

Region 16

August 2012

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## Introduction

With the approval of the 1115 Waiver for Medicaid, the Texas Health and Human Services Commission (HHSC) has established the following goals to insure the innovation of the healthcare delivery system in Texas:

- Improve access to care for Medicaid patients
- Improve quality of care delivered
- Improve cost effectiveness of care
- Improve coordination of care across providers and across communities

The Waiver also creates the Delivery System Reform Incentive Payment (DSRIP) process. Regional Health Partnership 16 (RHP 16), an Urban RHP, but consisting of both urban and rural communities, is using this Community Needs Assessment to gather data that focuses on barriers to accessing care, and will use that data to support the DSRIP projects that will be presented to HHSC.

According to the Agency for Health Care Research and Quality, (AHCRQ) Texas ranked weak or very weak in nine out of 12 categories as measured in the most recent score card issued by AHCRQ. Particular areas of weakness included home health care, preventive, acute and chronic healthcare delivery. Texas has the highest rate of uninsured in the nation, at $25 \%$ of the population.*

## Demographics

RHP 16 consists of seven Central Texas Counties, with an overall population of 406,490 citizens, according to the 2010 census, which represents a growth of $6 \%$ since the 2000 census. The range is from $-3.8 \%$ in Falls County to $+10.0 \%$ in McLennan County. The measure of Female to Male residents in the Region is approximately $51 \%$ $49 \%$, respectively. The Region encompasses a land area of 6,559 square miles, with a population density that ranges from 10 people per square mile in Hamilton County to 224 per square mile in McLennan County:

The median age of RHP 16 is 36.7 years, and the median Household Income is $\$ 37,836$. The average per capita income is $\$ 19,606$. The unemployment rate for the Region is $7.9 \%$, with the number of uninsured children and adults at $27.5 \%$. Those currently living below the poverty rate are over $18 \%$ of the Region, with children below the poverty rate in excess of $31 \%$.

| Unemployment rate | $7.9 \%$ | Range: 5.7--9.6\% |  |  |
| :--- | :---: | :--- | :---: | :---: |
| Residents below Poverty Rate | $18.3 \%$ | Range: 13.1--23.2\% |  |  |
| Children below Poverty Rate | $31.4 \%$ | Range: 17.0--46.5\% |  |  |
| Uninsured 0-64 years | $27.5 \%$ | Range: 23.0--31.0\% |  |  |
| Uninsured 0-17 years | $17.4 \%$ | Range: 11.5--23.3\% |  |  |
| Source: Health Facts Profile www.dshs.state.tx |  |  |  |  |
| Median Household Income |  |  |  | Unemployment Rate |
|  | $\$ 41,228$ | $8.9 \%$ |  |  |
| Coryell | $\$ 37,650$ | $5.7 \%$ |  |  |
| Hamilton | $\$ 41,313$ | $8.7 \%$ |  |  |
| Bosque | $\$ 38,194$ | $8.5 \%$ |  |  |
| Hill | $\$ 35,494$ | $6.8 \%$ |  |  |
| Limestone | $\$ 32,137$ | $9.6 \%$ |  |  |
| Falls | $\$ 38,837$ | $7.4 \%$ |  |  |
| McLennan |  |  |  |  |
| Source: www.city-data.com |  |  |  |  |

The percentage of residents by County with a High School diploma or higher ranges from $72 \%$ in Limestone County to $87 \%$ in Coryell County. Residents with a Bachelor's degree or higher range from $10 \%$ in Falls County to $20 \%$ in McLennan County.

|  | High School | Bachelor's |
| :--- | :---: | :---: |
| Coryell | $86.7 \%$ | $15.0 \%$ |
| Hamilton | $82.2 \%$ | $22.5 \%$ |
| Bosque | $79.8 \%$ | $14.8 \%$ |
| Hill | $76.7 \%$ | $14.8 \%$ |
| Limestone | $72.2 \%$ | $11.1 \%$ |


| Falls | $74.3 \%$ | $10.0 \%$ |
| :--- | :--- | :--- |
| McLennan | $79.5 \%$ | $20.4 \%$ |

Source: www.findthefacts.org

Ethnicity and/or Race are important demographic measures for the Region to consider, as African Americans and Hispanics tend to have a higher presence of Diabetes and Hypertension. These two chronic diseases can lead to other illnesses, including Cardiovascular diseases. Access to Primary Care and Specialty Care is an issue, especially in Rural Communities, and therefore increases the impact that chronic diseases can have on at-risk populations.

|  | White | Black | Hispanic |
| :--- | ---: | :---: | :---: |
| Coryell | $61.2 \%$ | $16.8 \%$ | $16.6 \%$ |
| Hamilton | $86.7 \%$ | $1.1 \%$ | $10.9 \%$ |
| Bosque | $79.8 \%$ | $2.1 \%$ | $16.5 \%$ |
| Hill | $72.6 \%$ | $7.0 \%$ | $18.9 \%$ |
| Limestone | $60.8 \%$ | $17.9 \%$ | $19.9 \%$ |
| Falls | $52.2 \%$ | $25.8 \%$ | $21.5 \%$ |
| McLennan | $58.3 \%$ | $15.1 \%$ | $24.2 \%$ |
| Source: uww.quickfacts.census.gov |  |  |  |

## Insurance

RHP 16's population includes a broad variety of ages, socio-economic groups, and insured/non-insured individuals. As the number of residents who are 65 and older continues to grow, the utilization of Medicare resources grows. This growth is not only with the number of individuals, but also in the increase of chronic diseases, such as diabetes, cardiac health, circulatory diseases, and mental health issues. Likewise, the number of uninsured/underinsured is growing as unemployment remains high, and as small businesses choose to not offer health benefits.

With the implementation of the Affordable Care Act over the next several years, it is anticipated that more individuals will have access to some form of insurance, either through the expansion of Medicaid, should the State of Texas participate in the program, and/or through the development of Insurance Exchanges.

Using the Medicaid rolls from November, 2011, the number of Medicaid enrollees by County is reflected below, followed by the number of Medicare enrollees and the number of CHIP enrollees by County.

| Medicaid November 2011 |  |  |
| :---: | :---: | :---: |
|  | Total Enrollment | Total Enrollment Children |
| Coryell | 6,030 | 4,057 |
| Hamilton | 1,060 | 602 |
| Bosque | 2,261 | 1,516 |
| Hill | 5,458 | 3,709 |
| Limestone | 3,638 | 2,370 |
| Falls | 2,862 | 1,699 |
| McLennan | 37,000 | 24,838 |
| Source: www.hhsc.tx.us Medicaid Enrollment files |  |  |
| Medicare Enrollment |  |  |
|  | Elderly Medicare | Disabled Medicare |
| Coryell | 4,671 | 779 |
| Hamilton | 1,451 | 143 |
| Bosque | 3,242 | 409 |
| Hill | 5,457 | 869 |
| Limestone | 3,257 | 918 |
| Falls | 2,435 | 443 |
| McLennan | 26,506 | 4,562 |
| Source: www.county-health.findthedata.org |  |  |

Texas Chip Enrollment July, 2012
Total New
Coryell 80949
Hamilton $147 \quad 7$
Bosque $370 \quad 19$
Hill $742 \quad 35$
Limestone 55433
Falls $358 \quad 21$
McLennan 4,624 291
Source: www.hhsc.state.tx.us/research/CHIP/MonthlyEnrollment/12 07.htmI

The United States Census Bureau provides further information on insurance through its' Small Area Health Insurance Estimates, having released the 2009 Health Insurance Coverage Status report in October, 2011. The report combines survey data with population estimates and administrative records from a variety of sources, including Medicaid, Children's Health Insurance Program (CHIP), the Census reports, and several others. The data can be reviewed by the number of insured and uninsured, by age group, by sex, and by income levels. For the purposes of this report, the total numbers and percentages by County are included.

|  | Health Insurance Coverage Status |  |  |  |
| :--- | :---: | :---: | :---: | :--- |
|  | Uninsured | Insured |  |  |
|  | $\#$ | $\%$ | $\#$ | $\%$ |
| Coryell | 16,043 | $24.7 \%$ | 48,930 | $75.3 \%$ |
| Hamilton | 1,878 | $31.2 \%$ | 4,138 | $68.8 \%$ |
| Bosque | 3,736 | $27.0 \%$ | 10,117 | $73.0 \%$ |
| Hill | 8,474 | $29.1 \%$ | 20,622 | $70.9 \%$ |
| Limestone | 5,121 | $28.0 \%$ | 13,148 | $72.0 \%$ |

Falls $\quad 4,007 \quad 29.2 \% \quad 9,723 \quad 70.8 \%$

| McLennan | 45,794 | $23.1 \%$ | 152,878 |
| :--- | :--- | :--- | :--- |
| $76.9 \%$ |  |  |  |

Source: US Census Bureau, Small Area Health Insurance Estimates, <65 years, all income levels, male/female

## Current Healthcare Infrastructure

The Hospitals and Medical Centers operating within RHP 16 include two major urban Medical Centers and seven community hospitals operating in rural Communities:

- Coryell Memorial Healthcare System
- 25 beds
- Hospital Authority
- Hamilton General Hospital
- 42 beds
- Hospital District
- Goodall-Witcher Hospital
- 33 beds
- Not-for-profit
- Hill Regional Hospital
- 116 beds
- Investor-owned Corporation
- Lake Whitney Medical Center
- 49 beds
- Investor-owned Individual
- Limestone Medical Center
- 20 beds
- Hospital District
- Parkview Regional Hospital
- 58 beds
- Investor-owned Corporation
- Falls Community Hospital and Clinic
- 44 beds
- Not-for-profit
- Hillcrest Baptist Medical Center
- 576 beds
- Not-for-profit, Church-related
- Providence Healthcare Network
- 278 beds
- Not-for-profit, Church-related

With the presence of Hillcrest and Providence, both formal and informal transfer arrangements exist which allow the rural facilities to move patients to higher levels of care when the need exists. In addition to Acute care, the operations of these facilities include Rural Health Clinics, Home Health Agencies, and other service lines to address the needs for Primary Care Access as well as for Specialty Care.

