

# Essence Enterprise Solutions

# CAPABILITY STATEMENT

## **CORE COMPETENCIES**

**Essence Enterprise Solutions, LLC** delivers business agility and innovative information technology services to help enterprises **INCREASE REVENUE, REDUCE COSTS,** and **REINVEST IN INNOVATION TO GAIN A COMPETITIVE ADVANTAGE.** 

We partner with our customers to create new products and services that serve their customers better, streamline operations, and optimize collaboration across all groups and boundaries for migration and transformation projects.

#### **KEY SERVICES:**

- Cloud Technology Solutions
- Digital Solutions
- ✓ IT Project Management
- Product Management
- Business Process Management
- Quality Assurance/Quality Control
- Infrastructure Transformation

- Business Analysis
- Application Analysis
- Software Installation
- Hardware Installation
- Technical Documentation
- ✓ Agile Methodology

#### **INDUSTRIES WE SERVE:**

- Healthcare
- ✓ Home Retailer
- Logistics
- Glass Manufacturer
- ✓ Telecommunications
- POS Wholesale Technology Distributor
- Auditing and Accounting

### PAST PERFORMANCES

- UNITED HEALTH GROUP: Agile, IT Project Management, Quality Assurance, Quality Control, Business Process Management, Product Management, Business Analysis, Application Analysis Technical Documentation, and Cloud Technology Solution
- DELTA AIRLINES: Agile, IT Project Management, Team Leadership and Management, Quality Assurance, Quality Control, Process Improvement, Business Analysis, Technical Documentation, and Cloud Technology Solution
- CONOCO PHILLIPS: Application Analysis, Quality Assurance Quality Control, Team Management and Leadership, Training, Hardware and Software Installation, Configuration, and Support
- MOTOROLA: Business Analysis, Quality Assurance, Quality Control, Software Installation and Communication, and Team Leadership
- SCANSOURCE: Quality Assurance and Quality Control, IT Project Management, Team Leadership/Management, and Business Analysis
- HOME DEPOT: Quality Assurance, Quality Control, Team Leadership/Team Management, Application Installation and Configuration, and Technical Documentation
- \* Some work/projects performed through former employer, or as an external consultant.

### **COMPANY DATA**

CERTIFICATIONS: DBE, ACDBE, MBE, WOSB, EDWOSB NAICS: 541512, 611420, 541618, 541519, 541611 DUNS: 123582802 | CAGE: 8NRT1

- Certified Scrum Master (CSM)
- Certified Scrum Product Owner (CSPO)
- Certified Lean Six Sigma Green Belt (LSSGB)
- ITIL v3 Foundation
- Microsoft Certified Professional (MCP)

## **CONTACT INFO**

ESSENCE ENTERPRISE SOLUTIONS, LLC Hope McCoy | 678.608.0422 essenceenterprisesolutions@gmail.com

- ✓ Airline
- Oil and Gas
- Energy