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ENG 102

Secs. 041, 082, 201

3 September 2024 (updated 6 October 2024)

Brand Rhetorical Analysis (BRA)

**Your task is to study the branding of a company that produces physical products as well as has an online presence and then write an analysis of how the company and brand persuade you to purchase their products. Your analysis must use evidence from both print and online sources. You must document your print evidence through either photographs or scans attached to your analysis. Your final draft should be at least 1500 words.**

Consumer as Identity

Throughout our lives we inhabit various identities. Some are permanent. We are all sons or daughters of our parents, even if we do not know them or if they are no longer alive). Some are recurring but temporary. When we are in a car, we are either a passenger or a driver. When we are persuading someone else, we are rhetors. When someone is persuading us, we are the audience. A consistent and recurring identity for modern people is that of the consumer.

One way to understand modernization and globalization is to be aware of how traditional cultural artifacts like clothes, grooming supplies, and cosmetics are no longer handmade by humans or directly harvested from nature by humans.

Instead we rely on workers (and machines) to harvest commodities, which are raw, agricultural material that can be purchased or combined with other substances to make a product, like the cotton that is used to make a t-shirt or the coffee beans that are ground and roasted into a can of coffee sold to consumers. Increasingly consumers purchase products from online sellers, but the shift to online shopping has not made consumerism as ethical as it is convenient. In the 1990s there was widespread backlash against sweatshop production of clothing marketed to westerners, which led to movements to boycott certain brands like Nike, and allegations of unfair abuse of workers has continued even since the widespread adoption of the internet. An example of this is the “suicide nets” found at Foxconn factories in China (Foxconn is a Taiwanese electronics manufacturer known for making iPhones).

Knowing Who We Buy From

Before industrialization it was not uncommon to know where the consumer goods a person owned came from. Even today, it is possible to replicate the experience of buying directly from a supplier, like in the case of farmer’s markets, where consumers can interact with farmers and their employees. But increasingly this type of purchasing is uncommon because it is inconvenient, and because harvesters of commodities want to increase their profit margins by selling to people from increasingly distant lands.

Globalization, or the widespread movement of goods and services thanks to technologies like air travel and the internet, has created a situation where we rely on retailers (middlemen businesses that buy products wholesale from factories and suppliers and then resell them at a higher per unit rate to consumers) to buy goods, whether online or at brick and mortar stores. This means that our connection to those who make our products is minimal. This lack of connection arguably allows exploitative labor conditions to continue in factories that produce goods for the Western markets.

Consumerism and Choice

Consumers in capitalist countries like the United States almost never have a single choice for a given product. Whether we buy in brick and mortar stores or online we can almost always choose between brands. Our criteria for choosing can depend on price, name recognition, or even the aesthetics of the packaging or company logo. The distinction of consumer choice has traditionally been a way of distinguishing capitalist, first world countries from so-called second world communist nations like the People’s Republic of China and Cuba.

Criteria for choosing a brand

Your brand must produce a product that exists outside of cyberspace but that also has an online presence. Your brand must produce tangible, physical products (so auto insurance companies are inappropriate for this assignment). It is recommended to not choose food or beverage brands because the packaging for such goods must include nutritional data which limits the amount of rhetorical potential for the brand. Your brand does not need to produce just one product or type of product. Your brand does not need to be a luxury brand or make expensive products. Your brand can be either a private company or a publicly traded company with shareholders. Your brand does not need to be either manufactured nor headquartered in the United States, though obviously choosing a foreign brand which does not have English language materials on its website would not work for this assignment.

Brands are not necessarily the same as companies. The company owns the brand and the trademarks to it, but when you buy a product the brand is often more visible than the company. For example, Cheetos is a brand owned by Frito-Lay, which is itself owned by Pepsi Co. For this assignment you could research multiple brands that are also owned by Frito-Lay.

Ideally you should choose a brand that you have purchased in the past or that you currently buy. Consider choosing a brand that produces products in an industry that interests you (like Polo Ralph Lauren for fashion, Marvel for comic books).