- Residential Care---respite, skilled nursing care, apartments
- Primary Care clinics
- Specialty Care clinics
- Mental Health clinics---Seniors, other Adults, Adolescents
- Outpatient Rehabilitation clinics
- Inpatient Rehabilitation units
- Cardiac Rehabilitation
- Sleep Labs
- Hospice
- Wound Care
- Other specialty care---Heart Centers, Stroke Centers

Further, Mental Health Authorities, Health Districts, Emergency Management Districts, and Cities and Counties are represented in the RHP 16 Regional Health Partnership.

The U.S. Department of Health and Human Services, through its' Health Resources and Services Administration (HRSA), defines Health Professional Shortage Areas (HPSA) as having a shortage of Primary Care Providers, and/or Dental and Mental Health Providers. Designation may be by geography (designation of a County as a HPSA), by demographics (low income population in a given area), or by institution (Comprehensive Health Centers, FQHCs, or other public facilities). Medically Underserved Areas/Populations (MUA/P) are defined as having too few Primary Care Providers, high infant mortality, high poverty, and/or high elderly population. RHP 16 has both HPSA designations and MUA/P designations in every county, whether for the entire county, or for special populations, as is the case for McLennan County. In particular, a shortage of Primary Care Providers and Mental Health Providers exists throughout RHP

## Population per Primary Care Physician

|  | County | Texas | U.S. |
| :--- | ---: | :--- | :---: |
| Coryell | $3,177: 1$ | $1050: 1$ | $631: 1$ |
| Hamilton | $539: 1$ |  |  |
| Bosque | $1,956: 1$ |  |  |


| Hill | $1,622: 1$ | $1050: 1$ | $631: 1$ |
| :--- | ---: | ---: | ---: |
| Limestone | $1,391: 1$ |  |  |
| Falls | $8,397: 1$ |  |  |
| McLennan | $813: 1$ |  |  |
|  |  |  |  |
|  |  |  |  |

Source: www.countyhealthrankings.org

As the numbers indicate, five of the seven counties in RHP 16 suffer from a major shortage of Primary Care Physicians. Additionally, there are shortages of Specialty Clinics as well. Patients and families are required to travel long distances to access the care they need, especially if it involves Tertiary Care. Such travel can be difficult for the elderly and the poor, whose numbers are significant in rural Texas.

Healthy People 2020* has established numerous goals to address the health issues faced by Americans today. One goal is to "improve access to comprehensive, quality health care services". Healthy People 2020 also addresses the barriers to services: lack of available resources, cost, and lack of insurance coverage. Those who lack coverage are less likely to get care, and more likely to experience poor health status and pre-mature death. RHP 16's efforts to address access, in conjunction with the State of Texas, are vitally important to those citizens who struggle today with lack of insurance, lack of primary and specialty care in their communities, and lack of providers.

According to the Henry J. Kaiser Foundation**, nearly one in five Americans lacks adequate access due to a shortage of primary care physicians in their communities. Further, the Foundation points out the important characteristics of Primary Care:

- A first contact for any new health issue or need
- Long-term, person-focused care
- Comprehensive care for most health needs
- Coordination of care when it must be received elsewhere

Medical School training programs report a decline in the number of students entering into primary care, for a variety of reasons. The Foundation reports that only about 8\% of medical school graduates go into Family Medicine, which impacts communities everywhere, but especially in rural areas.

[^0]For RHP 16, already facing a shortage of Primary Care providers, the increasing shortage creates an even greater challenge. There are provisions in the Patient Protection and Affordable Care Act to increase training slots, and to offer financial incentives for Primary Care providers. However, it is not known at this time how those incentives will balance with the addition of individuals seeking care through the new insurance exchanges and/or Medicaid expansion.

As noted above, RHP 16 is a Mental Health Professional Shortage Area. Lack of access to Mental Health Professionals in the rural communities creates significant problems in terms of Emergency Room visits, untreated mental health conditions, and complications in treating medical conditions which are worsened by the presence of mental health issues. Another goal of Healthy People 2020 is to "improve mental health through prevention and by assuring access to appropriate, quality mental health services". Healthy People 2020 addresses the close connection between mental and physical health, and how suffering from one makes it difficult for the patient to overcome the other.

Further, Healthy People 2020 points out the emergence of new mental health issues, to include the needs of Veterans who have experienced physical and mental trauma, and the needs of the Elderly, who are dealing with dementia and related disorders. RHP 16, with the presence of Ft. Hood, and with the number of Elderly living in Rural Communities, is a prime area for addressing these two growing issues.

According to an article in the San Antonio Business Journal, October 17, 2010, by W. Scott Bailey*, a study by the National Alliance on Mental Illness (NAMI) found that 833,000 Texans suffer from serious mental illness, but only $21 \%$ of that population is being served by a state mental health agency. The same article reports that the Mental Health Association in Texas indicates that Mental Illness costs the State as much as $\$ 17$ million annually due to lost productivity and family income.

According to NAMI, one in four adults and one in ten children are impacted by Mental Illness, and in a report published in November, 2011**, stated that Texas now ranks last in per capita funding for people with Mental Illness. This is despite an increase of $4.3 \%$ in funding over the last three years. In comments to the HHSC 2012 Summit on August 8, 2012, Octavio Martinez, MD, MPH, MHA, Executive Director of the Hogg Foundation for Mental Health, reported that only one third of adults and one fourth of children in Texas with serious mental illness receive services through the Community Mental Health System .

* Source: San Antonio Business Journal, October 17, 2010, W. Scott Bailey
** Source: The Texas Tribune, November 10, 2011, Claire Cordona,

Dr. Martinez also reported on the need for closer coordination between Mental Health Professionals and Primary Care Professionals. Most mild to moderate mental health conditions are seen in the Primary Care setting, and patients with chronic medical conditions tend to have a high rate of behavioral health problems.

According to Dr. Martinez, less than fifty per cent of referrals for Specialty Mental Health care are pursued by patients due to:

1. Lack of insurance, or inadequate insurance coverage for mental health.
2. Poverty level.
3. Transportation.
4. Cultural beliefs.

Conversely, Dr. Martinez pointed out that in Behavioral Health settings, more than 50\% of medical conditions go unrecognized. With Physical Health and Mental Health organizations functioning separately, these issues will continue. The opportunities for dramatic improvement in the delivery of Mental Health care in Texas lie in the ability of the Hospitals, Primary Care providers, and Mental Health providers to develop a network of continuous care across all three domains.

Of the patients in RHP needing Mental Health services, the majority are indigent, and issues include housing, food, and transportation. Additionally, most of these patients get their medical care through the local Emergency Room, as they are unable to access Primary Care Clinics. The lack of access may be due to transportation issues, lack of insurance, or Clinic hours that conflict with the patients' work schedules, among others.

## Anticipated changes in the Region

During the next four years of the Waiver, changes are anticipated both in the population of the Region as well as in the number of insured. As the Baby Boomers become Medicare beneficiaries, the needs will increase for access to care, especially relating to chronic health needs. Transportation will become more of an issue, impacting the need for improved access at the Community level for both primary and specialty care. As pointed out above, Veterans are going to need better access to care as well, as many of them choose to retire in the Ft. Hood area, and therefore in RHP 16.

Projections by the Texas State Comptroller's Office show an increase in population of $21.2 \%$ for the Region by 2030. By county, the projected growth is as follows:

|  | Texas County Population Projections |  |  |
| :--- | :---: | :---: | :---: |
|  | 2010 | 2020 | 2030 |
| Coryell | 72,529 | 107,938 | 124,057 |
| Hamilton* | 8,043 | 9,005 | 9,294 |
| Bosque | 17,631 | 20,435 | 21,720 |
| Hill | 35,840 | 40,633 | 44,250 |
| Limestone | 22,287 | 25,643 | 26,648 |
| Falls | 16,782 | 21,495 | 22,886 |
| McLennan | 233,378 | 252,988 | 267,315 |
| *While this shows an increase in population in 2020 and 2030, other sources show a flat |  |  |  |
| or decreasing population in Hamilton County. |  |  |  |

Source: Texas State Comptroller's Office www.window.state.tx.us/ecodata/popdata/popfiles.html
Further, as the roll out of the Medicaid Managed Care program extends through the Region, it is anticipated that more of the current $27 \%$ uninsured will move into some form of coverage, either through Medicare, Medicaid, or the Insurance Exchanges that are anticipated.

