

Banks Hardwoods, Inc.

September 19, 2008

Jeff Nelson
Bolt Document Management
2701 Industrial Pkwy
Elkhart, IN 46516

Dear Jeff,

It has been a year since we first started using Laserfiche at our company and I want to tell you what a great product it is! We have used it not only as a "virtual filing cabinet", but also as a way to streamline our paperwork flow. There was definitely some skepticism in our office about throwing away paper and not having the traditional files, but once everyone saw how easy it was to look up invoices by searching on indexes their fears were quickly alleviated. Our staff has also found that they don't need to search around the office looking for paperwork that gets passed from one desk to the next. With Laserfiche, the documents are scanned along the way in the process and are easily accessible to everyone.

Before purchasing Laserfiche we checked out several other systems and this one seemed to be the most comprehensive and easy to use. I have been extremely satisfied with Bolt Document Management and the way you and your staff have been attentive to my needs and quickly responsive when we have needed support. I appreciate the way you gave me references to talk to before purchasing the product. This was very helpful and made me feel much more confident in my decision to make this purchase.

Overall, this new document management system has been a great investment for our company. We have at least six employees that use the system daily to input documents and index, at least 20 more that access the documents and three remote sites that have been able to link in to our network and get their information as well. I would like to say "thank you" to you and your employees for helping us get this great system up and running and for your support as we continue to find new ways to utilize the Laserfiche software.

Sincerely,



Dana Kennedy
Controller