The marketing company Interbrand ranks the top 100 brands worldwide as of 2022 @ <https://interbrand.com/best-global-brands/>.

How is this different from the VRA?

In the VRA, you analyze just images and commercials and not paper representations of a company like sales tags, receipts, packaging, flyers, etc. For this assignment you must look at online data and in real life (that is, print) data.

Unlike in the VRA, documentation for this assignment is not completely online. You must take photos of print representations of a company as part of your evidence.

In the VRA, you did not necessarily have to choose images and commercials from the same rhetor source, though you could have. For this assignment, your data must all come from the same company, though you could include data from multiple brands within the same company.

In the VRA, you could have chosen to analyze artwork and public service announcement commercials, whereas in this assignment you will be studying a company that is in business to make money.

Finally, this assignment will require that you do research about how the company presents itself and its history, whereas that information was not required for the VRA.

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| --- | --- |
| Required rhetorical terms | Optional but recommended Rhetorical terms |
| Appeals (logos, ethos, pathos)  Audience  Color  Rule of thirds (images only)  Representation | Foregrounding  Syllogism and Enthymeme  Kairos  Rhetorical Situation (exigence, audience, constraints)  Symbols  Metaphors  Intertextuality  Tone (videos/commercials only) |
| Must be mentioned in your analysis (your brand should use all 3 appeals, albeit not necessarily evenly). The analysis should focus primarily on ethos. | May be mentioned in your analysis depending on the brand |

Required Rhetorical Terms

Just as with the VRA, in this assignment your task is to identify rhetorical moves made by the brand, even if you disagree with the arguments that they present for why someone should buy their products. All the claims made by the company should be accepted at face value for their rhetorical potential.

Note: the way these questions are grouped under each rhetorical term is in some cases arbitrary. You should ask yourself these questions while studying your company of choice but you do not need to group them the way they are grouped here (a lot of the ethos questions can be considered pathos or logos as well).

Appeals

Logos

* How does the company use the brand to promote products that make sense and solve everyday problems?
* How does the company argue that its products are better than that of the competition?
* How does the company show that its products have been replicated by competitors (the assumption being that imitation is the highest form of flattery and thus imitated products are typically of high quality)?
* How does the company show that its products are unique and separate from competitors (in fashion this is called the USP or unique selling proposition/position)?

Ethos

* How does the company discuss its history as a source of credibility?
* How does the brand discuss ethical labor practices?
* How does the brand discuss ethical environmental practices?
* How does the brand manifest a sense of social justice?
* How does the company highlight (or not) where its products are made?
* If the company manufactures its products in its own country, then why would consumers from that same country want to purchase such products?
* How does the company show its social media savvy?
* How does the company make the consumer aware of awards its products have won?
* How does the company tell consumers about endorsements they have won? (“Good Housekeeping magazine recommends”)
* How does the company stand behind its products through a warranty or something similar?
* How does the company show evidence of its sponsorship of events or organizations? (like Adidas’s sponsorship of the NHL and MLS and Coca-Cola’s sponsorship of the FIFA World Cup)
* How does the company show the celebrity endorsements for its products?
* How does the company promote its good character by discussing charities it donates to?
* How does the company discuss how it values user/customer feedback for its products?

Pathos

* How does the company rely on emotions to induce people to purchase its products?
* How do the depictions of human beings on the company’s website or printed on its product manifest emotion and what types of emotions do they manifest?

Audience

* Who are the types of people most likely to purchase products from this company? (it is never everyone)

Color

* What colors feature in the brand’s logo, products, packaging, and website?
* Why do you think the company uses these colors?

Rule of thirds

* Does the company website or print images from the company follow the rule of thirds for image composition?

Representation

* What types of people are represented in images and commercials of the company? (note: the commercials and videos you include in your analysis should be located on the company website, not on *YouTube*)
* Who appears to be left out of the company’s visual materials?
* What about for the employees and management? (not all companies disclose this information to consumers).
* How does the company show a commitment to social justice through the composition of its staff?

