APPLICATION for LOW INCOME HOUSING TAX CREDIT (LIHTC) PROPERTY ______Unit # _____ No. of Bedrooms ____ Project Name (Cell) Phone (home) (work) Current Address: Email Address PLEASE PRINT. PLEASE ANSWER ALL QUESTIONS! Do not leave any space or blanks, write "NO or N/A" where appropriate. PART I - FAMILY COMPOSITION - To be completed by applicant Directions to Applicant: Please complete the table below for each member of your household, whether or not those members are related. Include all members who you anticipate will live with you at least 50% of the time during the next 12 months. (A full time student is anyone who is enrolled for at least five calendar months for the number of hours or courses which are considered full-time attendance by that institution. The five calendar months need not be consecutive.) Name ALL People to Occupy Unit Social Student? If "Yes" DOB "Yes" or LAST NAME FIRST Age Sex Relationship **Security #** PT or "No" FT 1. **HEAD** 2. 3. 4. 5. 6. Please complete the following questions: Spouse's Maiden Name: **(1) (2)** Do you expect any changes in the household composition in the next 12 months? Do you or any other adult members of the household anticipate a change to the current income information within the next 12 **(3)** months (i.e. seeking employment, expecting child support/alimony, expecting a promotion, etc.)? Y/N _____ (please describe) Do all of the above household members reside in the household 100% of the time? Y/N ______ If no, please list the (4)household members that do not live in the household 100% of the time: Are all occupants' full time students? Yes ______ No _____ If Yes, please answer the following: a) Are any of the students married and already filing a joint Federal Income Tax Return with their **(5)** spouse? Yes _____ No ____ (If yes, and all household members are full time students, attach a copy of the Signed Federal Income Tax Return). b) Are any of the students receiving assistance under Title IV of the Social Security Act, which includes but is not limited to TANF/TAFF/AFDC? Yes _____ No ____ Are any of the students enrolled in a job training program receiving assistance under the Workforce Investment Act c) or under similar Federal, State or local laws? Yes _____ No ____ d) Are any of the students a single parent with minor child(ren) and neither the student, nor any of the minor child(ren) in the household are claimed as a dependent of a third party? Yes _____ No_ (If yes, and all household members are full time students, a signed copy of your Tax Return and Divorce Decree must be attached).

e)

Have any of the students ever been in Foster Care? Yes ____ No____

	y adult member of the household <u>anticipate</u> enrolling in the next twelve (12) mo No If yes, who	nths as a student?	ı	
Name of S	No If yes, who chool(s): Address:		_	
b) Has any	member of the household been a student within the CURRENT calendar year?	Yes No_	IJ	F YE
please ide	ntify the member and circle if student status was full or part time.		pt time full	1 time
	pt time full timept time full time			
			. p	
PART I - FAMILY	(COMPOSITION (CONTINUE) - To be completed by applicant			
	farital Status: Single Married (date) Divorced (date) (date) Widowed (date)	te)		
PART II - HOUSE	HOLD INCOME - To be completed by applicant			
minors, unearned i must be included o	hrough (27), indicate the amount of <u>anticipated</u> income for all household member income amounts <u>only</u>), during the 12 month period beginning this date. If you a for may be excluded, please ask the management personnel for assistance.	re uncertain whic	h types of in	
	salaries (include overtime, tips, bonuses, commissions and payments received in			
(9) Child supp	port (include child support you are entitled to but may not be receiving)			
(10) Alimony (include alimony you are entitled to but may not be receiving)	\$		
(11) Social Sec	urity	\$		
(12) Supplement	ntal Security Income (SSI)	\$		
(13) Public Ass	sistance - ADC, TANF, and/or Aid to Families w/Dependent Children (AFDC)	\$		
(14) Veterans A	Administration Benefits	\$		
(15) Pensions a	and/or Annuities	\$		
(16) Unemploy	ment Compensation	\$		
(17) Disability,	Death Benefits and/or Life Insurance Dividends	\$		
(18) Workers'	Compensation	\$		
(19) Severance	Pay	\$		
` ′	te from a Business	\$		
1	nent – Rental Property, land contracts, Door Dash, Uber, Eats, Uber or other de om Assets (Include annual minimum distributions if they apply)	s		
(22) Regular C	ontributions and/or Gifts from Person not residing at unit	\$		
(23) Lottery W	(innings or Inheritances (paid as an annuity)	\$		
(24) All regula	r pay paid to members of the Armed Forces (Military Pay)	\$		
	Grants, Scholarships or Other Student Benefits (including other sources i.e. pa			
	n Medical Care Insurance Payments in excess of \$180.00 per day	\$		
(27) Other Inco		\$ \$		
1 (2/) Utner Inco	ome	.70		

	TOTAL	\$
(28) Total Gross Annual Income from Previous Year		\$
PART III - ASSET INCOME - To be completed by applicant		

