

Agency for Community Treatment Services, Inc.

**ANNUAL  
2017-18  
REPORT**



**acts**

## BOARD OF DIRECTORS

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## MANAGEMENT TEAM

Larry Gilley, BA  
Interim Chief Executive  
Officer

Asha Terminello, MS  
Chief Operating Officer

Beth Ann Sanders, MS  
Chief Financial Officer

Jana Balicki, MA  
Chief Housing Division  
Administrator

Deanne Cornette, MHA, GPC  
Counsel for Strategic  
Development

*As a comprehensive,  
community-based  
behavioral health  
organization,*

**ACTS MISSION** is to apply the best of contemporary physical and behavioral health interventions and social support services available to assist individuals and families to engage and succeed in Recovery.

**ACTS VISION** is to be acknowledged as an ethical and accountable organization in the Community known for providing acceptance, guidance, empowerment and advocacy for the diverse populations and individuals we serve.

As we close the books on our 2017-18 fiscal year and commence services for 2018-19, I am really glad we are a mission focused organization. This year was a busy year for the staff at ACTS. "The only thing constant is change" is a quote that sticks out to me while thinking about the year that ACTS had. In December, ACTS long-time CEO Richard Brown passed away after a short battle with cancer. While Richard can never be replaced at ACTS, we hope to continue moving his legacy and the agency forward while the ACTS Board looks for a permanent successor for the CEO role.



One of Richard's final projects is "Community Connections," which is still in the concept phase. The vision is for this to be a physical and virtual portal available to the youth and families in Hillsborough County to access a full array of services through care coordination, which entails updating the current Juvenile Assessment Center model, and expanding it to include many supportive services with community partners under one roof. This facility will promote the "friendly door" concept for youth and families presented to include homelessness, civil citations, abuse and neglect, human trafficking, substance use disorders, and mental illnesses. This fiscal year, we will be looking to establish a foundation to help support programs like "Community Connections" and other services at ACTS.

As part of the Board's succession plan, I took over the Interim CEO role in December while a new CEO is identified. Additionally, the Board has selected Beth Ann Sanders as Chief Financial Officer of ACTS. Beth Ann has worked at ACTS for 30 years and with her working knowledge of the organization, she will bring resources together vital to the continuing success of ACTS. Congratulations, Beth Ann.

I am proud of the hard work and dedication of our team here at ACTS moving forward through the changes. I look forward to see who is selected to lead ACTS into the future to continue the great work of this agency in the Tampa Bay area for many years to come.



Larry Gilley  
Interim CEO



# ACTS Services



**Crisis Care:** Detoxification is the first step on the road to recovery. Our Detox Program for both adult and juveniles is the place to start the recovery process in a compassionate and supportive environment. Programs associated with Crisis Care include Adult Addictions Receiving Facility, Central Receiving Facility, and the Juvenile Addictions Receiving Facility.

**Outpatient Services:** You don't have to put your life on pause to get better. Our objective is to accommodate clients by allowing them to remain in their home and be able to work or attend school while in treatment. Programs associated with Outpatient include Outpatient Detox, Outpatient Assessment, Aftercare, Medication Management and Medication Assisted Therapies.

**Residential Treatment:** ACTS residential treatment center is a health care facility providing therapy for substance use. ACTS has residential treatment facilities for both juveniles and adults. Programs include Keystone Residential Treatment Program, Veterans Recovery Support Service, and Youth Residential Treatment at New Horizons and Thonotosassa.

**Supportive Housing:** Supportive housing is an evidence-based housing intervention that combines non-time-limited affordable housing assistance with wrap-around supportive services for people experiencing homelessness, as well as other people with disabilities. Programs include Community Support Services, ACTS Bridge Housing, Amethyst Respite Center and the HEART program.

**Other Services:** ACTS also offers a variety of programs to those in the community including the Juvenile Assessment Centers, a group home for teen girls in Broward County, and serves as a collection site for those who need drug testing and monitoring.