Optional Rhetorical Terms

Foregrounding

* How does the company use foregrounding to highlight the most important parts of an image that they disseminate on their website?

Syllogism and Enthymeme

* How does the reasoning of the company, either online or in print, use syllogism or enthymeme?

Kairos

* How does the company state that it is the opportune time to purchase their product(s)?
* What is it about the company’s products that seems relevant to a contemporary audience?

Rhetorical Situation (exigence, audience, constraints)

* How does this brand present a rhetorical situation to convince you to purchase their products?

Note that the rhetorical situation can sometimes be created by the company and not by the actions of the consumer. For example, antidandruff shampoo is often presented as part of the rhetorical situation of avoiding dandruff. However, at least in some cases, it is the act of shampooing itself that irritates and dries the scalp, which causes dandruff flakes. Ways of nourishing the scalp without using shampoo tend to involve natural ingredients, quite unlike anti dandruff shampoos. Therefore, antidandruff shampoos tend to argue that the rhetorical situation of having dandruff can only be solved by using shampoo whereas not using shampoo can also correct the problem. As always with rhetorical analysis, the claims made by rhetors must be taken at face value as true.

Symbols

* Does the company use their products as symbols standing for some quality or idea? If so, what products and what qualities or ideas?

Metaphors

* Does the company make comparisons between their products and some other entity that is seemingly unrelated? If so, what products and what seemingly unrelated entities?

Intertextuality

* Does the website of the company or its packaging, tags, etc. assume awareness of another brand or image or quotation?

Tone

* If the company has videos on its website, what emotions do these videos convey?
* How does the music affect your interpretation of these videos?

What is evidence for this project?

Evidence should come from the following sources:

* Language from the company’s website (presumably written by its employees)
* Images from the company’s website
* Videos from the company’s website
* Any combination of language, images, and videos from the company’s social media platforms (these texts must be accessible to anyone with an internet connection; no login or signup required)
* Print materials from the company (tags, inserts, flyers, packaging)

The latter category must be documented through scans or photographs (see below examples) added to your analysis document or attached to the Moodle submission space for the final draft and for the first draft (the latter should be posted on the discussion boards for this assignment).

Documentation

There are four methods to document evidence for this project:

1. Quote from the company website

2. Paraphrase from the company website

3. Use screenshots of the company website

4. Use photographs of the products, receipts, packaging, tags, and other representations of print materials from the company

You must include documentation from more than one of these methods and one of the methods must be 4. In other words, you need photo evidence, but you can choose between whether you quote (1.) or paraphrase (2.) from the company website. All screenshots and photographs should be labelled with a caption that describes the image as below:

Citation

You must include both in-text and works cited citations for all online sources that you either quote or paraphrase from. Most of the time for company websites the citation format is for what *Purdue OWL* calls “A Page on a Web Site” @ <https://owl.purdue.edu/owl/research_and_citation/mla_style/mla_formatting_and_style_guide/mla_works_cited_electronic_sources.html>. “A Page on a Web Site” describes the likely citation format for company sources because companies rarely identify an author other than the company itself. Often they also don’t include the date of publication so if that information is not there you can omit it from your works cited. Press releases from a company will generally include the date and sometimes the author. The title of the webpage and the source (in italics, usually the company’s name) and the URL should always be stated because those parts of a website are almost never absent.

You do not need to cite in-text or in the works cited section of your analysis for photographs and references to print materials from the company. However, you should be clear which print materials you are referring to when you discuss them in your analysis.

