

SOCIETY for CALIFORNIA VETERINARY & VACCINE CARE

a non-profit 501(c)(3) organization

PRE-SURGERY INSTRUCTIONS FOR PET OWNER and SCVVC GUIDELINES, PROTOCOLS & PROCEDURES

- ✓ DO NOT allow your pet to have access to water or food within eight (8) hours prior to your pet's scheduled appointment time. (This does NOT apply to rabbits, as they must be allowed access to food and water at all times).
- ✓ You will be notified in advance of the time to drop-off your pet for surgery. The drop-off time will depend on the number of appointments and types of surgeries scheduled on that day. As such, there may be an option of an afternoon drop-off time (approximately 11:30 am to 12:30 pm) in addition to the regular morning drop-off time (between 7:00 am to 7:30 am).
- ✓ It is recommended that prior to surgery, pre-surgical blood work, urinalysis, and chest xrays be performed on any pet older than 7 years of age. We understand that certain circumstances may limit a pet owner's ability to obtain these services. In that event, it will be left to the discretion of our attending veterinarian whether the surgical procedure will be performed if the recommended pre-surgical tests are not performed. In the event that your pet is found or suspected to have any underlying physical condition which may potentially render it a high risk patient, the SCVVC reserves the right to decline performing the procedure.
- ✓ Your pet will undergo a surgical procedure for the purpose of sterilization which will render it incapable of reproducing offspring. In the event any other procedure, treatment, or service is performed at the time of the sterilization which involve actions deemed necessary by the SCVVC attending veterinarian to help protect the immediate health, welfare and safety of your pet, it shall be conducted only with your prior consent or as otherwise described on this website or in any other writings provided to you prior to your pet's surgery.
- ✓ Emergency medical care will always be rendered to your pet in the event of any complication or other unforeseen situation which necessitates immediate medical intervention as an attempt to save your pet's life. Such emergency care may be necessary and rendered to your pet at any time while under the care and control of SCVVC, including prior to, during, or after surgery.
- ✓ Any fees related to transportation, medical treatment or other actions directly relating to any emergency care for your pet is your sole responsibility. All such services shall be provided at your expense and any monies due for said services will be paid directly to the SCVVC prior to your pet's release.
- ✓ SCVVC maintains the right to refuse service to anyone for any reason and may cancel an appointment for any reason. However, the SCVVC will make every effort possible to avoid a cancellation and shall provide the pet owner with as much advance notice as possible if such cancellation becomes necessary.
- ✓ In the event SCVVC cancels an appointment for any reason other than pet owner's failure to meet the requirements stated above, stated on this website, or stated in any document provided by SCVVC to pet owner, the entire deposit amount shall be refunded to pet owner within seven (7) days. Pet owner must provide SCVVC with a correct mailing address to help ensure his/her receipt of the refund.