***All of ACTS programs work closely together to provide the best continuum of care for clients and residents.***

# ACTS By The Numbers

**13,057**

Treatment Admissions  
for Service

**69.8% - Male**  
**30.2% - Female**

**24.7**

Average Age of Client

Youngest Client:  
8 Years Old  
Oldest Client:  
83 Years Old

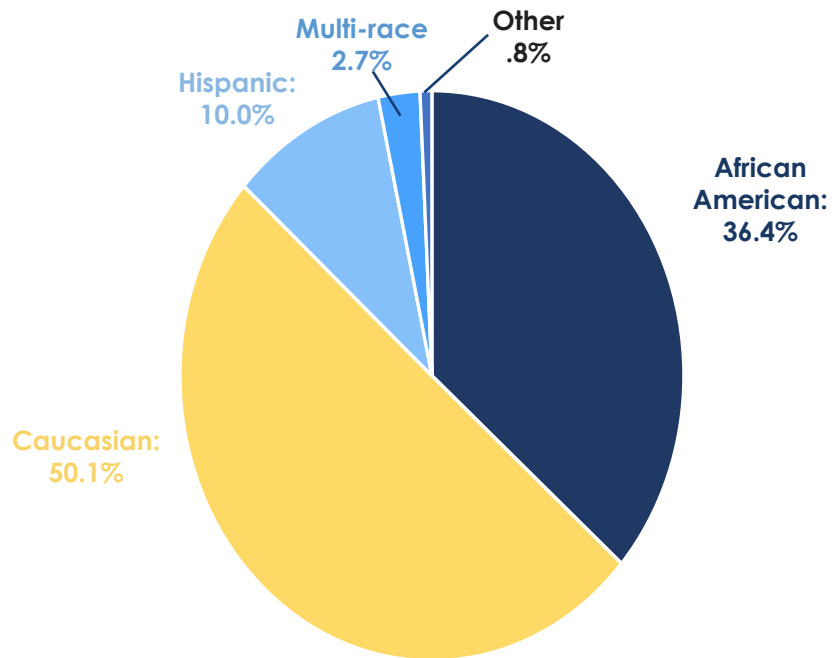
**6,342**

Youth and Adults went  
through Outpatient  
Services

**10,663**

Specimens Collected  
at ACTS Drug Testing Lab

Ethnicity of Clients in Behavioral Health Programs

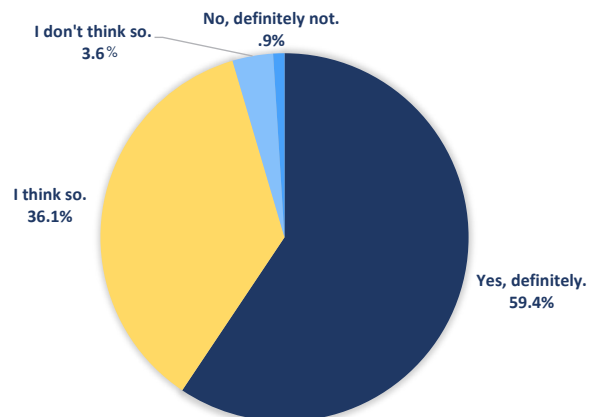


**98**

Clients received  
Vivitrol to curb their  
dependence on  
opioids and other  
substances.

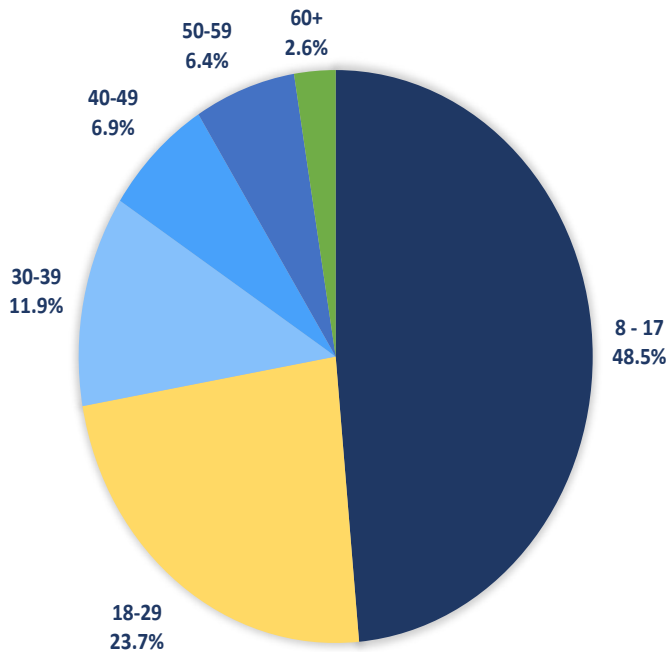
Popular substances  
used by ACTS clients  
included marijuana,  
alcohol and opiates,  
which included  
opioids, heroin and  
pain relievers.