## Key Health Challenges

The value of a Community Needs Assessment is that it allows Healthcare and other Leaders in a Community to review the factors that impact the overall health of its citizens, both from a behavioral risk standpoint as well as a delivery system standpoint.

The Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute have developed an excellent interactive program (County Health Rankings and Roadmaps) which ranks Counties and States according to numerous factors impacting the health of Communities. Utilizing data on Health Outcomes, the program looks at Mortality and Morbidity, including premature death, low birth weight, and poor physical and mental health days. In conjunction with those measures, the model also addresses Health Factors, including health behaviors, clinical care (access), socio-economic factors, and physical environment.

The rankings are then determined by County, using the model as presented on page 27 in the Appendix. The purpose of using this model is to not only identify the major
factors affecting the health of a Community; it also provides enough data to develop a roadmap to improve the overall health of that Community. RHP 16 has a variety of health issues to address, but as with all of Texas, the following stand out in particular:

| Adult Diabetes | $9.9 \%$ | Range: | $7.8-10.9 \%$ |
| :--- | ---: | :--- | ---: |
| Adult Obesity | $28.1 \%$ | Range: | $26.0--31.3 \%$ |
| Low income Pre-school Obesity | $13.8 \%$ | Range: | $7.3-19.5 \%$ |

Source: www.citydata.com

Obesity is an area of concern, both in Adults and in Children, as it can lead to Diabetes, Coronary Artery Disease, Circulatory Disease, and many other chronic conditions as well as premature death. According to the Texas Diabetes Council*, 9.7\% of adults in Texas who are age 18 and above have been diagnosed with Diabetes (approximately 1.8 million adults). The comparative rate in the United States is $9.3 \%$ (approximately 22 million adults). The Council reports that while there is not a significant difference between males and females in the prevalence of Diabetes, the rate increases with age, impacting the elderly.

The prevalence of Diabetes among Blacks in Texas is significantly higher, at 16.5\%, compared to other race/ethnic groups. Among Hispanics, the rate is $11 \%$, and among Whites, it is $8.2 \%$. In a 2009 survey by the Texas Diabetes Council, using the Behavioral Risk Factor Surveillance System (BRFSS), the information on Adults with Diabetes was collected, along with data for those less than 18 years of age. Among that population, it was estimated that 26,000 Texas youth had been diagnosed with either Type I or Type II Diabetes.

Providers across Texas, including those in RHP 16, are dealing with the issue of Diabetes, and with Obesity, through Clinics, Educational programs, and in the case of Childhood Diabetes and Obesity, by working with the School Districts on education and/or through School-based Clinics. Opportunities exist for Providers to work with Educators on the issues of nutrition, exercise, and in general, living a healthy life. If the Children can be educated, it is hoped that they can in turn influence their families toward a healthier lifestyle.

Additional diseases being addressed in the Region include Cardiovascular illnesses, Respiratory, Hypertension, and Congestive Heart Failure, among others.

[^1]The Texas Department of State Health Services provides data that indicates Potentially Preventable Hospitalizations, by County, listing these and other conditions (See Appendix p. 29 for a sample report). The premise of these reports is that the referenced hospitalizations could have potentially been prevented if the patient had access to and complied with the appropriate outpatient care. While the "cost" of these hospitalizations is defined as hospital charges, and the data reflect "potentially preventable hospitalizations", it is a source for Providers to consider as they look at the need to address access, quality, cost effectiveness, and coordination of care.

Additionally, adding to the shortage of Primary Care and Specialty Providers in rural communities, many rural areas of Texas suffer from a lack of adequate Emergency Medical Services (EMS). According to the Texas Elected Officials' Guide to Emergency Medical Services*, many rural areas of Texas are dependent on the availability of Community Volunteers, who contribute much time and energy to serve the needs of their fellow citizens. Often the lack of funds impacts the availability of trained volunteers and needed equipment. EMS is a major factor in addressing access to quality healthcare for the citizens of Texas in general, and the citizens of RHP 16 specifically.

In a related issue, according to the National Association of Community Health Centers** (NACHC), the lack of access to Primary Care providers is increasingly driving patients to rely on Emergency Departments (EDs) for non-urgent care. Because there are fewer Primary Care options available, many patients, especially Medicaid beneficiaries and the uninsured, turn to the ED for care that could be handled through Primary Care resources. The NACHC reports that one third1 of all ED visits are non-urgent, and that more than $\$ 18$ billion are spent annually for these visits.

The Galen Institute***, a not-for-profit health and tax policy research organization, likewise reports data that shows that Medicaid patients are twice as likely to use the ED for routine care, referencing a study in the Annals of Emergency Medicine ("National Study of Barriers to Timely Primary Care and Emergency Department Utilization Among Medicaid Beneficiaries"). Primary author Adit Gingle, M.D., University of Colorado School of Medicine, Aurora, Colorado, states that even Medicaid patients who have a Primary Care Provider report significant barriers to seeing their Physician. Dr. Gingle further reports that "Medicaid patients tend to visit the ER more, partly because they tend to be in poorer health overall. But they also visit the ER more because they can't see their primary care provider in timely fashion or at all".

[^2]
## Opportunities

Opportunities that exist for RHP 16 are numerous:

- Expansion of Primary Care in Communities
- Expansion of Specialty Services across the Region
- Coordination with Mental Health Providers to enhance access for all Counties
- Joint efforts within and across Communities to address major health issues such as Diabetes, Congestive Heart Failure, Respiratory Diseases, and Obesity
- Development of registries
- School-based clinics
- Education for all age levels
- Coordination with Physicians and other Providers, including use of protocols across the Region
- Development of models for use of Telehealth
- Local and Regional approaches to Emergency Medical Services, focusing on access and time to transfer

As the participants in RHP 16 approach these challenges together, the transformation of the healthcare delivery system in Central Texas will begin, and new opportunities will emerge. With the focus on access, quality, cost, and coordination of services across the Region, the Residents of these seven Counties will be the beneficiaries of the work that is accomplished.

| Identification Number | Brief Description of Community Needs Addressed through RHP Plan | Data Source for Identified Need |
| :---: | :---: | :---: |
| CNA-001 | Adult Diabetes rate is 9.9\%; range is $7.8 \%$ to $10.9 \%$ | www.citydata.com |
| CNA-002 | Obesity rate is 9.9\% for adults; range is $26 \%$ to $31.3 \%$ | www.citydata.com |
| CNA-003 | Low income Preschool Obesity rate is $13.8 \%$; range is $7.3 \%$ to 19.5\% | www.citydata.com; www.texasdiabetescouncil.org |
| CNA-004 | Potentially Preventable Hospitalizations, including Diabetes with short-term and long-term complications | www.dshs.state.tx.us/ph |
| CNA-005 | Shortage of Primary Care Providers in Region | www.countyhealthrankings; <br> Health Resources and Services Administration |
| CNA-006 | Mental health issues related to access, shortage of mental health professionals, lack of insurance and transportation, need for coordination between providers | Health Resources and Services Administration; National Alliance on Mental Illness; Octavio Martinez, MD, HHSC 2012 Summit |
| CNA-007 | Inappropriate utilization of Emergency Room | www.nachc.com; www.galen.org |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

## APPENDIX

## Coryell County, Texas

## [See page 26 for Source of this data]

| People QuickFacts | Coryell County | Texas |
| :---: | :---: | :---: |
| Population, 2011 estimate | 76,508 | 25,674,681 |
| Population, 2010 (April 1) estimates base | 75,402 | 25,145,561 |
| Population, percent change, April 1, 2010 to July 1, 2011 | 1.5\% | 2.1\% |
| Population, 2010 | 75,388 | 25,145,561 |
| Persons under 5 years, percent, 2011 | 8.3\% | 7.6\% |
| Persons under 18 years, percent, 2011 | 27.5\% | 27.1\% |
| Persons 65 years and over, percent, 2011 | 7.7\% | 10.5\% |
| Female persons, percent, 2011 | 51.0\% | 50.4\% |
| White persons, percent, 2011 (a) | 74.9\% | 80.9\% |
| Black persons, percent, 2011 (a) | 16.8\% | 12.2\% |
| American Indian and Alaska Native persons, percent, 2011 (a) | 1.1\% | 1.0\% |
| Asian persons, percent, 2011 (a) | 2.2\% | 4.0\% |
| Native Hawaiian and Other Pacific Islander persons, percent, 2011 (a) | 0.9\% | 0.1\% |
| Persons reporting two or more races, percent, 2011 | 4.1\% | 1.7\% |
| Persons of Hispanic or Latino Origin, percent, 2011 (b) | 16.6\% | 38.1\% |
| White persons not Hispanic, percent, 2011 | 61.2\% | 44.8\% |
| Living in same house 1 year \& over, 2006-2010 | 75.5\% | 81.5\% |
| Foreign born persons, percent, 2006-2010 | 5.4\% | 16.1\% |
| Language other than English spoken at home, pct age 5+, 2006-2010 | 13.1\% | 34.2\% |
| High school graduates, percent of persons age 25+, 20062010 | 87.6\% | 80.0\% |
| Bachelor's degree or higher, pct of persons age $25+$, 20062010 | 15.4\% | 25.8\% |
| Veterans, 2006-2010 | 9,945 | 1,635,367 |

Note: This report is also available by City.

