

Upcoming Training Events

604/605/650 OEM Training 10/21

Evan Dean (MDW) will be attending

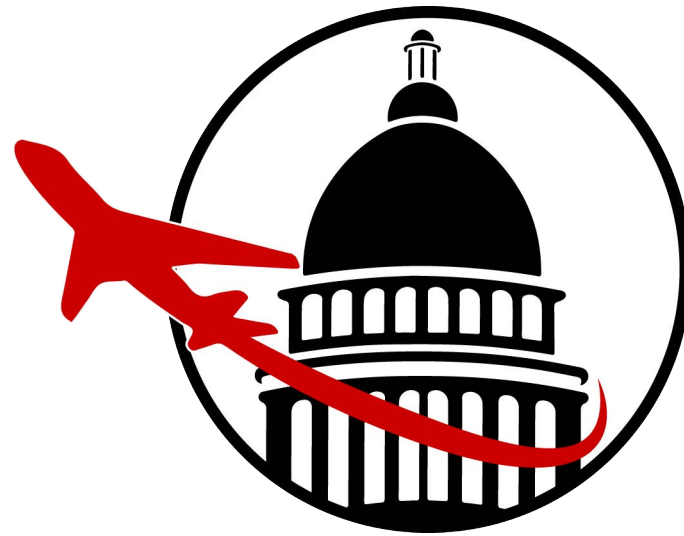
Global 5000/6000 OEM Training Nov 2019

One technician from IAD and one from MDW will attend. Reach out to your lead if you are interested.

NBAA 2019 Convention Las Vegas, NV

Myself and the IAD parts department will be in attendance. DCJet Services is a member of the NBAA and will take this opportunity to network and expand our distributor list. We will also get a chance to present our services to the public. Check it out at:

www.nbaa.org



DCJet Services Newsletter

Tooling GSE Additions

IAD

IFR 4000 back up- Contact Vincent Air Wisconsin Available now.

IFR 6000 new ETA Nov 12- ADS-B mod needs to be finalized

Ford Ranger- Gio vehicle, decals arrived.

MDW

IFR 6000- Nov. 30

Need vehicle upgrades, will discuss with management.

Everyday Reminders !!

- Can't fix issues we don't know about. Communication is a huge part of the company's success. If there's anything that needs to be fixed, please let your lead, manager or myself know.
- Cleanliness is vital in our operation. Be proud and professional with your equipment and coworkers.
- Please enter all the information on ARS. Is important to capture all details of any troubleshooting and we need to use the turnover/job notes correctly.



DCJet Services Service Hub Agreements

Two months ago, DCJet entered an agreement with NetJets Aviation to become a Service Hub provider in the Virginia Region.

The Service Hub Initiative comes in as an initiative the top management from NetJets designed to improve aircraft condition, increase availability and limit the amount of vendors working on NJA aircraft. (Less hands that touch the aircraft, the more continuity and efficiency they will have on the maintenance side)

Total Service Hubs: 10 -12 across the US. Service Hubs include specialized cleaning crews, interior shops and maintenance.

Basically, NetJets will push all the aircraft every night to these hubs instead of keeping them at smaller airports. Maintenance mission is to clear up as many MELs as possible, inspect the aircraft to prevent future down time and have the aircraft available by 0700 next morning.

Vendors get rated by multiple metrics that include: AOG downtime, MEL clearance, performance to plan and on time release. These numbers are pulled from the work at all the airport in the Service Hub region (except MDW..... vendor there will not be covering the region. 🙄 That's where we come into play. Will discuss this with the MDW crew later.

DCJet Services #1 Ranked vendor system-wide for NetJets including NJEurope!!

DCJet Ranking

Well, for the first two months, no company was even close to us in performance. We are the only Service Hub to clear all the metrics. This caught the attention of all the higher ups at NetJets and new opportunities are arising. More info on that later. Hard work pays off and I want to thank you all for the effort.



Meet and Greet at NetJets Headquarters

Last couple of things.....

- Happy Birthday Walter ! Make sure you take the family to eat. Reminder, all employees get \$100.00 on the company card during their birthday month.
- Speaking of company cards, we finally got to the bottom of the issue with the new cards, everyone should be receiving a card by next week
- We have a new texting system in place to facilitate communication. Managers and lead will be briefed on it this week. I'm pretty sure we are going to be able to pass information around better (when compared to emails). This news letter will continue to roll along with memos and messages advising of any changes.
- We are kicking social media back up in an effort to increase branding and improve on the recruiting side. Please send any good pics of you guys working to: photos@dcjetservices.com or to my email. Frequent contributors will be compensated. Like our Facebook and Instagram pages, write reviews. Every little helps.
- Thanks for your hard work! I'm just so proud of what we have accomplished competing with these big companies. Let's go for more! Have a good weekend and enjoy life, just like Matt Davis.....