Asked to ACTS Treatment Clients:  
Would you recommend ACTS to a friend or family  
member if they were in need of service?



# ACTS By The Numbers

## Age of Clients in Behavioral Health Programs



**1,036**

Residents went through the Housing Programs, including shelters, transitional housing and permanent housing.

**214**

Total Locations for ACTS including programs and housing scattered sites, with 40 tangible parcels.

**300+**

Employees work across 7 counties in Florida for ACTS.

**94.24%**

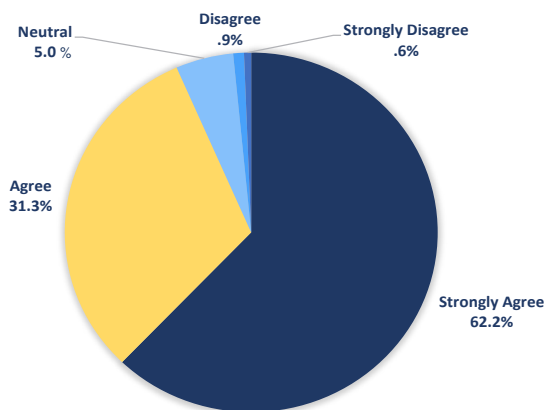
Adult clients lived in stable housing after discharge from treatment services

**100%**

Youth clients lived in stable housing after discharge from treatment services

## Asked to ACTS Housing Clients:

I believe I am making progress towards my goals.



**81.9%**

of the residents of ACTS HEART Housing Program lived in place not meant for habitation before joining the program.



# Year In Review



## Firemen's Hall Dedication

In November, ACTS held an open house at its Firemen's Hall and dedicated the building in memory of former CEO John Marrocco. The Firemen's Hall is a Peer Recovery Community Center and is a safe place where individuals receive respect, encouragement, and hope that supports and strengthens their recovery with mental illness, addictions, and/or trauma.



## Staff in the Community

ACTS staff took part in several health fairs during 2017-18 including hosting a Resource Fair attended by more than 100 people in May pictured above. Other notable fairs include the Men's Health Forum by Moffitt Cancer Center, Gus Bilirakis' Veterans Resource Fair, Operation Stand Down, and Hillsborough County's Opioid Summit.



## CFBHN Dedication to Richard Brown

In March, Central Florida Behavioral Health Network dedicated its Conference Center in memory of Richard Brown. "Along with Bill Janes, Richard picked me to lead the development of CFBHN and acted as my mentor. He was a respected leader and became a dear friend. It is appropriate that he is recognized as a Board Member Emeritus and that the conference center that will support and train the next generation of leaders is dedicated in his name," said Linda McKinnon, President and CEO of CFBHN.



## Hurricane Irma

ACTS staff stepped up to help our clients during Hurricane Irma in September. In October, ACTS management recognized 15 staff members who went above and beyond doing their job during the storm. Staff members came from all of programs and received a token of appreciation at a lunch in their honor.

## Awards



- ACTS and Gracepoint won the WEDU Be More Brilliant Award in February for their collaboration on the Central Receiving Facility in Hillsborough County.
- ACTS won the Richard Brown Community Service Award from HCADA.
- ACTS ARC program and ARC nurse Michelle Rahaman won an award from Salvation Army for their help placing clients appropriately.
- ACTS Counsel for Strategic Development Deanne Cornette was named USF's College of Public Health's Outstanding Woman of the Year in Public Health.