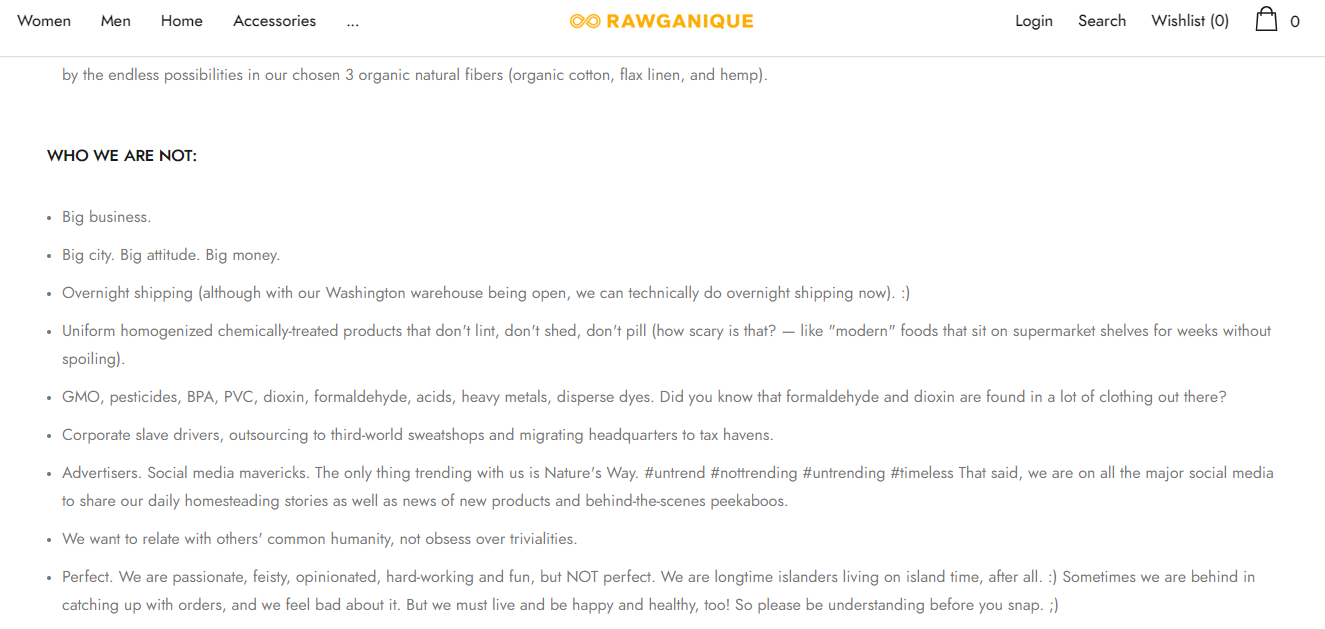


Figure 1 – Screenshot of the "About Us" page from Rawganique @ <https://rawganique.com/pages/about-us>.



