

official

Jun 5, 2025 | APCO/NENA Joint Meeting

Attendees: Rebecca Avants, Adrienne Garner, Justin Carnagey, Shaun Barnett, Chrissy Brown, Lucien Jones, Lisa Poarch, Mandy Mason, Lance Terry, Karen Douglass, Michael Coonfield, Amy Cardwell, Stacey Roor, Amber Musser, Jorian Jewell, Ben Curry, Ashley Woodall, Brad Siemens, Cristny Halye, Dawn Harris, Haley Wright, Heather Morris, Jessica, Jodi Wolff, Tammy Koehn, Tina Longshore, Morgan Johnson

Notes

- Called to order at 1005 hours.
- Pledge of Allegiance.
- Welcome remarks - Christina Brown
- Introductions of attendees, what agency they are with and if they hold a position on board.
- Joint Conference Report
 - Will be held at Tulsa Southern Hills Marriott, Oct. 5-8.
 - Registration is open. Flash Day is Aug 1, 2025 visit okpsc.org for pricing information and hotel link. W-9 is also on this site.
 - Industry partners have been signing up, good response for vendor hall.
 - Call for papers is still open, will close June 30 and notification will be made July 18.
 - Awards Nominations are open including a new category. Nominations are due by August 11.
 - Conference Committee is in negotiations with 2 downtown OKC hotels for 2026 conference in efforts to be more centrally located.
- TERT
 - Ken Stewart resigned from his positions including maintaining the ok911.org website and state TERT team leader and OklaNENA NE VP.
 - Ken wrote a glowing recommendation for Micah Green to take the position.
 - The TERT Coordinator has to be a joint appointment from both APCO and NENA.
 - Motion to appoint Micah Green as OK TERT Leader made by Lance Terry, seconded by Lucien Jones. Motion passed.
- Wellness and Compassionate Care Joint Report
 - Working with regional reps to gather resources for agencies.
 - Reached out and helped with the big events recently, including flooding and fires.
 - Encouraged others to let the W&CC Team know if they know anyone needing services.
- NENA MINUTES from April 3rd are unavailable, tabled.
- WIN Group
 - Officially a group.
 - Sarah Weston's 911 Wonder Woman Workshop is coming Sept 2-3 in Shawnee at the Gordon Cooper Vo-tech Center. Registration opens in July.

- OklaNENA Committee Reports
 - Awards
 - First quarter awarded and will be presented at the August meeting. Voting on the second quarter will start at the end of June.
 - Bylaws
 - Still working on this, will be ready to present before the August meeting.
 - Scholarships
 - NENA side had two applicants, the scholarship was awarded to Haley Wright of Shawnee 911 Center. APCO Scholarships are open through the end of the month.
 - NENA Secretary and Tres. Report
 - Will be a shared responsibility for the remainder of this term.
 - Beginning Balance: \$15,726.81
 - Expenses: Sam's Club for regional training, Del Rogers for awards, Jimmy John's for lunch for regional training, and pizza.
 - Ending balance: \$14,186.07.
 - One training was sponsored so there will be a reimbursement for the last training.
 - APCO reimbursed for one of the training's NENA covered lunches for, so there is a check pending deposit.
 - NENA VP Reports
 - NW VP - Ashley Woodall
 - Alfalfa, Major, Kingfisher and Dewey - no report.
 - Beaver: The new coordinator was at the the coordinator's workshop and met with a few from the region. The goal is to establish a regional Coop. This discussion has been between Texas, Cimarron, Beaver, Woodward, Harper and Woods Counties.
 - Cimarron is looking to have a meeting in the next 45 days with Texas county and all their stakeholders to review a plan for upstart.
 - Grant County has a quote to bring them back on board with Woods County CAD to link the two and do remedial CAD training.
 - Harper County 911 Board agreed to a salary increase to retain employees due to a high turnover rate. Woods County is assisting with shift coverage.
 - Woods County is waiting on a response from Total Response regarding upgrading to a cloud-based system and is looking at grant application to implement ADA furniture.
 - Texas County is moving everything to 700, 13 departments are involved, all are being moved to one platform on E dispatch from multiple platforms. Still working with the US Post Office to get rid of the rural routes. The Oklahoma panhandle has been moved to the Arkansas division of post offices.