## Hamilton County, Texas

| People QuickFacts | Hamilton County | Texas |
| :---: | :---: | :---: |
| Population, 2011 estimate | 8,472 | 25,674,681 |
| (2) Population, 2010 (April 1) estimates base | 8,517 | 25,145,561 |
| 6 Population, percent change, April 1, 2010 to July 1, 2011 | -0.5\% | 2.1\% |
| - Population, 2010 | 8,517 | 25,145,561 |
| 4 Persons under 5 years, percent, 2011 | 5.5\% | 7.6\% |
| \% Persons under 18 years, percent, 2011 | 21.2\% | 27.1\% |
| 19 Persons 65 years and over, percent, 2011 | 25.1\% | 10.5\% |
| \$ Female persons, percent, 2011 | 50.6\% | 50.4\% |
| 6 White persons, percent, 2011 (a) | 96.0\% | 80.9\% |
| \% Black persons, percent, 2011 (a) | 1.1\% | 12.2\% |
| American Indian and Alaska Native persons, percent, 2011 <br> (a) | 1.6\% | 1.0\% |
| ( Asian persons, percent, 2011 (a) | 0.6\% | 4.0\% |
| Native Hawaiian and Other Pacific Islander persons, percent, 2011 (a) | Z | 0.1\% |
| * Persons reporting two or more races, percent, 2011 | 0.8\% | 1.7\% |
| Persons of Hispanic or Latino Origin, percent, 2011 (b) | 10.9\% | 38.1\% |
| W White persons not Hispanic, percent, 2011 | 86.7\% | 44.8\% |
| \$ Living in same house 1 year \& over, 2006-2010 | 86.2\% | 81.5\% |
| \% Foreign born persons, percent, 2006-2010 | 3.1\% | 16.1\% |
| Language other than English spoken at home, pct age 5+, 2006-2010 | 7.5\% | 34.2\% |
| High school graduates, percent of persons age 25+, 20062010 | 82.6\% | 80.0\% |
| Bachelor's degree or higher, pct of persons age 25+, 20062010 | 23.4\% | 25.8\% |
| \% Veterans, 2006-2010 | 818 | 1,635,367 |

Note: This report is also available by City.

## Bosque County, Texas

|  | Bosque |  |
| :---: | :---: | :---: |
| People QuickFacts | County | Texas |
| 管 Population, 2011 estimate | 18,306 | 25,674,681 |
| \% Population, 2010 (April 1) estimates base | 18,212 | 25,145,561 |
| (1) Population, percent change, April 1, 2010 to July 1, 2011 | 0.5\% | 2.1\% |
| 6 Population, 2010 | 18,212 | 25,145,561 |
| W Persons under 5 years, percent, 2011 | 5.4\% | 7.6\% |
| \$ Persons under 18 years, percent, 2011 | 22.3\% | 27.1\% |
| \% Persons 65 years and over, percent, 2011 | 21.6\% | 10.5\% |
| \% Female persons, percent, 2011 | 50.6\% | 50.4\% |
| \$ White persons, percent, 2011 (a) | 95.3\% | 80.9\% |
| 4. Black persons, percent, 2011 (a) | 2.1\% | 12.2\% |
| American Indian and Alaska Native persons, percent, 2011 <br> (a) | 0.8\% | 1.0\% |
| 楼 Asian persons, percent, 2011 (a) | 0.4\% | 4.0\% |
| Native Hawaiian and Other Pacific Islander persons, percent, 2011 (a) | Z | 0.1\% |
| \$ Persons reporting two or more races, percent, 2011 | 1.3\% | 1.7\% |
| \$ Persons of Hispanic or Latino Origin, percent, 2011 (b) | 16.5\% | 38.1\% |
| 6 White persons not Hispanic, percent, 2011 | 79.8\% | 44.8\% |
| \$ Living in same house 1 year \& over, 2006-2010 | 85.0\% | 81.5\% |
| \% Foreign born persons, percent, 2006-2010 | 5.4\% | 16.1\% |
| Language other than English spoken at home, pct age 5+, 2006-2010 | 12.4\% | 34.2\% |
| High school graduates, percent of persons age 25+, 20062010 | 80.1\% | 80.0\% |
| Bachelor's degree or higher, pct of persons age 25+, 20062010 | 14.8\% | 25.8\% |
| \% Veterans, 2006-2010 | 2,033 | 1,635,367 |

Note: This report is also available by City.

## Hill County, Texas

|  | People QuickFacts | Hill County | Texas |
| :---: | :---: | :---: | :---: |
| 4 | Population, 2011 estimate | 35,392 | 25,674,681 |
| \% | Population, 2010 (April 1) estimates base | 35,089 | 25,145,561 |
| \% | Population, percent change, April 1, 2010 to July 1, 2011 | 0.9\% | 2.1\% |
| \% | Population, 2010 | 35,089 | 25,145,561 |
| \% | Persons under 5 years, percent, 2011 | 6.5\% | 7.6\% |
| \% | Persons under 18 years, percent, 2011 | 24.2\% | 27.1\% |
| 镩 | Persons 65 years and over, percent, 2011 | 18.6\% | 10.5\% |
| \% | Female persons, percent, 2011 | 51.1\% | 50.4\% |
| \$ | White persons, percent, 2011 (a) | 90.3\% | 80.9\% |
| \% | Black persons, percent, 2011 (a) | 7.0\% | 12.2\% |
| \% | American Indian and Alaska Native persons, percent, 2011 (a) | 0.7\% | 1.0\% |
| \% | Asian persons, percent, 2011 (a) | 0.5\% | 4.0\% |
| (1) | Native Hawaiian and Other Pacific Islander persons, percent, 2011 (a) | 0.1\% | 0.1\% |
| 4 | Persons reporting two or more races, percent, 2011 | 1.5\% | 1.7\% |
| \% | Persons of Hispanic or Latino Origin, percent, 2011 (b) | 18.9\% | 38.1\% |
| 6 | White persons not Hispanic, percent, 2011 | 72.6\% | 44.8\% |
| 6 | Living in same house 1 year \& over, 2006-2010 | 85.6\% | 81.5\% |
| 6 | Foreign born persons, percent, 2006-2010 | 7.6\% | 16.1\% |
| \% | Language other than English spoken at home, pct age 5+, 20062010 | 15.3\% | 34.2\% |
| \$ | High school graduates, percent of persons age 25+, 2006-2010 | 78.1\% | 80.0\% |
| 0 | Bachelor's degree or higher, pct of persons age 25+, 2006-2010 | 15.3\% | 25.8\% |
| \% | Veterans, 2006-2010 | 3,318 | 1,635,367 |

Note: This report is also available by city.

## Limestone County，Texas

|  | Limestone | Texas |
| :---: | :---: | :---: |
| People Quickracts | County | Texas |
| （\％Population， 2011 estimate | 23，634 | 25，674，681 |
| 赛 Population， 2010 （April 1）estimates base | 23，384 | 25，145，561 |
| 鲑 Population，percent change，April 1， 2010 to July 1， 2011 | 1．1\％ | 2．1\％ |
| P Population， 2010 | 23，384 | 25，145，561 |
| \＄Persons under 5 years，percent， 2011 | 6．8\％ | 7．6\％ |
| \＄Persons under 18 years，percent， 2011 | 23．9\％ | 27．1\％ |
| 17 Persons 65 years and over，percent， 2011 | 16．3\％ | 10．5\％ |
| 侤 Female persons，percent， 2011 | 48．2\％ | 50．4\％ |
| 1 White persons，percent， 2011 （a） | 79．0\％ | 80．9\％ |
| \％Black persons，percent， 2011 （a） | 17．9\％ | 12．2\％ |
| American Indian and Alaska Native persons，percent， 2011 <br> （a） | 1．0\％ | 1．0\％ |
| \＄Asian persons，percent， 2011 （a） | 0．5\％ | 4．0\％ |
| Native Hawaiian and Other Pacific Islander persons，percent， $2011 \text { (a) }$ | Z | 0．1\％ |
| 2 Persons reporting two or more races，percent， 2011 | 1．5\％ | 1．7\％ |
| 15 Persons of Hispanic or Latino Origin，percent， 2011 （b） | 19．9\％ | 38．1\％ |
| White persons not Hispanic，percent， 2011 | 60．8\％ | 44．8\％ |
| 6／Living in same house 1 year \＆over，2006－2010 | 83．4\％ | 81．5\％ |
| \％Foreign born persons，percent，2006－2010 | 8．3\％ | 16．1\％ |
| Language other than English spoken at home，pct age 5＋， 2006－2010 | 15．5\％ | 34．2\％ |
| High school graduates，percent of persons age 25＋，2006－ 2010 | 74．5\％ | 80．0\％ |
| Bachelor＇s degree or higher，pct of persons age 25＋，2006－ 2010 | 12．0\％ | 25．8\％ |
| （t）Veterans，2006－2010 | 1，742 | 1，635，367 |

