



## RULES & REGULATIONS

### OVERNIGHT RESERVATIONS

A room can ONLY be guaranteed if your reservation is confirmed in advance. To confirm your reservation, we require:

- **Proof of your dog's current vaccinations from your vet. This can be faxed to WAGGING LOUNGE DOG RESORT at (443) 546-3598.**
- Signed copies of the Wagging Lounge Rules, Services Agreement, and Guest Profile forms.**

### VACCINATIONS & HEALTH POLICY

We require a Veterinarian Certificate indicating proof of vaccination for Rabies, DHPP, and Bordetella. We recommend the Bordetella vaccination be administered every 6 months. If the Bordetella vaccine has never been given, or if it has expired, a 7 day waiting period is required after the administration. For all other vaccinations, a 24 hour waiting period is required after the first administration of a vaccination or if it has expired. Have your veterinarian fax us a copy at (443) 546-3598.

### HOURS & LATE PICK-UP POLICIES

**Regular Daycare Business Hours:** Monday – Saturday 6:30am – 7pm and Sunday 11am – 6pm. NO Daycare on Sunday, Boarding ONLY. (Hours are subject to change without notice.) **Overnight Check-in & Check-out Policy:** Boarding Check-in/Check-out may occur any time from 6:30am to 6:30pm on the arrival/departure date. **BOARDING Late Policy:** There is a \$20 fee if the guest is picked up after 6:30pm on departure day. **DAYCARE Late Policy:** Guests must be picked up by 6.30pm Monday – Saturday. All Daycare guests staying past business hours will be checked into a room at the Resort and a \$20 late fee will apply. For pick-ups after 8:30 p.m., an overnight room charge will apply. Regular boarding policies apply to all Resort guests.

### FLEA & INTERNAL PARASITE CONTROL

All guests must have been treated with an effective form of tick & flea control treatment. If external parasites are discovered upon check-in, guests will be treated with an effective form of flea control at owner/guardian's expense. If internal parasites are discovered during a guest's stay, treatment and additional private room charges may apply at the owner/guardian's expense.

### AGE REQUIREMENTS

All guests staying at WAGGING LOUNGE DOG RESORT must be at least 16 weeks old. To join daycare, all guests must be spayed or neutered, unless under 7 months of age. Once they are over 7 months of age they must be spayed or neutered in order to socialize with the other guests in our daycare. Dogs in Heat: Female dogs in heat can stress our male guests staying at the Resort and extra cleanup is involved, an additional \$35 per day fee applies. We also require that dogs in heat stay in a Suite (or Luxury Villa) for added privacy, ventilation and to keep other guests comfortable.

## TEMPERAMENT EVALUATION

To ensure the safety of all other guests and employees, all daycare/boarding guests must undergo a temperament evaluation before taking part in social activities at WAGGING LOUNGE DOG RESORT.

## PRIVATE ACCOMMODATIONS

If your dog is not social with other dogs, or requires one-on-one attention, for the safety of our guests, he/ she is required to stay in a WAGGING LOUNGE DOG RESORT Suite (or Luxury Villa) or participate in our Private Day Stay program. Please note that Wagging Lounge has sole discretion on whether dogs may take part in social activities.

## PERSONAL BELONGINGS

As a full-service dog resort, we provide the comforts of home including premium dog bedding, blankets, and bowls. That said, you're welcome to bring your pet's favorite blanket or toy (larger than a standard tennis ball) with a familiar scent—just clearly mark their items. Please limit to two items. WAGGING LOUNGE DOG RESORT cannot guarantee their condition upon check-out. The resort is not responsible for lost or damaged personal items.

## FEEDING/MEDICATION

Owners are encouraged to bring their own brand of dog food as most dogs are sensitive to sudden dietary changes. Please provide ample food for your dog's entire stay. Alternately, owners may purchase in-house food for as little as \$2 a day. WAGGING LOUNGE DOG RESORT proudly serves EUKANUBA Brand dog food. If your dog requires medication, please make sure it is labeled, in original prescription containers, and that dosage instructions are included.

## HEALTH

All guests must be in good health with no open wounds, cuts, or stitches.

## BEHAVIOR

WAGGING LOUNGE DOG RESORT does not allow dogs that have caused injury or shown aggression toward humans or other dogs.

## CANCELLATIONS & PAYMENT & HOLIDAY MINIMUM STAY POLICY

For non-holidays, please notify us of your cancellation 48-hours in advance. For holiday reservations, we require 10-day advance notice and a non-refundable deposit for the first night at the time of reservation. **If we do not receive your cancellation within the timeframe listed above you will be charged 50% of your scheduled boarding stay. No shows will be charged for the reservation in its entirety. We have a minimum stay requirement of (3) nights for peak holiday periods as referenced below: Three-night minimum stay: July 3-6 | November 24-27 | December 23-26**

**ASSUMPTION OF RISK:** OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT EMPLOYEES OF WAGGING LOUNGE DOG RESORT ARE NOT VETERINARIANS AND DO NOT HAVE BACKGROUNDS IN ANIMAL MEDICINE AND ARE NOT EXPECTED TO DIAGNOSE OR DETECT ILLNESSES IN THE GUESTS THAT ARE STAYING AT WAGGING LOUNGE DOG RESORT. IN ADDITION, OWNER/GUARDIAN ACKNOWLEDGES AND IS AWARE THAT VACCINES DO NOT PROTECT AGAINST ALL COMMUNICABLE ILLNESSES THAT MAY AFFECT A GUEST. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING (I) ALL RISK OF ILLNESS, DISEASE, HARM OR OTHERWISE TO THEIR DOG BY ALLOWING THEIR DOG TO STAY AT WAGGING LOUNGE DOG RESORT AND (II) ALL RISK OF DAMAGES CAUSED BY THEIR DOG TO OTHER DOGS, TO ANY WAGGING LOUNGE DOG RESORT EMPLOYEE, AGENT OR TO ANY WAGGING LOUNGE DOG RESORT ASSET AND THAT WAGGING LOUNGE DOG RESORT SHALL HAVE NO LIABILITY FOR ANY HARM TO SUCH DOG.

**I have read and fully understand “Wagging Lounge Dog Resort Rules” and agree to abide by them:**

Owner/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name (please print): \_\_\_\_\_ Dog or Dogs' Name(s): \_\_\_\_\_



