

Franciscan Ministries, Inc.
Quarterly Ministries Briefing
July to September 2019

Centennial Barn

Events	2018	Jul	Aug	Sep	2019
Receptions	20	5	1	4	20
Corporate	36	2	1	2	13
Private social	50	3	4	4	47
Non-profit	25	1	2	1	13
Franciscan	67	5	6	8	53
Classes/appointments	261	14	13	16	189

Tours to bookings	2018	Jul	Aug	Sep	2019
Leads contacted	1323	117	69	128	944
tours	288	22	20	14	187
bookings	106	11	8	9	78
conversion rate tours to bookings	37%	50%	40%	64%	42%

Community Garden

Total plots	Neighborhood Gardener plots	Bhutanese Gardener plots	Community crop plots	Education plot
105	34	65.5	4.5	1

	Jul	Aug	Sep	YTD	2018
Volunteer hours	135	193	128	864	1151
Produce donated-lbs.	118	191	78	424	757
Events	0	1	1	5	12

Haircuts from the Heart

	Jul	Aug	Sep	YTD	2018
Clients - salon	259	256	247	2,080	2,506
Clients - mobile	37	0	0	679	1,018
Clients - TOTAL	296	256	247	2,759	3,524
Mobile Sites	6	0	0	16	17
"Piggy Bank" – client donations	\$189	\$150	\$139	\$1,190	\$600
Volunteer hours	8	9	2	132	366

Tau House

	Jul	Aug	Sep	YTD	2018
Individuals Total	118	31	63	650	683
Volunteer Hours	2938	279	58	8,754	8,835
Partner Sites	12	4	0	22	21
Repeat Groups	4	2	3	25	29
New Groups	3	0	0	8	7

Tamar's Center

	Jul	Aug	Sep	2019 YTD	2018
CLIENTS					
Client visits to day shelter	225	330	236	2,054	1,753
Total clients (unduplicated)	140	144	145	145	129
Level 2* Actions Completed	37	21	37	192	171
*Level 2 = # of clients taking significant action such as finding housing , entering detox, or accessing inpatient medical treatment					

Although the majority of our clients are victims of sex trafficking, Tamar's Center also provides services to any homeless woman, whether or not she is a victim of trafficking. Women experiencing homelessness are particularly vulnerable to sexual violence and exploitation on the street. Many clients have told us that Tamar's Center is a blessing where they can rest and receive support and help. Regardless of their trafficking status or drug use, Tamar's Center staff will help women who come to us in need.

Betty's Story

Sixty-one-year-old Betty became a client in early January. She was from Batavia where she lived with her husband who cared for her. When he died, Betty lost her home and was placed in homeless shelter in Batavia. Her unmanaged chronic depression made her an unsuitable client for a small rural shelter and she was sent to Cincinnati and dropped off at the Prince of Peace Church Winter Shelter.

Other older homeless women noticed how frightened and confused Betty was and brought her to Tamar's Center. We took a gentle approach with Betty and were successful in placing her in the Esther Marie Hatton Shelterhouse for Women. However, without medication, her mental state worsened. Betty didn't interact with staff, barely ate, and refused to bathe or change her clothes. After consulting with mental health professionals, we deemed it best to have Betty placed in legal custody because she was a danger to herself. After two months of treatment, she received case management through Greater Cincinnati Behavioral Health (GCBH) and was housed in a group home for mentally ill adults.

In August, Betty returned to Tamar's confused, dirty and disheveled. She told us that she had been lost for a couple of weeks and needed her medications. Like so many people with mental illness, Betty had stopped taking her medications once her mood had stabilized and she was feeling better. She wanted to return to the group home, but when called, the program said they hadn't seen Betty for two months,

not two weeks, and she was no longer a client of GCBH or resident of the group home. In short, Betty had lost her housing, medical insurance, and case management.

Through all of this she hadn't forgotten that Tamar's Center was a safe place and that could help. We called the women's shelterhouse, which is the only shelter for single women and were told that Betty couldn't be admitted because she had already received housing in May, and wasn't eligible to be re-admitted until April of 2020.

Desperate, we called other shelters in Clermont, Hamilton and Batavia but they didn't have room, or the shelter served specific populations, such women with children, or adults 65 and older. With no place to go, another client took Betty to the benches near Jack Casino where other homeless people slept.

The following Monday, Betty made her way back to Tamar's and we helped make an appointment for her to reconnect to GCBH and housing case management. We made sure that her medical insurance was reinstated so that she could meet with her doctor and get her medications. Tamar's staff drove her to meet with the outreach worker from GCBH. We continued to try to find a shelter for her and advocated that she should be readmitted to the shelter for women regardless of her former housing status. That advocacy paid off. On October 9, Betty was allowed to return the safety of the shelter.