## Falls County, Texas

|  | Falls |  |
| :---: | :---: | :---: |
| People QuickFacts | County | Texas |
| Q Population, 2011 estimate | 17,944 | 25,674,681 |
| Q Population, 2010 (April 1) estimates base | 17,866 | 25,145,561 |
| (f Population, percent change, April 1, 2010 to July 1, 2011 | 0.4\% | 2.1\% |
| ( Population, 2010 | 17,866 | 25,145,561 |
| (1) Persons under 5 years, percent, 2011 | 6.0\% | 7.6\% |
| 12 Persons under 18 years, percent, 2011 | 21.7\% | 27.1\% |
| 1 Persons 65 years and over, percent, 2011 | 16.3\% | 10.5\% |
| W Female persons, percent, 2011 | 52.4\% | 50.4\% |
| 9 White persons, percent, 2011 (a) | 71.5\% | 80.9\% |
| 4 Black persons, percent, 2011 (a) | 25.8\% | 12.2\% |
| American Indian and Alaska Native persons, percent, 2011 <br> (a) | 1.0\% | 1.0\% |
| 17 Asian persons, percent, 2011 (a) | 0.4\% | 4.0\% |
| Native Hawaiian and Other Pacific Islander persons, percent, 2011 (a) | 0.1\% | 0.1\% |
| \$ Persons reporting two or more races, percent, 2011 | 1.2\% | 1.7\% |
| \% Persons of Hispanic or Latino Origin, percent, 2011 (b) | 21.5\% | 38.1\% |
| 4. White persons not Hispanic, percent, 2011 | 52.2\% | 44.8\% |
| (1) Living in same house 1 year \& over, 2006-2010 | 85.3\% | 81.5\% |
| P Foreign born persons, percent, 2006-2010 | 4.8\% | 16.1\% |
| Language other than English spoken at home, pct age 5+, 2006-2010 | 16.9\% | 34.2\% |
| High school graduates, percent of persons age 25+, 20062010 | 73.5\% | 80.0\% |
| Bachelor's degree or higher, pct of persons age 25+, 20062010 | 9.8\% | 25.8\% |
| 3 Veterans, 2006-2010 | 1,455 | 1,635,367 |

Note: This report is also available by City.

## McLennan County, Texas

| People QuickFacts | McLennan County | Texas |
| :---: | :---: | :---: |
| 2 Population, 2011 estimate | 238,564 | 25,674,681 |
| 4 Population, 2010 (April 1) estimates base | 234,906 | 25,145,561 |
| \$ Population, percent change, April 1, 2010 to July 1, 2011 | 1.6\% | 2.1\% |
| (1) Population, 2010 | 234,906 | 25,145,561 |
| \$ Persons under 5 years, percent, 2011 | 7.0\% | 7.6\% |
| \$ Persons under 18 years, percent, 2011 | 25.1\% | 27.1\% |
| Persons 65 years and over, percent, 2011 | 12.5\% | 10.5\% |
| W Female persons, percent, 2011 | 51.3\% | 50.4\% |
| 19 White persons, percent, 2011 (a) | 80.3\% | 80.9\% |
| (1) Black persons, percent, 2011 (a) | 15.1\% | 12.2\% |
| American Indian and Alaska Native persons, percent, 2011 <br> (a) | 1.1\% | 1.0\% |
| W Asian persons, percent, 2011 (a) | 1.6\% | 4.0\% |
| Native Hawaiian and Other Pacific Islander persons, percent, 2011 (a) | 0.1\% | 0.1\% |
| W Persons reporting two or more races, percent, 2011 | 1.7\% | 1.7\% |
| 6 Persons of Hispanic or Latino Origin, percent, 2011 (b) | 24.2\% | 38.1\% |
| 7 White persons not Hispanic, percent, 2011 | 58.3\% | 44.8\% |
| W Living in same house 1 year \& over, 2006-2010 | 81.1\% | 81.5\% |
| \% Foreign born persons, percent, 2006-2010 | 8.2\% | 16.1\% |
| Language other than English spoken at home, pct age 5+, 2006-2010 | 18.2\% | 34.2\% |
| High school graduates, percent of persons age 25+, 20062010 | 80.3\% | 80.0\% |
| (1) Bachelor's degree or higher, pct of persons age 25+, 2006- $2010$ | 20.6\% | 25.8\% |
| \$1 Veterans, 2006-2010 | 17,934 | 1,635,367 |

# Source U.S. Census Bureau: State and County QuickFacts. Data derived from Population Estimates, American Community Survey, Census of Population and Housing, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits, Consolidated Federal Funds Report <br> Last Revised: Thursday, 07-Jun-2012 13:40:58 EDT 



County Health Rankings model ©2012 UWPH

The Counties of RHP 16 can be viewed using this model, with rankings among all Counties in Texas, as shown below. The higher the number is, the "healthier" the

County. Outcomes are a measure of the overall health of the County, (mortality and morbidity), while Factors measure what influences the health of the County (behaviors, access, socio-economic, and environmental issues.

## County Health Rankings

## Health Outcomes Health Factors

Coryell $98 \quad 42$

Hamilton 7146
Bosque $91 \quad 45$
Hill 149112
Limestone 196
Falls 182180
McLennan 133107

Source: www.Countyhealthrankings.org/texas

## Coryell County

POTENTIALLY PREVENTABLE HOSPITALIZATIONS
www.dshs.state.tx.us/ph

From 2005-2010, adult residents (18+) of Coryell County received \$57,748,239 in charges for hospitalizations that were potentially preventable. Hospitalizations for the conditions below are called "potentially preventable," because if the individual had access to and cooperated with appropriate outpatient healthcare, the hospitalization would likely not have occurred.

| Potentially | Number of Hospitalizations. |  |  |  |  |  |  | $2005-2010$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hospitalizations <br> for Adult <br> Residents of <br> Coryell County | $2005$ | $2006$ | $2007$ | $2008$ | $2009$ | $2010$ | $2005$ | Average <br> Hospital <br> Charge | Hospital Charges | Hospital <br> Charges <br> Divided by <br> 2010 Adült <br> County <br> Population |
| Bacterial Pneumonia | 142 | 165 | 188 | 190 | 153 | 110 | 948 | \$17,119 | \$16,229,011 | \$298 |
| Dehydration | $39$ | 40 | $39$ | $32$ | $29$ | $19$ | $198$ | $\$ 11,562$ | $\$ 2,289,253$ | \$42 |
| Urinary Tract Infection | 43 | 57 | 82 | 77 | 78 | 65 | 402 | \$11,853 | \$4,764,970 | \$88 |
| Angina (without procedures) | $29$ | $22$ | 21 | $22$ | $18$ | $7$ | $119$ | $\$ 12.557$ | $\$ 1,494,243$ | \$27 |
| Congestive Heart Failure | 130 | 141 | 135 | 132 | 107 | 117 | 762 | \$18,662 | \$14,220,677 | \$261 |
| Hypertension (High Bloód Pressure) |  | $17$ | 33 | 34 | 24 | 17 | 138 | $\$ 11,677$ | $\$ 1,611,461$ | \$30 |
| Asthma | 40 | 28 | 41 | 34 | 26 | 30 | 199 | \$12,909 | \$2,568,957 | \$47 |
| Chronic <br> Obstructive <br> Puilmonary <br> Disease | 91 | $71$ | $103$ | 88 | $88$ | $85$ | $526$ | $\$ 14,621$ | $57,690,742$ | $\$ 141$ |


| Diabetes Shortterm Complications | 16 | 18 | 25 | 20 | 33 | 12 | 124 | \$13,672 | \$1,695,279 | \$31 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diabetes Long term <br> Complications |  | 40 | $60$ | 37 | $35$ | $44$ | 259 $\square$ $\square$ | $\$ 20,014$ | \$5,183,646 | \$95 |
| TOTAL | 586 | 599 | 727 | 666 | 591 | 506 | 3,675 | \$15,714 | \$57,748,239 | \$1,062 |

Source: Center for Health Statistics, Texas Department of State Health Services

The purpose of this information is to assist in improving healthcare and reducing healthcare costs.

This information is not an evaluation of hospitals or other healthcare providers.

Bacterial Pneumonia is a setious inflammation of the lungs caused by an infection. Bacterial pneumonia primarily impacts older adults. Communities can potentially prevent hospitalizations by encouraging older adults and other high risk individuals to get vaccinated for bacterial preumonia.

Dehydration means the body does not have enough fluid to function well. Dehydration primarily impacts older adults or institutionalized individuals who have a limited ability to communicate thirst. Communities can potentially prevent hospitalizations by encouraging attention to the fluid status of individuals at risk.

Urinary Tract Infection (UTI) is usually caused when bacteria enter the bladder and cause inflammation and infection It is a common condition, with older adults at highest isk. In most cases, an uncomplicated UTI can be treated with proper antibiotics. communities can potientially prevent hospitalizations by encouraging individuals to practice good personal hygiene; drink plenty of fluids; and (if practical) avoid conducting erine cultures in asymptomatic patients who have indwelling urethral catheters.

Angina (without procedures) is chest pain that occurs when a blockage of a coronary artery prevents sufficient oxygen-rich blood from reaching the heart muscle. Communities can potentially prevent hospitalizations by encouraging regular physical activity; smoking cessation; controlling diabetes, high blood pressure, and abnormal cholesterol; maintaining appropriate body weight; and daily administration of an anti-platelet medication (like low dose aspirin) in most individuals with known coronary artery disease.

Congestive Heart failure is the inability of the heart muscle to function well enough to meet the demands of the rest of the body, Communities can potentially prevent hospitalizations by encouraging individuals to reduce risk factors such as coronary artery disease, diabetes, high cholesterol, high blood pressure, smoking, alcohol abuse, and use of illegal drugs.