- SW VP - Shelly Dragg - Not present.
 - CENTRAL VP - Benjamin Curry reported Micah Green is out sick.
 - SE VP - Stacy Pulley - Not present.
 - NE VP - is vacant at the time.
- NENA Training Reports
 - Last training was held in Ada on May 13 with a good turnout. Good feedback.
 - NENA regional trainings for 2025 are complete with 35-40 attendees at each meeting, totalling 80 attendees.
 - Considering offering virtual options for the top 4 sessions from the 911 coordinators workshop on Virtual Academy w/ assistance from 911 Authority.
- National Report
 - National conference is coming up in a couple of weeks.
 - Need committee members on the national level for NENA.
- OKLAHOMA APCO CHAPTER
 - Approve meeting minutes from April 3, 2025 Motion, Lance, Lisa Poarch, all in favor, motion carries.
- Regional Rep Report
 - NE - Val Barger is absent, she advised via text message, they had an active shooter the other night and they are having a debriefing today.
 - Delaware County is operational and in their new center.
 - Castoosa is live before their deadline, still working through a couple of issues that they have had to get FCC involved in related to call routing, but all hands on deck.
 - McIntosh and Checotah consolidation last year due to emergency, they have been in limp mode but requested grant to do permanent consolidation.
 - Osage County is discussing a shared CAD system with Skiatook.
 - There is individual movement to go to a CAD & data sharing tool in the Tulsa region. Potential to grow, Broken Arrow has already purchased UNITE to work with Coweta.
 - SE - Amber Musser
 - Pontotoc County had a opening for the manager, it was filled by a dispatcher. Still filling in as a dispatcher at this time as well, juggling both rolls and will be reaching out for guidance. Holding off on looking for a CAD system at this time.
 - SE has had lots of flooding and tornados. The dispatcher bounced back very well. Training July 15th in McAlister.
 - Central - Haley Wright
 - Cleveland County is doing an active academy and working on launching their mentor program. They are also starting the construction for a new headquarters building.

- Lincoln County is in a transitional change with their leadership. Recently their director was terminated. There could be issues meeting state standards. The director had brought information and concerns to the 911 board about compliance, but they declined her recommendations. County commissioners discussed changing or dissolving the 911 Trust Authority by a vote of the people, but no action was taken.
- React Ambulance Service in Pott. County will now carrying full blood products on their trucks. They are one of only two companies statewide certified to do so.
- Shawnee Dispatch is potentially taking on services for another volunteer fire department. The trainees at Shawnee outnumber the veteran dispatchers. Shawnee dispatcher Mason Kinkade is being honored as the VFW Telecommunicator of the Year today. Rave system is used for public updates to citizens who are signed up, it is user friendly.
- Moore dispatch has been without a director for several months. Mandy Mason is the new director for the city of Moore. She has been in public safety for 10 years, she was at OKC for five years and just moved back from Tucson, where she was at their public safety for the past five years. Moore is down three staff members with an additional four in training.
- OLETS had a TAC training for the state. They are completely changing the validation system to where all validations are directly on OLETS. They have upcoming training listed on the launchpad. They are potentially going to be the preconference course this year at the OK Public Safety Conference.
- SW - Cristny Halye
 - The region has been overwhelmed due to flooding. Regional training will be next Thursday in Lawton.
- NW - Justin Carnagey
 - Cimarron County - Black Mesa area had radio for the first time due to the new 700 system. Missouri has a missing person who had been missing for 30-35 days. While it was a fatality, the subject was located due to having handheld radio service in the area.
 - ESChat App is moving to fedramp security and comes with significant cost increase, Texas County has many users and we will have a meeting to see how many people really need this app.
 - Domestic Abuse Victim Watch. A company has developed a watch with Samsung for domestic abuse victims. TX county has 6 in the county It detects if heart rate stops, becomes accelerated, automatically calls their call center and starts recording, GPS reports location every few seconds. Texas county has had some training on it. May need to look into more training on this.
- Treasury Report - Joian Jewell
 - Taxes are completed.
 - All bills are current with Stolz and insurance.

