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FOR IMMEDIATE RELEASE

City of Fountain Inn Launches New Citizen Reporting Tool Powered by SeeClickFix

City of Fountain Inn Will Use SeeClickFix to Improve Quality of Life, Encourage Greater Civic Participation

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FOUNTAIN INN, SOUTH CAROLINA - Today, the City of Fountain Inn has partnered with SeeClickFix to announce a new platform that will allow citizens to report quality-of-life issues and request City of Fountain Inn services.

With the free SeeClickFix mobile app and web tools, City of Fountain Inn citizens will now be able to provide municipal staff with pictures, videos, specific descriptions, and more — valuable information needed to get the job done efficiently. In addition, the SeeClickFix platform provides City officials with a centralized issue management system to manage issues from creation to resolution — engaging Fountain Inn citizens throughout the process.

“I’ve been striving to give the citizens of Fountain Inn more ways to interact with their municipal government,” says of Shawn Bell, City Administrator. “I believe SeeClickFix is an easy way for residents to bring concerns to our attention and to hold us accountable.”

This partnership not only allows City of Fountain Inn residents to report problems, but also to view, comment on, and vote to fix problems submitted by their neighbors. Citizens can even create their own “watch areas” to receive notifications about all the issues reported in their community, enabling them to follow the progress of all service requests — not just the ones they report.

The mobile app is available for download on [Android](#) and [iPhone](#). In addition to the mobile apps, citizens can send reports to the City of Fountain Inn’s [website](#) and seeclickfix.com.

About SeeClickFix

SeeClickFix was founded in 2008 to empower citizens with tools to publicly document quality of life concerns in their neighborhoods. By radically improving the quantity and quality of this data, SeeClickFix was quickly adopted by local governments, who needed a better way to receive information from citizens.

This exchange helped to build one of the largest neighborhood networks in the world — upon which public agencies and public citizens engage to improve communities. Today, SeeClickFix has official partnerships with hundreds of cities, engaging hundreds of thousands of citizens in the resolution of millions of issues.

SeeClickFix has worked with government partners to develop municipal management tools on top of this citizen network. As SeeClickFix is adopted into the everyday lives of government users, the benefit of the engaged citizen base continues to grow.

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