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What you need to know about new online agent exams

For most major insurance agent lines, you have a new option when you take a certification exam. You can now take an online exam at your home or office. An off-site monitor will use your computer's webcam and microphone to monitor you.

1. Which tests can I take?

- General lines life and health
- General lines property and casualty
- Personal lines property and casualty
- Life agent

2. How do I sign up?

- Go to the [PearsonVUE testing page](#).
- Create an account and schedule an exam.
- Already scheduled an in-person exam? You can cancel your existing registration and schedule a new one and select "take my exam from home or work." You must cancel at least 48 hours before your test is scheduled to start.

3. What do I need?

- A reliable computer, webcam, and internet connection.
- A government ID.
- A space free from noise and distractions.

4. How does it work?

- Take photos of yourself, your ID, and your work area.
- The exam administrator runs a security check and starts the test.
- A live host helps if you run into any problems.
- If you don't pass the online exam, you must re-take it in person.

For more information about how to get a license, see: [Agent and adjuster licensing](#).

For more information, contact: MediaRelations@tdi.texas.gov

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