

## **Refund/Cancellation Policy**

Membership is non-refundable.

Membership in the YMCA of Grant County is non-transferable.

Membership may be frozen for documented medical reasons only.

The Monthly Draft program commits participants to a membership period of a minimum twelve (12) months. Membership will automatically continue after the 12-month period unless cancelled by filling out a YMCA cancellation form no later than 10 days before the end of the month prior to the draft date.

Changes to account information, including credit card expiration date, for the Monthly Draft program must be given in writing and received by the YMCA no later than 10 days prior to the end of the month to be effective for the next month's draft.

A Ten (10) day notice is required to change a membership. This includes upgrades or downgrades of a membership type and billing changes

The YMCA Board of Directors may, at its discretion, adjust the monthly rate applicable to my membership category. The YMCA will attempt to notify all units prior to any such change.

I (we) understand that a draft returned for any reason must be paid in full along with the appropriate processing fee. If your check/ACH Draft is returned unpaid, it will be collected electronically and you will be assessed a Minimum fee of \$20.00 (or the maximum amount allowed by law). The check writer is also responsible for all other collection costs. The YMCA reserves the right to cancel your membership due to unpaid returned drafts. This is in addition to any service fee the member's credit card company or bank may charge. The membership is subject to termination if the debt is not paid.

If my draft information or credit card is lost or stolen, I am to notify the YMCA immediately so I do not incur any returned payment fees.

The YMCA is founded on Christian principles and prohibits inappropriate behavior and conduct.