Figure 2 - Packaging of Bic Round Stic blue pens



Figure 3 - Side view of the Bic pen box



Figure 4 - Side view of the Bic pen box showing activism by the company

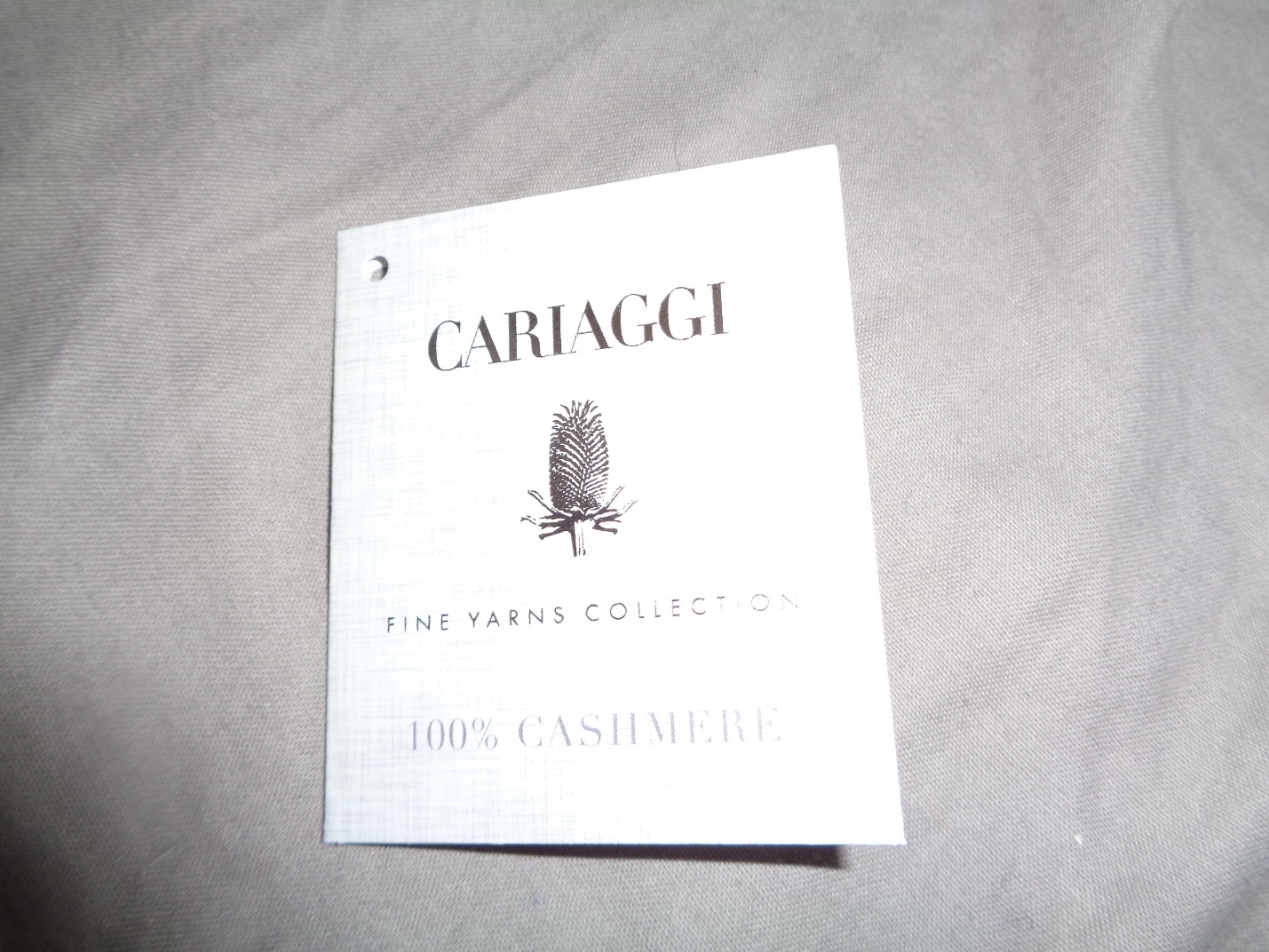


Figure 5 - Front view of Cariaggi hang tag for cashmere hat

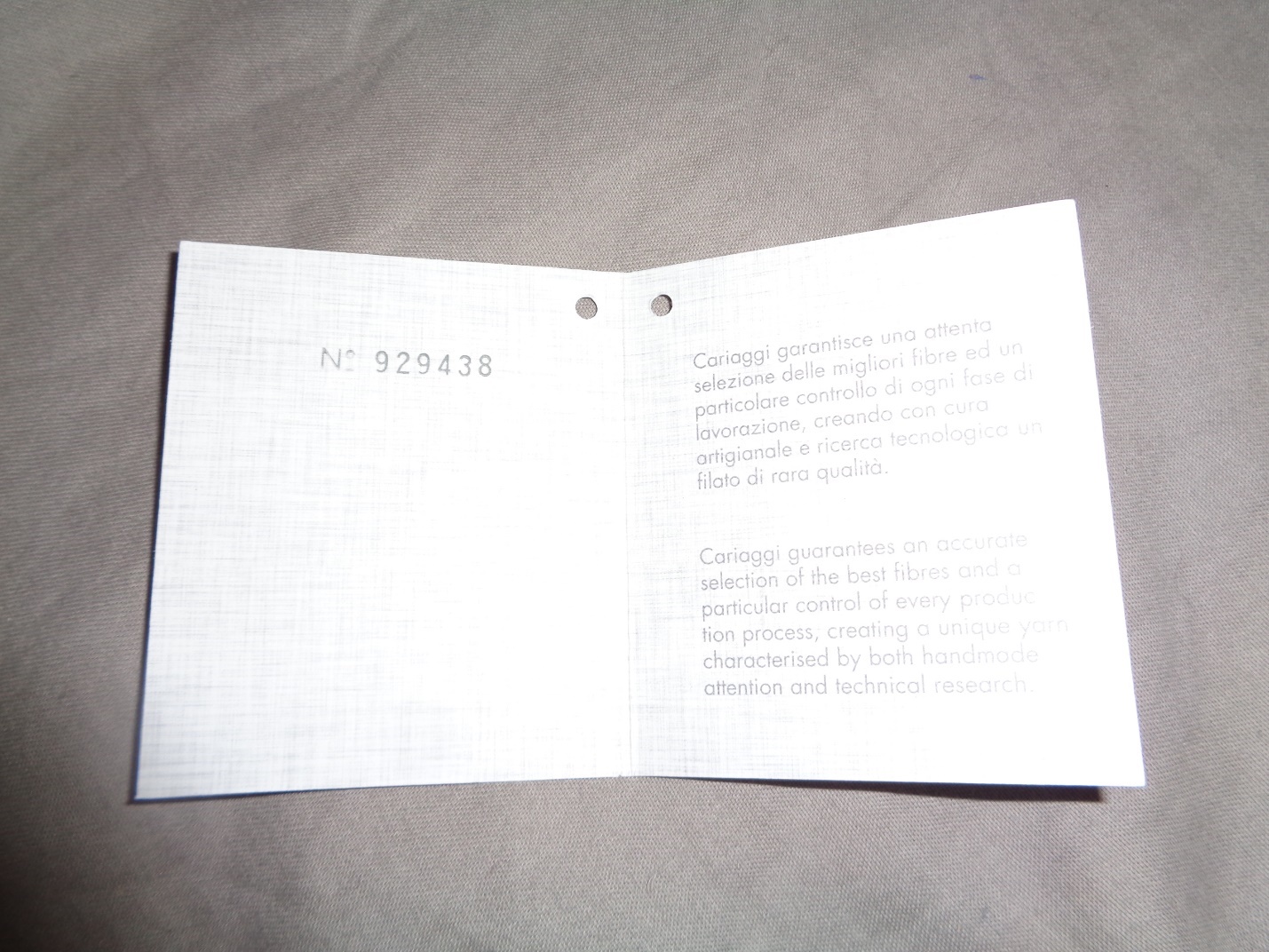


Figure 6 - Contents of Cariaggi hang tag



Figure 7 - Back view of Cariaggi hang tag showing company contact information

Style and Format

Please follow the format in the Sample Brand Rhetorical Analysis which is available on Moodle. For the required rhetorical terms, fill in your discussion of how the print and online representations of the company show them. For the optional rhetorical terms, fill in only those terms that are evident from the company you chose.

For the reflection section at the end, please discuss some of the similarities and differences between the online and print representations of the company. In that section also discuss what representation of the company (print or online) persuaded you more to buy the company’s products and why that is so.

The last part of your final draft document should consist of the images you include in your essay (these images should come after the works cited).

Your essays should be in 12 pt. type and double spaced and should be in MLA format. Your final draft should be at least 1500 words (about 5-6 pages double spaced). Your name should appear on the first page and in the header of every page along with the page number. Please include a Works Cited section at the end of your essay (it does not need to be on a separate piece of paper). Please include a URL for each online citation.

Peer review for this assignment will be done in class and online through the Moodle discussion forums. Please submit your assignments digitally via Moodle.

Due Dates

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| --- | --- | --- |
| SECTION | ROUGH DRAFT | FINAL DRAFT |
| 041 | 18 October 2024 | 25 October 2024 |
| 082 | 18 October 2024 | 25 October 2024 |
| 201 | 17 October 2024 | 24 October 2024 |