



# 2018 Retail Price List

MODEL	DESCRIPTION	MSRP
C20D	Crestone C20D Operator Stool	\$356
C20A	Crestone C20A Assistant Stool	\$485
C30HS	Vail C30HS Hygienist Stool - Small Hybrid Saddle	\$672
C35D	Glenwood C35D Operator Stool	\$551
C35A	Glenwood C35A Assistant Stool	\$649
C40D	Keystone C40D Operator Stool	\$769
C40AR	Keystone C40AR Assistant Stool	\$934
C50ABT	Telluride C50ABT Assistant Stool	\$1,253
C60D	Steamboat C60D Operator Stool	\$1,179
C60ABT	Steamboat C60ABT Assistant stool	\$1,509
C70DS	Aspen C70DS Operator Stool - Small Hybrid Saddle	\$1,203
C70DL	Aspen C70DL Operator Stool - Large Hybrid Saddle	\$1,203

MODEL	DESCRIPTION	MSRP
C85SD	Sterling C85SD Swedish Operator Stool	\$1,068
C85SA	Sterling C85SA Swedish Assistant Stool	\$1,348
C90SS	Durango C90SS English Saddle Stool	\$723
C90SSB	Durango C90SSB English Saddle Stool with Back	\$1,002
C90SSA	Durango C90SSA English Saddle Assistant Stool	\$1,033
C90SSAB	Durango C90SSAB English Saddle Assistant with Back	\$1,312
C90SB	Durango C90SB Western Saddle Operator Stool	\$740
C90SBB	Durango C90SBB Western Saddle Operator with Back	\$1,002
C90SBA	Durango C90SBA Western Saddle Assistant Stool	\$1,033
C90SBAB	Durango C90SBAB Western Saddle Assistant with Back	\$1,312
Q.A.C.	Durango C90SS QAC Modified Operator Saddle Stool	\$727
C120DM	virtù® C120 Mesh Operator Stool (Midnight)	\$1,008
C120AM	virtù® C120 Mesh Assistant Stool (Midnight)	\$1,331
C120OM	virtù® C120 Mesh Office Stool (Midnight)	\$1,170
C120DML	virtù® C120 Large Mesh Operator Stool (Midnight)	\$1,197
C120OML	virtù® C120 Large Mesh Office Stool (Midnight)	\$1,352
C130D	Denver C130D Saddle Operator Stool	\$795
C130DB	Denver C130DB Saddle Operator Stool with Back	\$1,082
C130A	Denver C130A Saddle Assistant Stool	\$1,115
C130AB	Denver C130AB Saddle Assistant Stool with Back	\$1,401
C140D	Aurora C140D Modern Operator Stool (Beige ABS)	\$900
C140A	Aurora C140A Modern Assistant Stool (Beige ABS)	\$1,100
C140DB	Aurora C140DB Modern Operator Stool (Black ABS)	\$900
C140AB	Aurora C140AB Modern Assistant Stool (Black ABS)	\$1,100
C150D	Silverton C150D Perfect Lite Operator Saddle Stool	\$770
C150DB	Silverton C150DB Perfect Lite Operator Saddle Stool with Back	\$1,030
C150A	Silverton C150A Perfect Lite Assistant Saddle Stool	\$1,030
C150AB	Silverton C150AB Perfect Lite Assistant Saddle Stool with Back	\$1,200
C160D	Canyon C160D Split Seat Operator Saddle Stool	\$930
C160A	Canyon C160A Split Seat Assistant Stool	\$1,100

MODEL	NAPA DESCRIPTION	MSRP
VLD-R	Operator Stool - Round Seat - No Back	\$350
VLA-R83	Assistant Stool - Round Seat	\$590
CD-5RP1	Operator Stool - Round Seat	\$1,008
CA-5RP123	Assistant Stool - Round Seat	\$1,240
CD-5SP1	Operator Stool - Rectangle Seat	\$1,035
CA-5SP123	Assistant Stool - Rectangle Seat	\$1,286

OPTIONS / UPGRADES (Components)	PART #	MSRP
Fixed Footring	0.01	\$60.00
Adjustable Footring (Upgrade from Fixed Footring)	0.02	\$144.15
Powder Coated Metal Base (Upgrade from Plastic Base)	0.03	\$144.15
Polished Top Metal Base (Upgrade from Plastic Base)	0.04	\$144.15
Non-Standard Seats (Any change in standard seat)	0.05	\$240.25
Round, Oval, Contour, Small Hybrid Saddle, Large Hybrid Saddle		
Non-Standard Casters (Any change in standard caster)	0.06	\$16.50
Hard Floor, Taupe, Black		
Non-Standard Cylinders (Any change in standard cylinder)	0.07	\$16.50
Metal Base, Plastic Base, Extra Short, Extra Tall		
Non-Standard Backrest (Any change in standard backrest)	0.08	\$240.00
D-Shape, Half Moon, Lumbar, Oval, Pear		
Backrest ABS Upgrade from Mirror Back (C20D)	0.09	\$288.00

OPTIONS / UPGRADES (Vinyl / Memory Foam)	PART #	MSRP
High Resilience Foam Upgrade	HRFU	\$156
Serene Gel Foam Upgrade	SGFU	\$156
Memory Foam Upgrade	MFU	\$137
Vinyl Upgrade on Stools	ULU	\$156
Leather (Stools Only)	ULUS	\$208

ARMS	PART #	MSRP
T-Stem Arms x1	0.10	\$360.00
T-Stem Arms x2	0.11	\$600.00
Ratchet Arm Upgrade from T-Stem x1	0.12	\$360.00
Ratchet Arm Upgrade from T-Stem x2	0.13	\$600.00
2-D Arms x1	0.14	\$360.00
2-D Arms x2	0.15	\$600.00
DCRA Arms x1	0.22	\$360.00
DCRA Arms x2	0.23	\$600.00

Effective Date: January 1, 2018

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**WARRANTY:** Crown Seating LLC warrants its products to be free from defects in parts and workmanship under normal use and service for a period of five (5) years from the date of shipment. Crown Seating LLC will not be responsible for any product failures due to abuse, misuse, modification, or improper use or for any use that exceeds the published capacity of the product. Products returned in accordance with the Crown Seating LLC return goods policy for inspection and found defective will, at the option of Crown Seating LLC, be repaired or replaced at no charge, but no claim for outside labor or charges will be made.

