

Bridgeway Technologies, LLC provides IT services, enterprise solutions, and infrastructure services in addition to procurement of hardware and software. We specialize in IT Service Management application development for all forms of government and the commercial IT marketplace. Flexible and quick, we can set up client operation support sites in any domestic locale.

- ITSM Application Development
- Requirements Validation

- Enterprise Solution Management
- Project Management

## **ITSM IMPLEMENTATION**

- Assessment of customer needs
- Architect and Design
- Planning/Implementation
- Support (24/7)

## **ENTERPRISE SOLUTIONS**

- Structured approach to integration
- Multi-level reporting for enhanced project visibility
- Use of standard tool-sets
- Developer/tester coordination

# REQUIREMENTS VALIDATION

- In depth review of functional systems, technical systems, and technical specifications
- In depth evaluation of feasibility, practicality, cost, and integration

## PROJECT MANAGEMENT

- Program/Project Manager
   Professionals who follow the
   guidelines of ITIL (Information
   Technology Infrastructure
   Library)
- Management, scheduling, and reporting to track project status and achieve required milestones
- Hands-on approach provides clients with expected accountability and results

# **TECH ENTERPRISE & TOOLS**

- Incident, Problem, Service,
   Change and Release
   Management Integration
- Active Directory, Exchange, System Center Suite
- Asset Management integration
- ITIL

## **ABOUT US**

- Certified as Veteran-Owned Small Business (VOSB)
- Women Owned Small Business (EDWOSB)
- Certified as Disadvantage Business Enterprise (DBE), State of Florida
- Certified as Economically Disadvantaged
- NAICS: 541511, 541512, 541513, 541519, 541330
- DUNS: 079959653

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