YES	NO		CAS	H VALUE/A	PY
		Do You or Any	one in You	r Household	Have:
9)		Savings Account?	\$	APY	Bank
0)		Checking Account?	\$	APY	Bank
1)		Certificates of Deposit?	\$	APY	Bank
2)		Safety Deposit Box?	\$	APY	Bank
3)		Trust Account?	\$	APY	Bank
4)		Any Stocks or Securities, Treasury	Bills? \$	APY	Bank
5)		Retirement Fund? (Include IRA's, Keogh accounts)	\$	APY	Bank
6)		Mutual Funds?	\$	APY	Bank
7)		Savings Bonds?	\$	APY	Bank
8)		Money Market Account?	\$	APY	Bank
9)		Cash on Hand?	\$		
0)		Pre-paid Debit Cards?	\$		Held
1)		Venmo or CashApp Account	\$	*Must	Provide Current Month's Statement
1) (a)		PayPal or Zelle Account (circle	e one) \$	*N	Aust Provide Current Month's Statement
1) (b)		BitCoin or Acorns Account	\$	*Must	Provide Current Month's Statement
		o you or any other member of your		have any Wh	ole or Universal Life Insurance Policies?

Revised 11/18/2013

	Have any Personal Propostamp collections, antiques		ovestment (th Cash V		oaintings,	artwork, \$	collector or s	how
	Own equity in real estate ents (this includes your per							
If yes, Type o	f Property:							
Location of P	roperty:							
Appraised M	arket Value:							
Amount of A	Outstanding loans balance nnual Insurance Premium:	aue:						
Amount of m	ost recent tax bill:	· -						
PART III - ASSET IN	COME (CONTINUE) -	To be complete	ted by applica	nt				
(45)	Have you sold or dispose	ed of any propert	y in the last 2	years?				
If yes, type of	property:		-					
Market value	e wnen sola or alsposea:							
	or disposed for: saction:							
and other claims)?	Received any Lump Sum Whend? 		Cas	sh Value	gains, lott \$	ery winni	ngs, insuranc	e settlements
Irrevocable Trust Acc If yes, describ Date of Dispo	Have you disposed of any counts)? be the asset: sition: osed:			_	given m	oney away	v to relatives,	set up
If yes, please	Do you have any other as list: MENT HISTORY - T		`		• •			
		o be completed t	у аррисанс					
	ent Employer: Supervisor: _							
Salary: \$		Circle One:	Annually	Weekly	Bi-w	eekly	Monthly	
Employer Address: _	Address	City		State	Zip	Phone		
(50) II II D		•			_			
(50) Head's Previo	ous Employer: End Date:	Supervis	or:					
·	End Date		<u>-</u>	Weekly	Bi-w		Monthly	
			·	v		·	·	
	Address	City	y	State	Zip	Phone		
	ead or Other Applicant 1 C							
	Supervisor:			Weekly	Bi-w	eekly	Monthly	
			•	-			•	
	Address	City		State	Zip	Phone		
	ead or Other Applicant 1 P End Date:							
	End Date.	_		Weekly	Ri_w	eekly	Monthly	
		Circle Offe.	1 minually	VICERIY	D1-44	ceniy	Monuniy	
Employer Address: _	Address	City	y	State	Zip	Phone	!	

(52a) Other Appl	licant's Current Emplo	yer:				
Start Date:	Supervisor:					
Salary: \$			Circle One: Annua	ally Weekly	Bi-weekly N	Ionthly
Employer Address:	Address		City	State Zi	ip Phone	
PART V - CREDIT	REFERENCES -	To be co	ompleted by applicant			
<u>Name</u> (53)	Address / Phone	<u>e</u>		Monthly	y Payment \$	
(54)					\$	
PART VI – RENTA	L HISTORY - To	be comp	pleted by applicant			
(56) Residence I	History: Current & Pro	evious L	Landlords: (Past 2 y	ears residence including	ng any owned by	applicants.)
Current Addres	s City State, Zip		Rent/Month	Move in Date	Reason for L	eaving
			Utilities/month	Move Out Date	Is Landlord a	family member or friend
Landlord Name		Lar	ndlord Address			Landlord Phone
Previous Addre	ss City State, Zi	ip	Rent/Month	Move in Date	Reason for L	 eaving
	•		Utilities/month	Move Out date		family member or friend
Landlord Name		Lar	ndlord Address			Landlord Phone
Drivers License # of	f applicant		sta	ate issued	Resident_	
Drivers License # of	f applicant		sta	ite issued	Resident	
	f applicant f applicant					
	R - To be complete					
Do you hav	e full custody of your cl	hild (rei	n)? Explain the custoo	ly arrangements:		
(58) Would you	or any members of you	ır house	ehold benefit from a ha	andicapped-accessible t	unit? Yes N	lo
If yes, expla	ain:					
	ver been evicted? Yes_ ain:					
	ver filed for bankruptc ain:					
(61) a) Have you	a ever been convicted of a ever been convicted a	f a felon	ny? Yes No	If yes, explain:		No

