



ProTVSolutions Professional Services for Hospitality

ProTVSolutions offers the most qualified installation services for hospitality available today. We support every aspect of the installation including complete project management from start to finish. Our engineering staff will be onsite during every install. We have designed our own specialized equipment to ensure each piece of equipment correctly operates as a system. We are experts on the transition from SD to HD Televisions, as well as how they interact with VOD or FTG equipment packages. We work well and have relationships with all the major providers in the industry, which is key to having a successful installation experience.



Site Survey

- We will review the sufficiency of the existing RF wiring for HD installations
- We will discuss the best practices for TV installation
- We will review the existing wall mounts or recommend new ones
- We will test and profile HD and SD signal strength as well as channel lineup
- We will discuss best practices for A/V connectivity

Project Management

- Coordinate and schedule engineering and technicians on property
- Coordinate schedules with the VOD or FTG engineering team
- We take full responsibility for delivering a turn-key high quality guest experience

Basic Installation

- We will install STB's, power supplies, and any other necessary equipment behind the TV
 - Includes proper cable dressing & routing to ensure a clean and unobtrusive install
- We will install any special cards if necessary in the TV
- Will provide latest FW updates for all equipment so entire property is consistent
- Will setup complete channel mapping for A/V inputs as necessary
- Will implement clone of master set to all sets on property to ensure consistent operation

Wall Mounting

- Mount the brackets to the wall and TV, and securely hang the TV's

Diagnostics & Debugging

- Key relationships with all the major PPV and FTG providers
 - Extremely important for good cooperation when trouble arises
- We have developed our own software and hardware based tools for quickly being able to determine where the system communication is breaking down
 - We are unparalleled in our ability to determine where the problem is occurring and developing and implementing a plan to solve it
- We have over 20 years experience in Television engineering and fully understand the protocols involved with PPV and FTG systems

Logistics & Labor

- Inventory, stage and distribute TV's, accessories, wall mounts, stands, and tuner cards
- Unpack and move all equipment to each room to prepare for the actual installation

For more information:

Visit our website at www.ProTVSolutions.com

Call us at 888.866.9981