

# Public Authority Care Communications

December 2021

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## Tax Info/W-2 Questions

The State has until 1/31/2022 to mail out W-2's to Providers. If you don't receive a W-2 for every Recipient you worked for in 2021 please contact payroll AFTER 2/28/2022 at 209-468-1706.

Providers who have returned a signed Live-In Provider Self-Certification Form (2298) and have questions about how this will effect your W-2, please click [here](#) , as it may answer questions you may have.

For answers to questions beyond what we have provided please contact your tax preparer or the IRS.

FEDERAL TAX ID: 942629822

STATE TAX ID: This is only listed on the W-2's if applicable based on gross wages, for questions on this Providers can call State EDD.

STATE EDD: 1-888-745-3886

IRS (FOR TAX QUESTIONS): 1-800-829-1040

FRANCHISE TAX BOARD: 1-800-852-5711

## Address Changes

Providers, you are now able to update your physical and/or mailing address on the Electronic Service portal as well as your phone number! If you don't use the ESP website you can still update your information with payroll (209-468-1706).

Recipients, if you need to update your physical and or mailing address please contact your IHSS Social Worker. If you use the ESP website you can update your phone number there or with your social worker.

## Upcoming Classes

The following training class will be held virtually using Microsoft Teams. To register please call or email Nicole; 209-468-1747 / ninsenbigler@sjgov.org.

- **Alzheimer's Association: 10 Warning Signs**

Date/Time: 2/24/2022 from 1:00 pm—2:00 pm

## In-Home Care Providers Wanted!

*The IHSS Public Authority is currently looking for potential care Providers to join our registry!*

Are you interested in making your own schedule and helping elderly, blind or disabled individuals remain safely in their own home? If you answered yes to the above questions then being a care Provider on our registry may be the perfect fit for you!

If you are already a Provider and are looking for more work, you may not need to complete your DOJ background check and orientation again.

IHSS will pay Providers for the following personal and domestic services, but each recipient has a Notice of Action (NOA) detailing what they have been individually approved for:

*\*Domestic services \*Preparation of meals \*Meal clean up \*Routine laundry \* Shopping for food  
\*Accompaniment to medical appointment \*Accompaniment to alternative resources \*Protective supervision  
\*Bowel and bladder care \*Routine bed baths \*Menstrual care \*Bathing, Oral hygiene, Grooming  
\*Rubbing skin, repositioning \*Care and assistance with prosthesis \*Medications \*Respiration \*Feeding  
\*Dressing \*Ambulation \* Paramedical Services*

To apply for the registry please start by completing an [application](#). Contact Nicole 209-468-1747 if you have any questions. Employment is not guaranteed.

### Requirements:

- Submit a completed registry application
- Pass a background check
- Complete a mandated online orientation video and SEIU 2015 meeting
- Attend an over the phone registry presentation
- Have a valid & current government issued ID, SSC and if necessary proof of authorization to work in the U.S.

## Online Provider Training Platform

The IHSS Public Authority is pleased to announce that we offer trainings online via Care Academy!

If you are currently signed up for Care Academy, the three newly added class are available on your account.

- ◆ PPE for Homecare– **NEW**
- ◆ Overview of Intellectual Disability Care– **NEW**
- ◆ Overview of Mental Illness Care– **NEW**
- ◆ Overview of Nutrition and Food Prep
- ◆ Managing Job Related Stress
- ◆ Assisting with Elimination Needs
- ◆ Overview of Skin Care and Wound Prevention
- ◆ Assisting with Oral Hygiene
- ◆ Introduction to Dementia Care
- ◆ Managing a Clean and Healthy Environment (Infection Control)
- ◆ Safety Precautions and Fall Prevention (Part 1)
- ◆ Safety Precautions and Fall Prevention (Part 2)
- ◆ Overview of Transfers and Mobility Equipment
- ◆ Communicating with Older Adults
- ◆ Assisting with Bathing
- ◆ Clients Rights, HIPPA, and Elder Abuse Prevention
- ◆ Assisting with Personal Care Through ADLs
- ◆ Assisting with Independent Living Through IALDs

### **Benefits include:**

- ◆ Self-paced learning
- ◆ Certificates available
- ◆ Wide variety of classes
- ◆ Access on your phone, tablet or computer

If you are interested in our new training platform, please complete this [form](#) or contact Nicole at 209-468-1747. Once registered, you'll receive an email from Care Academy with log in instructions.

Please contact Nicole if you have any questions; [nlinsenbigler@sjgov.org](mailto:nlinsenbigler@sjgov.org) / 209-468-1747

# FREE Public Computer Access Locations

Free public computer access is available at the following locations throughout the San Joaquin County (check with agency for operational hours) :

## **Community Partnership for Families –**

4707 Kentfield Rd., Suite C – Stockton 95207 – (209) 644-8605

5506 Tam O'Shanter Drive – Stockton 95210 – (209) 373-2481

631 East Oak Street – Lodi 95240 – (209) 269-8262

## **El Concilio California**

1215 W. Center St. – Manteca 95337 – (209) 249-2100

95 West 11th St. – Tracy 95376 – (209) 820-5900

*\*Stockton-San Joaquin Public Libraries – Please refer to [ssjcpl.org](http://ssjcpl.org) for operational hours\**

## **Chavez Library**

605 N. El Dorado St. – Stockton 95202

## **Troke Library**

502 W. Benjamin Holt Dr. – Stockton 95207

## **Angelou Library**

2324 Pock Ln. – Stockton 95206

**Fair Oaks Library**

2370 E. Main St. – Stockton 95205

**Weston Ranch Library**

1453 W. French Camp Rd. – Stockton 95206

**Arnold Rue Library**

5758 Lorraine Ave. – Stockton 95210

**Lathrop** – 450 Spartan Way – Lathrop 95330

**Linden** – 19059 E. Main St. – Linden 95236

**Manteca** – 320 W. Center St. – Manteca 95336

**Mountain House** – 250 East Main St. – Mountain House 95391

**Ripon** – 333 W. Main St. – Ripon 95336

**Thornton** – 26341 N. Thornton Rd. – Thornton 95686

**Tracy** – 20 Eaton Ave - Tracy 95376

## \$Pay Rate Increase\$

Effective 1/1/2022 the pay rate will be increasing to \$15.50 per hour with overtime being increased to \$23.25 for hours worked over 40 in a workweek.

## Electronic Service Portal Changes

Beginning February 2022 the Electronic Service Portal (ESP) website will no longer work on the Microsoft Internet Explorer browser (IE). Providers and Recipients who use the Electronic Service Portal will need to switch to a supported browser like Microsoft Edge or Google Chrome to access timesheets.

## Important Phone Numbers

**IHSS Public Authority** 1-800-491-1996

**Adult Protective Services** 1-888-800-4800

**IHSS General Information** (209)468-2202

**IHSS Payroll** (209)468-1706

**SEIU Local 2015** 1-855-810-2015/[www.seiu2015.org](http://www.seiu2015.org)

### Staff Contact Information

- George McHugh; gmchugh@sjgov.org; 209-468-0852
- Claudia Pena Duran; cpduran@sjgov.org; 209-468-1233
- Desirea Patten; dpatten@sjgov.org; 209-468-1963
- Lu Vargas; gvargas@sjgov.org; 209-468-1748
- Nicole Linsenbigler; nlinenbigler@sjgov.org; 209-468-1747
- Le'Nel Birden; lbirden@sjgov.org; 209-468-1370
- Esther Mariano; emariano@sjgov.org ; 209-468-1746