- Current balance is \$22,852.50.
- Executive Council Report - Lisa Poarch
 - Dedication of "Walk of Heroes" at the main Daytona office was done on 5/22/2025. One stone was dedicated to the late Mark Sprouse.
 - The staff looked into a retired members class and revamping the numbers in the group but do not recommend any changes at this time.
 - The conference registration in Baltimore is above the last conference in Baltimore and also the last year in Anaheim.
 - General Business meeting, one thing that will be voted on will be change in wording in general eligibility policy in manual 411.
 - Members are encouraged to sign up for the working groups, which has been extended through June 30th.
- Regional Training Update
 - A regional training was held in Stillwater with about 30 attendees. One speaker canceled, and Tammy Koehn stepped in and provided a 988/911 update. Upcoming dates are Lawton and McAlister. Registration is open with seats available. Lunch will be provided. OLETS seems to be the primary way people are finding out about the training.
- 911 Authority Update
 - Gwen has retired. Efforts are being made to redistribute her duties. Tammy will take on most of the duties, Michael and Stacy will handle the emails and other task. There is a hiring freeze in place, pending on the return of the Emergency Management Director from maternity leave, unknown if this position will be able to be filled. Virtual Academy is active with regular updates including cyber security tips from Amy.
 - Cybersecurity Incidents. There have been three substantial cyber incidents, two of which directly impacted PSAPs in OK.
 - Grove: The entire city was shut down, including payroll, payroll was diverted to offshore accounts.
 - Payne County: 911 and radio systems remained operational, but all 10-digit lines went down for days.
 - City of Durant: A phishing scheme on an email led to cyber attack. Computers tried to access a database at 3am and were locked down. 911 system was isolated on a separate network and remained operational. 10-digit lines were transferred out. OMAG sent out a detailed news brief on the Durant incident.
 - There is a lack of information being shared by Cyber Command and OHP OCTIC regarding these incidents. Cyber Command stated they would only gather data and would not provide assistance.
 - Strong passwords are important. Citizens can pursue civil action against agencies if their information is leaked. Focus should be on education of cybersecurity. Dispatchers need to be educated about phishing schemes and the dangers of using thumb drives.

Cybersecurity training is required twice a year for telecommunicators. Avoid Clicking phishing links to prevent network shutdowns. Text to 911 can be an attack path; malicious links can be sent via text.

- The RFP for NG911 is complete and has been approved by OMES first stage. OMES has a new process started in April involving committee reviews and approvals back and forths. The RFP will be put into one capsule and sent back for one more review before the committee work begins.
- Consolidation Efforts. Kickoff meeting held for Enid, Garfield's single PSAP consolidation with two standalone ECCs.
- Major Co. 911 board meeting will be next Tues. at 10 am. Fairview PD Chief is interested in consolidation or efficiency improvements within Major County.
- Panic Button and Alyssa's Law
 - A draft informational document about panic buttons will be released to PSAPS. Alyssa's Law requires state Dept. Of Ed. to create a list of approved panic button vendors. Local School districts are responsible for paying for their own panic buttons but Alyssa's Law could lead to multiple alarms for PSAPs to monitor. OHP has re-signed the contract to continue providing RAVE Panic Buttons. PSAPs should communicate with school dist. To guide them on panic button usage and ensure they understand why utilizing Rave is beneficial to PSAPs. PSAPs need to be involved in conversations about school safety and panic buttons. Building relationships within school boards and with SRO's can open doors for communications and collaborations.
- New Business - OMAG Podcast featuring Benjamin Curry, about Emergency Management and Preparedness.
- Old Business
 - Lucien is still soliciting dispatchers/supervisors for a breakout session at conference for a panel who have dealt with disasters, floods, tornados, wildfires. The goal is to share lessons learned. Need 3 participants. Elana Wheeler, Morgan Johnson, is interested.
 - Motion and Adjournment
 - Motion Lisa Poarch
 - 2nd Lucien Jones
 - Meeting adjourned at 1112 hours.

Action items



CHR 8/7/25

8-7-25