



ABBOTT SPI, INC.

Security & Private Investigation

"Serving and Protecting YOU and YOUR Community"



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*James E. Abbott, President & CEO
Chief of Security, Licensed Private Investigator
Founder & Chairman, Retired Police Officer*

*California Department of Consumer Affairs
Bureau of Security & Investigative Services*

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SECURITY GUARD SERVICES
&
PRIVATE INVESTIGATION

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ABBOTT SPI, INC. **Security & Private Investigation**

ABBOTT SPI, INC. is licensed by the State of California as a domestic corporation and licensed by the Department of Consumer Affairs, Bureau of Security and Investigative Services as a Private Patrol Operator and as a Private Investigator.

We are locally owned and operated with its headquarters located in Santa Cruz, California. Our founder, James E. Abbott, is a retired police officer with a wealth of knowledge and experience, and is currently our President & CEO, Chief of Security, and licensed CA Private Investigator who personally oversees all operations.

Our mission statement is: "To provide premium security guard services and private investigation services, with elite professionals to serve and protect persons and property, and support communities by assuring career opportunities through growth and financial strength."

We specialize in establishing a true partnership with our client's to ensure all expectations are met satisfactorily.

ABBOTT SPI, INC. is committed to providing premium security guard services and private investigation services that has a positive impact on making our businesses a safer place to work and our communities a safer place to live.

"Serving and Protecting YOU and YOUR Community"

Security Guard Services



- ▶ Corporate Buildings
- ▶ Commercial Facilities
- ▶ Government Locations
- ▶ Construction Sites
- ▶ Financial Institutions
- ▶ Mall / Shopping Centers
- ▶ Hotels / Motels / Inns
- ▶ Apartments / Condos
- ▶ Retail / Grocery Stores
- ▶ Armed / Unarmed
- ▶ Uniformed Guards
- ▶ Safety Officer Guards
- ▶ Foot Patrol Guards
- ▶ Stationary Guards
- ▶ Vehicle Patrol Guards
- ▶ Hospitality Guards
- ▶ Parking Enforcement
- ▶ Loss Prevention Team



Private Investigation Services

- ▶ Insurance Fraud
- ▶ Attorney Support
- ▶ Infidelity "Cheaters"
- ▶ Child Custody
- ▶ Support / Alimony
- ▶ Missing Persons
- ▶ Background Checks
- ▶ Live Scan Operator
- ▶ Executive Protection
- ▶ Confidential
- ▶ Process Server
- ▶ Surveillance
- ▶ Photography
- ▶ Videography
- ▶ Skip Tracing
- ▶ Criminal History
- ▶ Fingerprinting
- ▶ Bodyguard Services

Applicant Screening

Every applicant undergoes an in-depth screening process to ensure they meet our required qualifications. Selected candidates are personally interviewed and must successfully pass a criminal background check and drug test.



Our Employees

We encourage and permit our clients to participate in our applicant screening process as our employees are specifically selected to meet our clients project needs. We are committed to hiring only elite and professional employees.

Employee Training



All our employees, supervisors, and managers must participate and successfully pass initial and continuous mandatory training. We provide a wide range of services and each employee is additionally trained to meet each client's specific needs.

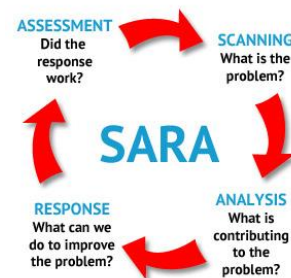
Our Methods

ABBOTT SPI, INC. has adopted the principals of a nationally acclaimed C.P.O.P (community police officer program) and S.A.R.A. (problem solving program) methodology.



We believe it is important for our uniformed security guards to always be accessible, approachable, and to be a reliable source of information which generates a feeling of community, safety, and trust.

All our employees are trained to look for and recognize problems, analyze the situation, respond to the problem, and assess their response to ultimately solve the problem.



Compliance Theory

ABBOTT SPI INC. has adopted a theory of “Enforcement through Reinforcement”. We train all our employees in the art of *verbal judo* which is utilized nationally by law enforcement departments and is a proven tool and method to effectively deescalate potential volatile situations.

Security Guards

Our security guards are trained to handle emergency situations, medical responses, safety concerns, and criminal threats. In an effort to better protect our clients and their property, we authorize our security guards to make arrests and prosecute offenders as applicable by law.



Private Investigators



Our private investigation team is comprised of professionals that specialize in diverse and specific fields of study that are essential to providing our clients with a comprehensive full range of investigative services.

Managers & Supervisors

Each client is assigned an account manager or supervisor who is responsible to manage our employees and report directly to the client's designee. Clients are encouraged to work closely with their assigned manager or supervisor to ensure all expectations are met satisfactorily.



Customer Service



Our staff is committed to providing the utmost professional and courteous customer service and we are available 24 hours a day to take care of all our client's needs.

Cost vs. Profit

ABBOTT SPI, INC. maintains a philosophy that in order to retain the highest quality professionals in the industry, we must compensate them commensurate to their qualifications. Therefore, we have resolved to reduce our profit margin rather than decrease employee's salary. Our costing structure provides for a well-paid professional and a conservative rate to our client.

Liability & Insurance

We have taken necessary steps to protect our own and protect our client's financial assets from any and all liabilities by maintaining a full force general liability insurance coverage policy.