**FREIGHT POLICY:** All prices are F.O.B. Centennial, Colorado. Title and all risk of loss shall pass to the customer upon delivery of the products ordered to the carrier for shipment.

**PRICES:** Prices shall be as quoted on the price list of Crown Seating LLC established from time to time by Crown Seating LLC. All prices are subject to change without notice. The price for all sales shall be the price in effect at time of shipment. All prices are exclusive of taxes and charges for freight and insurance shall be the sole obligation of the customer.

**EXPEDITED PRODUCTION:** Expediting of orders is available for an additional 20% up charge. All expedited orders must be confirmed in writing. Expedited status is effective as of the date of written confirmation.

**EXPEDITED FREIGHT:** Expedited freight is available. Please call for current freight quotes.

**PAYMENT TERMS:** Payment terms are as specified by Crown Seating LLC at time of order, and if not otherwise specified, then net 30 days from the date of invoice. Crown Seating LLC (I) may suspend shipments if payment of any customer invoice is not paid when due or if Crown Seating LLC otherwise deems itself insecure and (II) shall be entitled to receive all expenses of collection (including attorneys' fees and costs) related to any action initiated, by litigation or otherwise, to collect past due amounts.

**ORDER ACCEPTANCE:** All orders are subject to acceptance by the home office of Crown Seating LLC and are subject to delays caused by strikes, fires, or other causes beyond our control, for which Crown Seating LLC shall have no liability whatsoever. Expedited production and delivery options available at additional cost.

**FREIGHT CLAIMS:** Upon receipt, merchandise should be carefully examined to ascertain that the product has been received in good condition. Any claim for damage must be made with delivering carrier within five days from receipt of goods. We do not assume any responsibility for loss or damage in transit, and compensation for such a loss must be obtained from the carrier.

**REBATES, ETC.:** Payment of any incentive, rebate, fee, or other bonus due a customer under any program provided by Crown Seating LLC shall be net of any unauthorized miscellaneous deduction and service charges. A customer shall forfeit any such payment if amounts owed by such customer to Crown Seating LLC or any affiliate of Crown Seating LLC are outstanding for more than 30 days on the day that the payment of the incentive, rebate, fee, or bonus is due.

**DISCREPANCY:** Any order discrepancy must be reported within ten days of the invoice date and any other discrepancy must be reported within 90 days of the invoice date; otherwise, Crown Seating LLC shall have no obligation to issue any credit or replace any goods with respect to the order.

**IMPROVEMENT: PRICE LIST NOT AN OFFER:** Crown Seating LLC reserves the right to improve or modify the design of its products consistent with new methods and techniques. The possession of a Crown Seating LLC price list, brochure, or any other marketing material does not constitute an offer of sale.

**CANCELLATION MODIFICATION:** Orders cannot be cancelled or modified, nor can delivery schedules be changed, without the written consent of Crown Seating LLC and upon such terms that will indemnify it against any loss there from. Cancellation Fees will be issued on orders cancelled after 1 business week of order receipt.

**CUSTOMER SERVICE:** Crown Seating's Customer Service Personnel are available by phone for order entry or technical assistance Monday - Friday, 8:00 a.m. to 5:00 p.m. U.S. MT. Fax lines are available 24 hours a day, seven days a week.

**RETURN GOODS POLICY:** Products must not be returned without proper written authorization from Crown Seating LLC. Requests for authorization to return a product to Crown Seating LLC must be in writing and must include (1) the reason for requested return, (2) the original purchase order, Crown Seating LLC invoice number and a copy of the invoice, (3) Crown Seating LLC item number, and (4) the quantities of merchandise to be returned. Return goods shipments must be made REPAID to Crown Seating LLC. Unauthorized returns will be refused, and Crown Seating LLC will not be responsible for any resulting charges.

## RETURNED GOODS CREDIT SCHEDULE

REASON ALLOWABLE FOR RETURN CREDIT	ALLOWABLE CREDIT	
1. Error in processing by Crown Seating LLC.	100%	
2. Custom and/or special products.	NON RETURNABLE	
3. Goods less than 6 months old, allowable credit minus actual cost for restoration of product to saleable condition.	75%	
4. Merchandise returned after six months from date of shipment in new condition.	25%	
5. Merchandise returned unsuitable for resale because soiled, damaged, discounted, etc.	O CREDIT	N

**PLACING AN ORDER:** When ordering, please be certain to include the following information on your written purchase order: Product Model Number, Product Name, Color, Ship-To Address, Quantity, Accessories or Options, Bill-To Address, Date Required, Purchase Order Number, Phone & Fax Numbers. Orders may also be submitted to [orders@crownsating.com](mailto:orders@crownsating.com).

**GOVERNMENTAL, NON-PROFIT AND INSTITUTIONAL (G.N.I.) ORDERS:** For all purchases made by governmental, non-profit and institutional agencies, you may place your order directly with Crown Seating. To place an order, or for more information regarding our G.N.I. pricing or delivery policies, please contact our Sales Department by fax (303) 693-2257, by phone toll free (800) 417-4122, or by e-mail at [Info@crownsating.com](mailto:Info@crownsating.com).

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