

KIRSCH® LIMITED LIFETIME WARRANTY FOR CUSTOM BLINDS AND SHADES

WARRANTY COVERAGE

WHAT IS COVERED

Kirsch® extends a limited lifetime warranty on the enclosed product to the original residential retail purchaser only if the product was properly installed and remains in the original window.

Entire product is covered against manufacturing defects (i. e., a flaw in the product design, materials or workmanship that causes the product to no longer function) and has a lifetime warranty. Lifetime duration details are listed below:

Product	For How Long
Honeycomb Shades	10 years
Roman Shades	10 years
Roller Shades	10 years
Woven Wood Shades	10 years
Panel Trac® Shades	10 years
Real Wood Blinds	10 years
Faux Wood Blinds	10 years
Metal Blinds	10 years
Textured Blinds	3 years
Vertical Blinds	10 years (with the exception of vertical vinyl vanes)
Vertical vinyl vanes	3 years
Ambiance™ Soft Vertical Blinds	10 years (with the exception of vertical vinyl vanes)
Automation	5 years

WHAT IS NOT COVERED

Normal wear and tear

Any product that fails due to:

- abuse
- accident
- alterations
- damage from pets/insects
- exposure to salt air
- extraordinary use
- improper cleaning
- improper handling
- improper installation
- improper operation
- misapplication
- misuse

Any product that, with the passage of time, exhibits:

- loss of color intensity (including, but not limited to fabric, plastic parts, and wood finishes)
- loss of pleating if product is not held in raised position a portion of the time
- yellowing or cracking of plastic parts or foam wood product
- creeping, sagging, or billowing of cordless product that is not properly raised and lowered daily

Natural material (including, but not limited to wood, grass, jute, reeds) products that have:

- variation in color, grain, or texture
- warping of wood slats in high-humidity areas

Costs associated with:

- product removal
- product remeasure
- product reinstallation
- transportation to and from the retailer
- incidental or consequential damages
- shipping
- brand label removal

In the event there are multiple blinds/shades in the same room, only the defective blind/shade will be replaced.

TO REPORT SHIPPING DAMAGE

If damage occurred during shipping, call 1-66-753-1113 and report within 14 calendar days of delivery or you may be denied credit for your damaged product.

TO OBTAIN SERVICE

If you suspect this Kirsch product has a manufacturing defect in materials or workmanship:

1. Locate the sales receipt (proof of purchase)
2. Call 1-866-753-1113

Any unauthorized returns will not be accepted.

WARRANTY REMEDY

THIS SHALL BE YOUR SOLE REMEDY UNDER THIS LIMITED WARRANTY.

If this Kirsch product is found to have a manufacturing defect in materials or workmanship, we will (at our discretion) do one of the following:

- repair the product
- replace the product
- refund the cost of the product
- Colors vary from lot to lot and may not exactly match sample swatch or previous purchases.
- Discontinued items or color selections will be replaced with the closest equivalent current product.

YOUR RIGHTS UNDER STATE LAW

This limited lifetime warranty gives you specific legal rights, and you may have other rights, which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you.

No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty. This limited lifetime warranty supersedes any previous versions.

PRINT AND SAVE THIS WARRANTY CARD WITH YOUR PROOF OF PURCHASE