## Midlands Critical Care & Trauma Networks MHS

Publication: Trauma Related Issues Database (TRID) - Reporting Framework

Description: This document described the process for reporting trauma related issues to the

network office

Publication date: January 2019

Publication ref: No. 7

Author: Midlands Trauma Networks

Circulation: Major Trauma Centres, Trauma Units, Local Emergency Hospitals, Ambulance

Providers, Rehabilitation Hospitals, Spinal Centres

Review date: January 2021

Superseded document(s): May 2018

Contact details for further information:

Midlands Critical Care, Trauma and Burns Networks

15 Frederick Road

Birmingham

B15 1JD

www.mcctn.org.uk

Document status:

Whilst this document may be printed, it cannot be controlled, the electronic version posted on MCCTN website is the controlled document.

#### Version control and record of amendments

Date	Amendment	Lead
3.1.19	Layout of information	S.Graham

#### **Contents**

Introduction	p2
TRID investigation process	p2
Timescales	p2
TRID database	р3
Report form	p4

## Trauma Related Issues Database (TRID) Reporting Framework - Revised January 2019

#### Introduction

The Trauma Related Issues Database (TRID) is part of the governance process embedded within the Midlands Trauma Operational Delivery Networks. TRID is the term used to describe trauma related risks, issues, incidents, preventable deaths and Its purpose is to ensure accurate and timely investigation about issues reported to the Midlands Operational Delivery Network office from any organisation within the region, these include Major Trauma Centres, Trauma Units, Local Emergency Hospitals, Ambulance Service Providers, Spinal Centres, Rehabilitation Hospitals.

Hospital Trusts will be responsible for their own clinical governance through regular mortality and morbidity meetings which will generate action plans for improvement however, we recognise that there are some issues that will require peer support and investigation by the network. The TRID process allows the network to examine issues through this formal process.

#### **TRID Investigation Process**

Stage 1: Organisations will submit TRID's to the Network Office as early as possible via secure email using the TRID report form (appendix 1) or via the datix style form found on our website www.mcctn.org.uk/trid.html

Stage 2: The Network office will enter the details of the issue into the purpose-built access database and record how the TRID will be investigated.

Stage 3: Investigation has a number of routes, firstly:

- Internal only, communication between one organisation to another. Most TRIDs can be dealt with in this manner and closed off quickly. If, however, the issue cannot be resolved or the support of peers within the network is required the issue will be discussed at the
- Network Board meetings that can involve In-depth case study presentations, identification of themes/learning points/service improvement and identification of actions and outcomes.
- Should there be no resolution here, the issue will be escalated to the Performance & Quality Board (PaQ). This involves an analysis of the issues and the investigation to date and sets out the plan or desired outcome. The PaQ Board also discuss any high risk, severe or regularly occurring TRID's and where necessary will develop plans for issues that would require escalating to commissioners. The Board will decide on the agreed course of action(s) and will receive progress reports until it is deemed agreeable that the TRID can be closed.
- TRID's can also be discussed at internal Trust governance/M&M meetings.

#### **Timescales**

Timely investigation is imperative. Those involved in any investigation are required to:

- a. Respond within 14 days of initial notification of the TRID.
- b. Investigate the TRID within 8 weeks of receiving the notification and when unable to meet the deadline, notify the Network office.

#### **TRID Database**

Reminders are sent to anyone who has outstanding actions which are recorded on the database including any feedback and outcomes. This will continue until everyone involved is in agreement that the TRID can be closed. The closure date is recorded and the details of the TRID are sent via a closing letter to all involved in the investigation.

The entries on the database are retained for reporting purposes but are also used for identifying particular patterns or themes across organisations or the regions that make up the network. No patient identifiable information is kept on the database.

## Appendix 1 Trauma Related Issues Database (TRID)

## Reporting Form v5

Please use this form to notify the Network of an adverse event as soon as possible

via secure email to <a href="mailto:stephen.littleson@nhs.net">stephen.littleson@nhs.net</a> using the TRID report form or

complete online at www.mcctn.org.uk/trid.html

#### Part 1 - Notification

t 1 - Notification	
Datix or Other Trust Reference Number:	
Reporting Clinician:	
Reporting Organisation:	
Date of notification:	

# Part 2 – Patient Details – Only used when sending via secure email above. This information will not be entered onto the TRID database.

Patient name	
Date of Birth	
NHS Number	

### Part 3 - Pre-hospital Details

If the issue is pre-hospital related please provide the <b>case number</b> found on the top of the	
Patient Report Form (PRF) - not the PRF number. This will speed up the investigation process.	

#### Part 4 - Case Details

	Issue 1	Issue 2	Issue 3
Date the issue occurred?			
Time the issue occurred?			
Trust / organisation the	Choose an item.	Choose an item.	Choose an item.
issue is about?			
Other, if not on above list			
Issue location	Choose an item.	Choose an item.	Choose an item.
Other, if not on above list			
Issue Type	Choose an item.	Choose an item.	Choose an item.
Other, if not on above list			
Issue Team	Choose an item.	Choose an item.	Choose an item.
Other, if not on above list			
Issue Description? – please			
provide as much detail as			
possible inc time-lines			
What actions have been			
taken to date?			
What actions are			
outstanding?			
Please indicate if you wish to	*Internal (Trust v Trust only)	* Internal (Trust v Trust only)	*Internal (Trust v Trust only)
discuss this case at your Network	*Network Board Meeting	*Network Board Meeting	*Network Board Meeting
Board Meeting or escalate to the	*PaQ Group	*PaQ Group	*PaQ Group
Performance & Quality Group	*Delete appropriately	*Delete appropriately	*Delete appropriately