Hypertension (High Blood Pressure) is a syndrome with multiple causes. Hypertension is often controllable with medications. Communities can potentially prevent hospitalizations by encouraging an increased level of aerobic
physical activity, maintaining a healthy weight, limiting the consumption of alcohol to moderate levels for those who drink, reducing salt and sodium intake, and eating a reduced-fat diet high in fruits, vegetables, and low-fat dairy food.

Asthma occurs when air passages of the lungs become inflamed and narrowed and breathing becomes difficult. Asthma is treatable, and most flare-ups and deaths can be prevented through the use of medications. Communities can potentially prevent hospitalizations by encouraging people to learn how to recognize particular warning signs of asthma attacks. Treating symptoms early can result in prevented or less severe attacks.

Chronic Obstructive Pulmonary Disease is characterized by decreased flow in the airways of the lungs. It consists of three related diseases: asthma, chronic bronchitis and emphysema. Because existing medications cannot change the progressive decline in lung function, the goal of medications is to lessen symptoms and/or decrease complications. Communities can potentially prevent hospitalizations by encouraging education on smoking cessation and minimizing shortness of breath.

Diabetes Short-term Complications are extreme fluctuations in blood sugar levels. Extreme dizziness and fainting can indicate hypoglycemia (low blood sugar) or hyperglycemia (high blood sugar), and if not brought under control, seizures, shock or coma can occur. Diabetics need to monitor their blood sugar levels carefully and adjust their diet and/or medications accordingly Communities can potentially preyent hospitalizations by encouraging the regular monitoring and managing of diabetes in the outpatient health care setting and encouraging patient compliance with treatment plans.

Diabetes Long-term Complications include risk of developing damage to the eyes, kidneys and nerves. Risk also includes developing cardiovascular disease, including coronary heart disease, stroke, and peripheral vascular disease. Long-term diabetes complications are thought to result from long-term poor control of diabetes. Communities can potentially prevent hospitalizations by encouraging the regular monitoring and managing of diabetes in the outpatient health care setting and encouraging patient compliance with treatment plans.

For more information on potentially preventable hospitalizations, go to: www.dshs.state.tx.us/ph.

## Note: This report is available for each of the Counties in the Region.



Socioeconomic Indicators


| Mortality ${ }^{\text {c }}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Raide ${ }^{4}$ |  |  | $\begin{aligned} & \text { 新 } \\ & \\ & \\ & \end{aligned}$ |  | Deatha' | Rate* |  |
|  | Dastrai | Counly | staka |  |  |  | county | Stato |
| Deaths fram Alicauses | 390 | 994.6 | T812 |  | Accidents | 27 | 45.0 | 40.0 |
| Heart Disezise: | 85 | 2263. | 186.7 | + | Notor Mentede Accideribs | 18 | - | 14.0: |
|  | 13 | - | 45.1 | - | Diabaties | 17 | - | 23. |
| All cancer | 99 | 2496 | 167.6 | - | Aldicumers | 6 | - | 26.9 |
| Resparatirylume Canter | 26 | 67.5 | 45:7 | \% |  | 5 | - | 18.7 |
| Femaje Bresst Cancer | 0 | - | 21.5 | , | Ascaut (Hiomblde) | 2 | - | 5.9 |
| COLAE, Fecturn 3 W Ansb | 12 | - | 159 | W | Sulchte | 11 | - | 11.4 |
| Mrete Proshate Canser | 4 | - | 19.95 | \% | Septiomila | E | - | 150 |
| Chrorlc Lomer fiespirimy Ousease | 28 | 74.5 | 43.4 | , | Chroulc liver Disease e Cimbesk | 7 | - | 11.5 |
|  | 8 | - | 18.2 |  | lutart Dezilias | 2 | - | 6.0 |
| and Naplarods |  |  |  | 誛 |  | 3 | - | 5.2 |










|  |  |  |  | 30200 |
| :---: | :---: | :---: | :---: | :---: |

Health Facts Profile 2009


| Sociocenommic Indicators |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | comenty | Stad 104, 695 |  |  | County$297$ | $\begin{array}{r} \text { State } \\ 466,2442 t \end{array}$ |
|  |  |  |  |  |  |  |
|  |  |  |  |  | Percmit |  |
|  |  |  |  |  | cosing | stgite |
|  |  |  |  |  | Whinout Heaith lrsurame |  |  |  |
| Undupleated Comit of Wedicaid Clent | 1,823 | 4,769721 | 0-64 Yeam | 1268 | 342\% | 25.3\% |
| Khercaid Covered bliths |  |  | 0-17 Yeart | 4 D 7 | 23.3x | 95.2\% |
|  | Notatavich | Natameticer |  |  |  |  |
| Wnemploymert rate | 5.78 | 1.6\% |  | 12124 | 15.9\% | 17.14 |
| Ferer Captal Perbmad Income | 534.371 | \$37,609 | 0-17 Yeate | 452 | 20.0\% | 34.3\% |
| Natality |  |  | Commumicable Disease | eparted | ases |  |
|  |  | coent |  |  |  |  |
| clathes | Cramty | Sixto |  | C8880: | County | State |
| Toalllue Etilisa 93 |  |  | Thinerculask: | \% | - | 5.9 |
| Atresemm Mothers: $\{\times 17\}$ | 3.2\% | 4.748 | Sexurity Tramenttelt Digexase |  |  |  |
| Bnnamied Usatusts 36 | 36.76 | 42.6\% | Prumary and Secondary Syphale. | 0 | - | E. 6 |
| Eow Elith Wretgitt ${ }^{\text {a }}$ | 4.386 | 6.5\% | Gomomitea | 5 | - | 116.1 |
| Prenatal Care m 49 | 53.8\% | 58.64\% | Chlamyaras | 4 | 104.3 | 419.0 |
| Finst Tumester |  |  | ADOE | 0 | - | 92 |
|  |  | Refor |  | 0 | - | 13.5 |
| Ferity Ftale | 62.3 | TS. 1 | Varnala fonicterpaxi | 2 | 23.2 | 17.9 |






 the 2000 :


















 the 20 他



| - |  | 1-850-230 |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |



Health Facts Profile 2009

| Esinsted Papulation： |  | 17，687 |  | Demography／Population |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Foptilution | Atrong | 2as：25：Combies： 130 |  |  |  | arta im square Miee： |  | 769.1 |  |  |  |
|  |  | County | Stage |  |  | Age | Femmies | Madey | Tolal | cosenty | $5 \operatorname{logk}$ |
| Etinictiy | Tagat | Pberent | Parmant |  |  |  |  |  |  | Parcent | Pracent |
| Angio | 9，164 | 51．8\％ | 89\％ |  |  | 00－04 | 540 | 571 |  | 6．3\％ | 7．9\％ |
| Hibpanie | 3，725 | 21．988 | 382\％ |  |  | 25－14 | 1，0as | 8，553 | 2，216 | 12．5\％ | 14．14 |
| Black | 4，723 | 25：7\％ | 115\％ |  | 交 | 15－44 | 3，904 | 3，445： | 7，347 | 41．5\％ | 44．5\％ |
| Other | 76 | $0: 48$ | 4．4\％ |  |  | 45－63 | 2，151 | 2031 | 4，192 | 23．6\％ | 23.54 |
| Relative 4 alstribution |  |  |  |  |  | $\underset{\text { Tolat }}{\text { 65 }}$ | 1.504 | 1，227 | 2，631 | 16．0\％ | 10．096 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Hitipanic |  |  |  | $\begin{aligned} & 21.1 \% \\ & 26.7 \% \end{aligned}$ | $\sqrt{4 x}$ |  | pounty stala | $\begin{aligned} & 32.39 \% \\ & 49.8 \% \end{aligned}$ | 47．7\％ <br> 50：2\％ |  |  |  |
| Elact |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Oiner 1 |  |  |  | 0．45\％ |  |  |  |  |  |  |  |  |  |



|  |  |  |  |  | $y^{6}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 13 |  |  |  |  |
|  | Dexathe ${ }^{\text {a }}$ | Coreriy | 5taly | ， |  | Dondita ${ }^{1}$ | Comaty | 3tate： |
| Deatss from All Craires | 197 | 9093 | 7812 |  | Acodertis． | T | － | 400 |
| HeareDkezar | 79 | 350.1 | 186.7 | $\checkmark$ | Woter Vehticie Aciddents | 6 | － | 14.0 |
| Ceremravaroular Disease fftrote | 8 | － | 45：8 | 仡 | Disbetas． | 5 | － | 23.1 |
| All Casicer | 34 | 154.3 | 167．6 | \％ | Alizhalmer＇s | 2 | － | 2E．9 |
| Respiramorliny Canoer | 7 | － | 45.7 | \％ | Tatuenza and Fravmana | 3 | － | 157 |
| Femade Ereast Cancer | 3 | － | 21.6 | 1 | Astaut（Hiomicide） | 1 | － | 5.9 |
| Colont Recturn mill Amis | 3 | － | 15.9 | ＋ | mulabe | 6 | － | 11．4． |
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## Description of the Community Served by the Hospital Facility

Falls Community Hospital serves primarily the residents of Falls County. Marlin, Texas is the location of the hospital and the primary FCHC Rural Health Clinic. Falls also owns and operates three other clinics to serve the residents located in Rosebud, Bremond and Mart, Texas. (See attached maps of each of the clinics)


## FCHC Clinic

 307 Live Oak Marlin, TexasPh. (254) 803-3561
Fax (254) 883-6066

Falls Community Hospita located at 322 Coleman ir Texas. It is about 25 miles Interstate 35 between Ten Waco. The "star" on the $n$ below denotes the clinic's


Area Map


Detail Map



Area Map

FCHC Rucker Medical Clinic
200 N Pearl
Mart, Texas
Ph. (254) 876-6400
Fax (254) 876-6401

FCHC Rucker Medical Clinic at 200 N Pearl in Mart, Texas


Detail Map



FCHC Rosebud Medical
Clinic
312 N Stallworth
Rosebud, Texas
Ph. (254) 583-4515
Fax (254) 583-4516

FCHC Rosebud Medical Clin located at 312 N Stallworth is Rosebud, Texas.


