



*Inspiring Hope...  
Fostering Recovery.*



## About ACTS Outpatient Program

*(Agency for Community Treatment Services)*

**Address:**  
**8605 N. Branch Ave.**  
**Tampa, FL 33604**

**Phone Number:**  
**813.246.4899**

The mission of both the ACTS Outpatient and Adult Aftercare Programs is to provide and manage a broad array of human services to include: prevention, intervention, treatment, and supportive services in the arenas of substance abuse, co-occurring substance abuse and mental illness, child protection, delinquency, criminal justice, housing, economic self-sufficiency, and health and wellness. Our staff strive to provide individualized care through consistent encouragement and motivation.

## Outpatient Program

ACTS outpatient program offers assessment, treatment, supportive services, urine collection for drug testing and referral services to substance Dependent individuals and those with co-occurring substance abuse and mental health disorders.

### Program Services

- Comprehensive Assessment
- Structured Groups
- Individual Counseling
- Health Information & Life Skills
- 12 Step Meetings
- Urine Drug testing (\*Collection Site)
- Food Stamp Assistance (ACCESS)
- Recommendations & Referrals

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## Admissions and Referrals

Outpatient serves substance involved individuals who need this level of care to learn and incorporate recovery skills and relapse prevention tools.

## Direct Referrals

Direct referrals are accepted from self-referrals, physicians, law enforcement, court officials, Department of Corrections, Department of Juvenile Justice, Salvation Army and other community agencies.

## Admission Types

- Voluntary
- Involuntary
  - Marchman Act Court Order
  - Court Order (Criminal)

### Office Hours Outpatient

Monday – Thursday:

8 a.m. - 5 p.m.

Friday:

8 a.m. - 4 p.m.

### Walk-In Hours

Assessments are available on a walk-in basis on Monday - Thursday from 9 a.m. - 4 p.m. and 9 a.m. - 2 p.m. on Friday.

*Appointments are also available for assessments.*

### Aftercare Group

An Aftercare Group meets weekly on Thursdays from 11 a.m. - Noon at Outpatient.



## Individual Responsibilities

Provide necessary admission items and participation as follows:

- Picture ID
- Healthcare/Insurance Information
- Income Information
- Prescribed medication lists (if applicable)
- Participation in ongoing assessment processes
- Participation in group and individual curriculum
- Participation in urine drug screening

## Discharge Planning

Plans for continuing care begin at the time of admission. Prior to discharge, recommendations are made in conference with the person served based on individual needs and treatment preferences.

At the time of discharge, the person served is asked to participate in an anonymous consumer feedback survey in order to provide informational feedback regarding the services that were provided during their episode of care. This information is carefully reviewed and if necessary changes are implemented by the agency's Quality Improvement department.

## Financial Information

ACTS is a private, non-profit organization. Fees for services are due when services are rendered. Reductions and/or waivers are established on a sliding scale basis. ACTS will be collecting \$65 for all initial assessments completed, which is not subject to the sliding fee scale and is due upon intake. We do not refuse services to anyone based on their inability to pay.



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