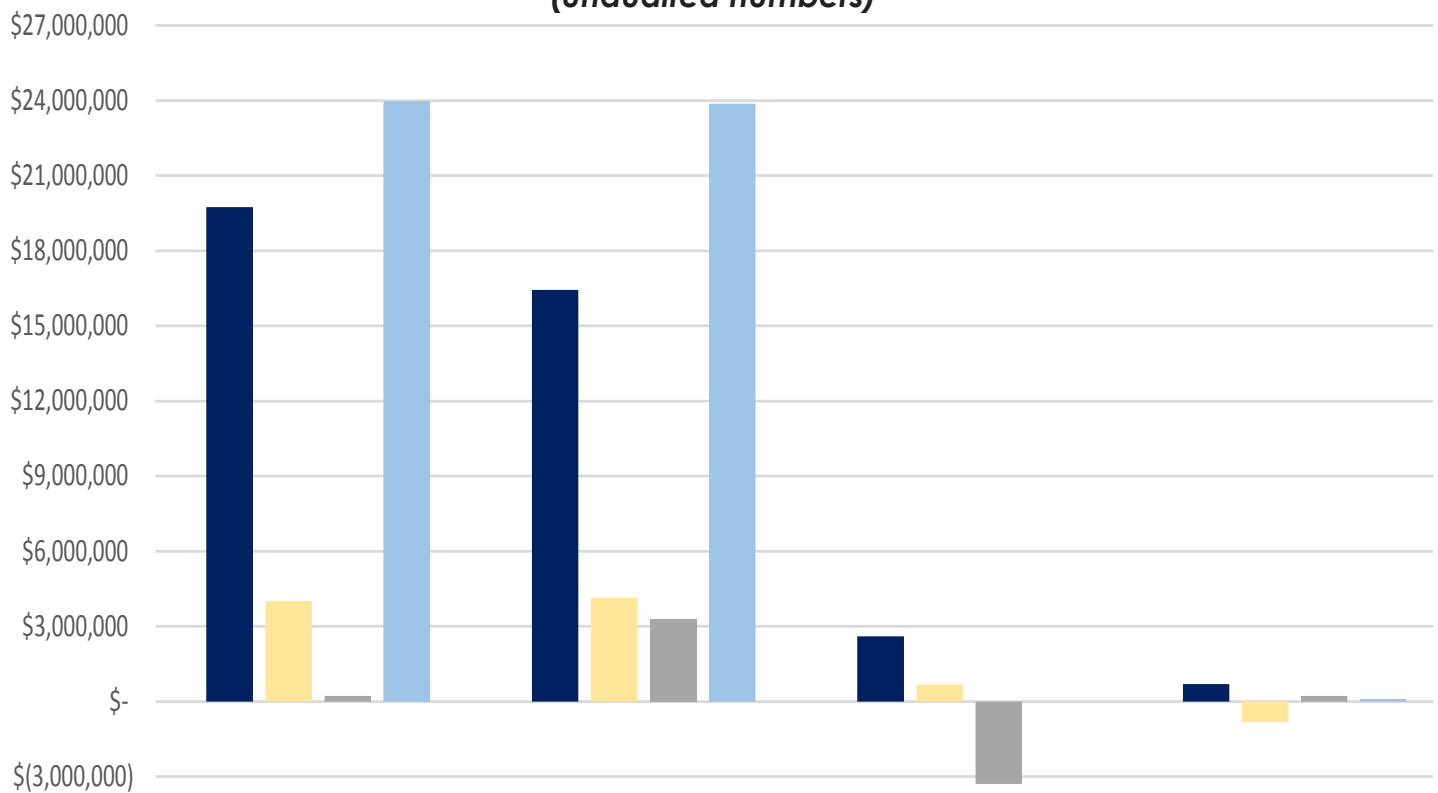
# Financial Performance

## Fiscal Year: July 1, 2017 - June 30, 2018

During the last fiscal year the unaudited numbers show total assets decreased \$581,000 (current assets of \$5,617,000 and capital assets of \$6,497,000 totaling \$12,114,000. EBITDA is \$1,092,000.

For audited numbers, the total operating support and revenue was \$24,412,196. Total operating expenses was \$23,873,1818, which led to increase in assets from operations of \$539,015. The total decrease in net assets for the fiscal year is \$441,440.

### Profit and Loss by Division (unaudited numbers)



	Revenue	Operating Expense	Distributed Costs*	Operation Profit
Behavioral Health	\$19,744,639	\$16,442,129	\$2,600,106	\$702,404
Housing	\$4,012,376	\$4,150,477	\$682,621	\$(820,722)
Other Included**	\$228,659	\$3,282,727	\$(3,282,727)	\$228,659
<b>TOTAL w/ Capital Funding</b>	<b>\$23,985,674</b>	<b>\$23,875,333</b>	<b>-\$0-</b>	<b>\$110,341</b>

\*Distributed Costs includes professional development/training, central maintenance, and administration.

\*\*Other included: Gain on DOT vehicles, VA renovations, asset disposal, and forgiveness of long-term debt.



## How To Reach Us

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**Online:**

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**Administration Office:**

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**Tampa, FL 33610**

*Inspiring Hope...Fostering Recovery.*