## Facts about This Community Needs Assessment

1. The community served is Falls County. The hospital is located in Marlin, Texas; along with a primary rural heal clinic in Marlin and a second rural health clinic in Rosebud, Texas. The community was defined primarily along county lines, even though other clinics are in Robertson County and McLennan County, but close to Falls County.
2. An assessment for Region 16 was done by TMSI, Inc. in August 2012 and this was the basis for this Community Needs Assessment. Falls County was included in this assessment.
3. In addition to this assessment, Falls Community Hospital participated in the Falls County Community Health Assessment in 2011. This was a product of Falls Community Hospital and Clinics along with help from key community members in city and county governments, the Marlin ISD, as well as other agencies in Falls County. A total of 347 people completed the survey. A narrative of the county survey and an overview of the survey are attached in this report including the community input received.
4. A prioritized list of the health needs included in this report was compiled by a committee composed of the hospital administrator, the hospital financial consultant and the hospital compliance officer. The committee was unanimous in the items for the hospital's priority health needs. This list uses the Region 16 prioritized list as a starting point and considers the responses from the survey done in Falls County.
5. A tentative narrative of how Falls Community Hospital might meet the community needs is attached. Falls Community Hospital will be using current resources to address.

# Narrative of the Falls County Community Health Assessment Including Process and Methods Used 

An initial meeting was held on April 15, 2011 with key hospital officials, officials of the school district, Marlin police department, a community organizer, the DA's office, and representatives of the media. This meeting was led by a member of the Texas Department of State Health Services to look for common goals in the upcoming Health Needs Assessment. This meeting produced a good start to the process.

A second follow up meeting was held on May 24, 2011, to review the process of the Community Health Needs Assessment for Falls County with key hospital official, key community leaders and the press attending.

After this meeting and during 2011 and 2012, Falls Community Hospital conducted the Falls County Community Health Assessment. The tool was a product of Falls Community Hospital and Clinics, and key community members in city and county governments, the Marlin ISD, as well as other agencies in Falls County. There were 347 citizens that completed the survey with the following demographics:

- The largest category, $22 \%$ were 45-54 years old
- 50\% were Caucasian, 32\% African American, 18\% Hispanic and other
- $35 \%$ were employed full time
- $30 \%$ were retired
- 60\% lived in Marlin City limits
- $66 \%$ currently use FCHC
- $2 \%$ have Medicare, $23 \%$ have employer provided insurance, $17 \%$ have Medicaid

This community needs assessment was done specifically for Falls County and as you will see it closely relates to the Region 16 area assessment.

From the perspective of Falls Community Hospital and Clinics, most areas we scored well. Of course from our perspective a rating of good still implies that there is continued work to be done. FCH and Falls County have significant programs and services already in place. The general areas in how to move forward have to be in improving community awareness.

Let's look at some areas and results that merit further comment.

How well does FCHC communicate healthcare services they offer to the community? Good 31\%
That means $69 \%$ don't feel we adequately make public knowledge our services. In the past, we would announce a new service in the local newspapers as they begin. Our goal moving forward is to have routine ads in the newspapers reminding those in the community of what services we have. In the past, if a citizen missed the announcement of a new service, they were seeing it again. Additionally, this year we had an open house that was attended by several hundred citizens and most commented that they were not aware of all the services we had available. We will continue to have open houses in the future

## Child Abuse and Neglect/Family Domestic Violence/ Sexual Assaults Child and Adult Don't Know 25\%-27\%.

In this case generally $75 \%$ of people are aware that we will address these issues. We can do better. There is a question in many of the ER E-forms that is completed by staff on assessment. This addresses patients coming in with those types of complaints, but not the other general medical patients. We are putting on all the doors in the ER patient rooms to encourage reporting of these areas. Additionally, this will be a good topic to include with press releases and ads.

Finding a local quality healthcare provider Major Problem 32\% Putting this in perspective, this means $68 \%$ are able to find what they need. In a rural community, we do not have all the specialties as in the urban areas. We have been developing our services utilizing mid-level practitioners with good success and will continue that as we move forward .

## Community Emergency Response System/MGMT

Those unaware 81\%
Falls County has an Emergency Management Coordinator. The county has a reverse 911 systems and all citizens have been made aware of this system in media and through water bills and tests. The hospital has a significant preparedness program but related to our own response. We will continue to make citizens aware of our activities through speaking to groups and news items. On the same token, when asked, if the community was prepared to respond to a natural or man-made threat, $72 \%$ responded that they knew we were able to respond.

## Hospital rank in providing free/charity medical care to poor

 Good 26\%The community is apparently unaware that FCHC gives close to 4 million dollars a year in free uncompensated funds. We have an in-house charity program and provide significant discounts for those with limited incomes. We will make these statistics more available to the public.

## Availability of Dental Care

Major Problem 31\%
While we do not have a dental care provider, patients presenting in ER are referred to local providers and we do provide education in oral hygiene and health. Essentially dental care is beyond our scope.

With that said, in 2006 we brought to the community a Smiles on Wheels event that brought to the community FREE dental care to those who qualify. This program was able to serve close to 200 people and provided over $\$ 100,000$ in free dental care. It is our attention to repeat this in 2014.

Teen Pregnancy Major Problem: 42\%
The scope of our current services only comes in contact with the teens after the fact. Our facility is always open to partner with schools and any group which may need a facility to put on programs to combat this problem.

## Diabetes Major Problem 29\%

I believe that this health problem in the community is even a greater problem than the data indicates. Already we outreach into the community in many ways. At our health fairs we have vendors providing free finger sticks. We have put on a diabetes drive- through and have partnered with HEB food store in a health event that also provided free blood sugar tests. Taking this to the next level would most likely be having a diabetes support group hosted by our facility.

## How would you rate FCHC Sleep Center

## Don't Know 40\%

Re-stated $60 \%$ do know about our sleep center which is good considering sleep study and management is a relatively newer field in healthcare. We will continue the spread the word in our clinics as we have posters in rooms addressing sleep apnea and in our advertizing.

How do you rate FCHC's Physician Home Care Visit Program
Don't know 38\%
Re-stated $62 \%$ of the community are aware of this. These are good numbers considering we have only one physician that does this. To improve awareness we can improve our marketing process in this area.

## FCHC lives up to its Mission Statement

Agree 30\%
This number is of concern. Since this assessment we have begun a program of Multi-disciplinary rounding. This involves people from different areas visiting inpatients daily to be sure they are happy with their care and if not to address the concern. Once we have this process fully established we will visit how to accomplish the same goals in our ER.

The following is a brief description of community needs addressed through the RHP Plan

## The obesity rate is 9.9\% for adults. Low income Obesity rate is 13.8\%

Unfortunately these rates are in line with national rates. FCH has partnered with HEB on community educational events geared toward healthy eating. We are also in conversations with our mayor to develop programs to address this problem as well. Additionally we will continue with the education given in our clinics by our providers.

## Potentially preventable Hospitalizations with long and short term risks

We have a contract with a company called CMI who assess whether a patient meets admission criteria and if so whether that admit will be an Observation vs. a Full Admit stay.

## Shortage of Primary Care Providers in Region

The only way this will improve in the rural community is if varying incentives are made available to new physicians coming to rural communities, and these will have to come from the state because the rural hospitals reimbursements continue to be reduced yet with greater demands. In response to the physician shortages we have proactively hired many Nurse Practitioners who are able to provide almost all the services the physicians can provide.

## Mental Health issues related to access.

That need is definitely there .Unfortunately, the requirements to provide mental health care in rural communities balanced with ability to pay and insurance reimbursements make those services impossible to provide.

