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WHAT WE ARE DOING TO INCREASE SAFETY DURING THE COVID19 PANDEMIC

Dr. Seibert is a transplant recipient and takes immunosuppressive medications. We are making every effort to continue to provide services during this global health crisis, while still maintaining the safety of ourselves and our clients.

OFFICE CONSULTATIONS

We are open for consultations at our office. Office visits will include the following precautions:

- Masks are required while in our office, which we will provide. Masks must be worn correctly, covering your nose and mouth, for the duration of your appointment.
- Examples of safe and effective face coverings include N95 respirators with no valve, disposable polypropylene or cotton surgical masks, and homemade cloth masks with multiple layers of fabric.
- Bandanas, handkerchiefs, knitted masks, fleece balaclavas, neck fleeces (gaiters), and masks with exhalation valves are not acceptable face coverings. We are happy to provide a safe facial covering for you at your visit. There are no exceptions to this policy.
- Social distancing will be maintained throughout the consultation
- Completed paperwork must be submitted in advance of the appointment
<http://www.gavetbehavior.com/client---patient-forms-.html>
- Only one (or two max) healthy adults can attend the consultation; additional family members can 'attend' via facetime
- Please call us to reschedule your appointment, or switch to a web conference
 - If you have been ill
 - If you have a fever or cough
 - If you have been exposed to someone who is ill
 - If you have been exposed to someone who tested positive for COVID19
 - If you have recently received a live vaccine (Flu mist, MMR, varicella, chicken pox, or shingles)

WEB CONFERENCING

Remote telemedicine appointments with new patients are not legal (Georgia law requires Dr. Seibert to have SEEN the pet directly in the previous 12 months), so we are offering the following for new clients who wish to minimize contact:

BRIEF OFFICE VISIT FOLLOWED BY REMOTE TELEMEDICINE CONSULTATION

One pet parent will need to drive to our Lawrenceville office with your pet(s), allowing Dr. Seibert to see your pet directly. We will wear personal protective equipment and use a newly sanitized lead to get your pet from you and take them into the office for a brief exam while you wait outside.

If your pet is too aggressive/reactive for a physical examination, Dr. Seibert will simply get a weight on your pet and then you will leave. This brief 'meeting' will satisfy the legal requirements in the state of Georgia for establishing a valid veterinarian/client/patient relationship.

After this brief visit, you will return home, and we will conduct a telemedicine appointment via web conference. (You will be emailed an invitation to join a Zoom video meeting with Dr. Seibert). Paperwork must be submitted in advance of the appointment

<http://www.gavetbehavior.com/client--patient-forms-.html>

At the completion of the appointment, you will receive written instructions via email, prescriptions will be called into your local pharmacy, your credit card will be charged, and a summary will be sent to your regular veterinarian.

EXISTING CLIENTS

IF we have seen your pet in the previous six months:

Telephone recheck appointments can be scheduled via our online calendar, by following this link: <https://veterinarybehaviorconsultants.setmore.com>

After six months:

Veterinary Behavior Consultants will provide medication refills for no longer than 6 months following your pet's initial evaluation. After 6 months, we require a follow-up evaluation. We will schedule either an office visit or a remote web conference recheck for you, unless it has been more than a year since your last visit. After one year, we are required to see your pet at our office. Alternatively, you can ask your regular veterinarian if they are comfortable taking over responsibility for treatment and prescriptions.

Dr. Lynne M Seibert, DVM, MS, PhD, DACVB
Diplomate of the American College of Veterinary Behaviorists
Pronouns: she/her/hers
