

From: Texas Department of Insurance <TXDeptofInsurance@public.govdelivery.com>
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To: Diana Capes
Subject: Expect up to 4 weeks for fingerprint appointments

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TDI | Texas Department of Insurance

Expect up to 4 weeks for fingerprint appointments

It's taking longer than usual to get an appointment with our vendor for fingerprints. The wait can be two to four weeks depending on the location. You can call [IdentoGO](#) at 1-888-467-2080 for information on which sites have the shortest wait times.

Once we receive your background information, we process most licenses within one day.

If you need a license quickly, you can apply for a temporary license without fingerprints or an exam. After you've completed your fingerprint appointment, email your fingerprint receipt to license@tdi.texas.gov and we'll convert your license to a regular license once we review your results and approve your background check.

Learn more about [temporary agent and adjuster licensing changes.](#)



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