## Inappropriate utilization of the Emergency Room

Our challenge has always been that we must see ALL patients that present in our ER regardless of their ability to pay. Our community does not have a minor emergency clinic as is available in more urban communities. Thus after hours and on weekends we are the only healthcare provider available. Clinics are able to require payment so those who don't want to be seen go to ER. We have been researching and approaching on a plan to separate our ER into acute care and non acute care. We believe this is the first step in addressing this issue

# Falls County Community Health Assessment 

## Overview of Survey from 2011

347 completed the survey
$22 \%$ (largest category) were 45 - 54 years old
$50 \%$ were Caucasian and $32 \%$ Black
27\% have Medicare, 23\% have Employer provided insurance and 17\% have Medicaid
$35 \%$ were employed full time
$30 \%$ were retired
The majority of the survey takers worked for Marlin ISD, FCHC or Retired
60\% of completed surveys live in Marlin
66\% currently use FCHC
Below please fine the most worthwhile questions along with the top answer and percentage of folks that gave that answer:
How would you rank the overall health of your community's citizens? Fair ..... 31\%
How would you rank overall community pride and self-esteem? Fair ..... 29\%
How would you rank the recreational activities in your community? Poor ..... 30\%
How would you rank the level of educational and learning opportunities in your community? ..... Fair
21\%
How would you rank the employment and job opportunities in your community? ..... Poor 29\%
How would you rank your confidence in city and county government to improve (address) environmental health issues? Poor 21\%
How well does FCHC communicate healthcare services they offer the community? Good ..... 31\%
How well do you grade the ability of local civic clubs, churches and social organizations to work togetherto provide services that meet the needs of the poor and underserved? Fair 28\%
How is your physical health? Good ..... 41\%
How is your mental health? Good ..... 41\%
How do you rank Falls Hospital in providing charity care and free medical care to the poor andunderserved? Good26\%
How would you rate the healthcare services of FCHC? Good ..... 30\%
How would you rate your waiting time for $\mathrm{FCHC}^{\prime}$ s clinic care? Good ..... 24\%
How would you rate the emergency room services at FCHC? Good ..... 27\%
How would you rate the Rural Health Clinics of FCHC? Good ..... 25\%
How would you rate FCHC's Sleep Study Center? Don't Know ..... 40\%
How would you rate FCHC Services in general? Good ..... 31\%
How would you rate FCHC's physicians Home Care Visits Program? Don't Know ..... 38\%
If you needed to be hospitalized, how likely are you to select FCHC? Good ..... 21\%
My community works with all ethnic races and people to improve health. Agree ..... $36 \%$
My community is prepared to respond to a natural or manmade threat. Don't Know ..... 28\%
My city needs an image-improvement for its overall appearance. My city needs community wide "clean-
up" program. Strongly Agree ..... 53\%
My community does a good job in developing laws and promoting policies that protect health.
Undecided ..... 32\%
My community does a good job in enforcing laws and/or policies that protect health of its citizens.
Agree ..... 31\%
My community has enough trained people to address health issues and improve health. Agree ..... 43\%
I want public places in my community to be "smoke free." Strongly Agree ..... 34\%
My community leaders respect me and listen to my opinions. Agree ..... 24\%
It is financially difficult for me to get health services. Disagree ..... 24\%
FCHC lives up to its Mission Statement: "We are dedicated to providing high quality primary and emergency healthcare to the citizens of Falls County." Agree 30\%
My workplace is safe. Agree ..... 35\%
Do you think your community has a problem with the following:
Obesity Problem ..... 33\%
Lack of Physical Activity or Exercise Problem ..... 38\%
Poor Eating Habits or Lack of Good Nutrition Major Problem ..... 34\%
Cancer Problem ..... 31\%
Heart Disease Problem ..... $32 \%$
High Blood Pressure Problem ..... 32\%
Stroke Problem ..... 27\%
HIV/AIDS Don't Know ..... 40\%
Sexually Transmitted Diseases Don’t Know ..... 25\%
Teen Pregnancy Major Problem ..... 42\%
Providing Free Immunization Programs for School Children Don't Know ..... 29\%
Under 18 Dropping Out of School Major Problem ..... 28\%
Not Going to School (Truancy) Major Problem ..... 31\%
Child Abuse and Neglect Don't Know ..... 24\%
Family Domestic Violence Don't Know ..... 24\%
Sexual Assaults of Children and Adults Don't Know ..... 26\%
Crime in your neighborhood Major Problem ..... 25\%
Arthritis Problem ..... $27 \%$
Air Quality - Respiratory \& Breathing Problems Problem ..... 25\%
Asthma caused by my environment Don't Know ..... 23\%
Availability of Specialized Women's Healthcare Don't Know ..... 27\%
Under 18 Tobacco Use Major Problem ..... 30\%
Overall Community Mental Health Problem ..... 27\%
Availability of Dental Care Major Problem ..... 31\%
Drinking Water Quality Major Problem ..... 41\%
Land, City Lots and Yard Rubbish - Trash Major Problem ..... 43\%
Injuries to Children Don’t Know ..... 25\%
Injuries to Adults Don't Know ..... 25\%
Diabetes Major Problem Major Problem ..... 29\%
Motor Vehicle Speeding Major Problem ..... 31\%
Driving While Talking on Cell Phones or Texting Major Problem ..... 41\%
Drinking and/or Drugging while Driving Major Problem ..... 39\%
Uncontrolled Rats and Rodents on abandoned and junk filled yards Major Problem ..... 33\%
Uncontrolled Pet Animals Major Problem ..... 40\%
Affordable Dental Care Major Problem ..... 39\%
Avoiding Seeking Medical Care Major Problem ..... 29\%
Alcohol Abuse Major Problem ..... 35\%
Meth (Crank) Major Problem ..... 36\%
Other Drug Abuse Major Problem ..... 34\%
Finding a Local Quality Healthcare Provider Major problem ..... 32\%
Citizen's Confidence in Local government to Improve "Quality of Life." Major Problem ..... $30 \%$
Elected City Officials Addressing Utility and Street Pavement Issues Major Problem ..... 40\%
Did you know FCHC gives almost $\$ 4$ million dollars in free uncompensated healthcare every year and isthe recipient of numerous qualities of care achievement awards? No $72 \%$
School districts give immunization shots each year and parents must comply with having childrenimmunized before enrolling in school. Do you feel this immunization program is necessary for improvinghealth? Yes 95\%
Should your school district provide an Abstinence Sexuality curriculum that is medically accurate to help slow down the growth in teen pregnancy? Yes ..... 86\%
Community Emergency Response Management is set up to manage disaster and emergency events. This involves your hospital and local community citizens in emergency response and assistance. Have you been told anything about your community wide plan of action during a disaster? No 81\%Would you be able to vacate your residence within 30 minutes to stay at a temporary shelter for fivedays? Yes 55\%

## Priority of Health Needs

# Based upon both the Community Needs Assessment for Region 12 and the extensive community survey prepared by our hospital, we have prioritized the following items as our target list of community health needs to focus on: 

## Adult Diabetes

## Obesity (and Low Income Preschool Obesity)

## Potentially Preventable Hospitalization

Mental Health Issues Relating to Access and Shortage of Mental Health Professionals

Inappropriate Utilization of Emergency Room

# Tentative Narrative of How Falls Community Hospital 

## Might Meet the Community Needs

1. Adult Diabetes: As can be seen in both the region and the community, this is a major problem. We currently have health fairs where we have vendors providing free finger sticks. We have put on a diabetes drive through and partnered with the HEB food store locally in a health event that also provided free blood sugar tests. We are planning to continue support in this area and possibly have a diabetes support group hosted by our facility.
2. Obesity: Adult and preschool obesity are ranked very high both in the Region 16 assessment and also through the Survey conducted by the Hospital. Changes in this area are important to the overall health of the community. This applies to low income preschool obesity as well as seen on both assessments.

Falls Community Hospital has just promoted a weight and fitness program for all of its employees. This program is sponsored by the Texas Organization for Rural and Community Hospitals.

Falls Community has partnered with HEB food store locally to provide educational events geared toward health eating.

We also continually educate our patients when they are in our clinics by our providers.
Falls is presently in conversations with the mayor of Marlin to help develop a program to address this problem.
3. Potentially Preventable Hospitalization: This is a national as well as a regional and local problem. It is particularly acute in rural counties. Hospitalizations for the conditions below are called "potentially preventable," because if the individual had access to and cooperated with appropriate outpatient healthcare, the hospitalization would likely not have occurred:

1. Bacteria Pneumonia;
2. Dehydration;
3. Urinary Tract Infection;
4. Angina (without procedures);
5. Congestive Heart Failure;
6. Hypertension (High Blood Pressure);
7. Chronic Obstructive Pulmonary Disease or Asthma in Older Adults;
8. Diabetes Short-term Complications; and
9. Diabetes Long-term Complications.

As an entity, Falls Community Hospital and Clinic has two clinics in Falls County and two clinics in the neighboring counties of McLennan and Robertson to help address this on an outpatient basis as opposed to the more expensive inpatient route. We will continue to look for ways to help this problem.
4. Mental Health Issues Relating to Access and Shortage of Mental Health Professionals: There is definitely a need for mental health professionals in Falls County. We currently have one full time physician doing only mental health services in our Rural Health Clinics. We also have one Physician Assistant who has a specialty in treating mental health patients. We will continue to monitor this area. We also have a psychiatrist on staff for the hospital.
5. Inappropriate Utilization of Emergency Room: Our challenge has always been that we must see ALL patients that present in our ER regardless of their ability to pay. We do have a Rural Health Clinic that is open during the weekday to handle minor emergencies. However, after regular clinic hours and on weekends we are the only healthcare provider available. We plan to continue to concentrate on this area to see if any other alternative might be available.


[^0]:    *www, healthypeople.gov
    **www.kaiseredu.org/Issue-Modules/Primary-Care-Shortage/Background-Brief.aspx

[^1]:    *www.texasdiabetescouncil.org

[^2]:    *TX EMS Elected Official Guide, pp. 13-18
    ** www.nachc.com
    *** www.galen.org

