

NEW LINKS on OUR MOTHER'S VOICE!

Our CEO accepted the invitation to submit an article to the journal *Presbyterian Outlook* for their January, 2023 issue, which focuses on **ministering to older adults**. Her published article is available here:

<https://pres-outlook.org/2023/01/advocating-for-older-adults-in-long-term-care-my-calling-my-journey-my-ministry/> with the caution that the journal's web site offers 3 free "reads" of any combination of content per 30-day period (beginning the first day of visit) before the visitor is asked to either purchase the issue or subscribe to the journal to continue to access certain content. Please track your visits to avoid a surprise!

Justice in Aging has updated their guide **25 Common Nursing Home Problems – & How to Resolve Them** with new information for 2023:

https://justiceinaging.org/wp-content/uploads/2019/01/25-Common-Nursing-Home-Problems-and-How-to-Resolve-Them_Final.pdf

Justice in Aging has issued a brief **advocating for reforms and outlining shortcomings** in provider practices which deceive consumers and, in some cases, violate laws.

The first is focused on the need to provide more and better information on the federal website allowing consumers to compare the quality of various facilities:

<https://justiceinaging.org/wp-content/uploads/2022/11/Recommendation-1-Revise-Care-Compare-Website-to-Educate-Empower-Consumers.pdf>

and a second brief is focused on the overprescribing of psychotropic medications:

<https://justiceinaging.org/wp-content/uploads/2023/01/Recommendation-2-Psychotropic-Medications.pdf>

The Long-Term Care Community Coalition has compiled a report of **information on nursing home staffing, five-star ratings, special focus facilities, ombudsman programs, and more**, available by state, at:

<https://nursinghome411.org/states/>

Nursing homes are **prohibited from requesting or requiring a third party to guarantee payment for a resident's admission or continued stay**. Despite this prohibition, some facilities violate the Fair Debt Collection Practices Act and the Fair Credit Reporting Act. The Consumer Voice hosted webinar **on illegal debt collection practices** by nursing homes; materials are available here:

<https://theconsumervoice.org/issues/webinars>

Dr. Martha Jo Atkins, PhD, LPC-S, **discusses End of Life in a way that transforms the way we perceive the experience of the loved one who is reaching the end of life:**

<https://www.youtube.com/watch?v=vg8WAv0YT9c>