PART	VII - OTHER (CONTINUE) -	To be completed by	applicant						
(62)	Will your household be receivi	ng Section 8 rental assi	stance at the time of move-in?	Yes No					
(63)	Will you household be eligible or are you applying to receive Section 8 rental assistance in the next 12 months? Yes No Explain:								
(64)	Have you <u>ever</u> received rental assistance? Yes No If yes, explain:								
	a. Has your rental assistance ever been terminated for fraud, non-payment of rent or failure to recertify? Yes No If yes, explain:								
(65)	Will this be your only place of residence? Yes No If no, explain:								
PART	VIII - RESIDENT'S STATEME	ENT - To be compl	eted by applicant						
compl eligibl	Do you have a legal right to be Yes, because I am a United So Yes, because I have valid doc The Immigration and N No If you answered "Yes" because the paperwork required by the De immigration status. TIX - SPECIAL NEEDS - T Does anyone your household h Special living accommodations If yes please explain:	tates Citizen umentation from the Braturalization Service) e you are a non-U.S. cit epartment of Housing a to be completed by appl ave special needs? (Y/N)	ureau of Citizenship and Immi izen with valid documentation and Urban Development, so we icant	, you must provide de can verify that you	locumentation and				
(69)	Does anyone in the household								
(70)	Does anyone in the household (proper documentation requir								
PART	X - IN CASE OF EMERGENC	Y, NOTIFY: - To	be completed by applicant						
Nar	ne / Relationship	Address			Phone				

PART XI - RESIDENT'S STATEMENT - To be completed by applicant

I/we understand that the above information is being collected to determine my/our eligibility for residency. I/we authorize the owner/manager to verify all information provided on this Application/Certification and my/our signature is our consent to obtain such verification. I/we certify that I/we have revealed all assets currently held or previously disposed of and that I/we have no other assets than those listed on this form (other than personal property). I/we further certify that the statements made in this Application/Certification are true and complete to the best of my/our knowledge and belief and are aware that false statements are punishable under Federal law. I hereby make application to lease and agree that the rent is payable the first day of each month in advance. As consideration, I paid a deposit and application fee. Balance of deposit to be paid upon execution of the lease unless otherwise stated in the lease. I understand that, in addition, my application fee will be retained, to offset the Landlords cost, time, and effort in processing my application. Upon acceptance of this application, I agree to execute a lease. I recognize that, as a part of your procedure for processing my application, an investigative consumer report may be prepared whereby information is obtained regarding my credit history, employment history, criminal history, and housekeeping history. This inquiry includes information as to my character, reputation, personal characteristics, and mode of living. I understand that I may have the right to make a written request within a reasonable period of time to receive additional, detailed information about the nature and scope of this investigation. In the event this application is accepted, but I subsequently refuse to sign a lease and/or take possession of the premises, the deposit will be forfeited as damages. I state that the information I have provided is true and correct to the best of my knowledge. Note: If Applicant is under 19 in the State of Nebraska or under 18 in the State of Iowa, the applicant is considered a minor; therefore, a Guarantor is required.

I understand that all funds are deposited when they are received, application fees are non refundable. If the application is denied the deposit refund will be issued by mail to the address provided on this application.

Most Properties participate in online payments only, I acknowledge this policy is in place and agree to make payments via the Online Tenant Portal OR other method as directed. I understand personal checks, money orders and/or cash will not be accepted.

Date

SIGNATURE OF ALL PARTIES TO THIS APPLICATION, 18 YEARS OR OLDER:

Applicant Signature (Co-Head)		Date
Other Applicant Signature		Date
Other Applicant Signature		Date
To be completed by Owner / Pro	operty Manager:	
in Section 1 of this Application/Glive in a unit in the development	Certification is eligible under Based on the representati	erein and upon the proof and documentation obtained, the household named or the provisions of Section 42 of the Internal Revenue Code, as amended, to ions herein and upon the proofs and documentation obtained, the household income for the next twelve months does not exceed:
For Initial Application:	\$	(Income Limit for Household Size)
For Recertification:	\$x 140%	(Current Income Limit for Household Size) (multiplied x 140%)
	\$	TOTAL
Signature of Owner's or Develop	per's	D. G.
Authorized Representative:		Date

Applicant Signature (Head)

FOR OFFIC	E USE ONLY		
Community	Date Apartment Needed		
Address	Apartment Number		
Concessions (if any)	Apartment Type		
Monthly Rent	Application Fee		
Security Deposit	Length of Lease Term		
Application Taken By			
	ON SUMMARY CE USE ONLY)		
Landlord History ☐ yes ☐ no			Credit Acceptable yes no
Does Income meet qualifying standards?	☐ yes ☐ no		Does Applicant Meet Qualifying Standards? ☐ yes ☐ no
Ву:	Manager's Approv	al:	
Date Applicant Notified:	1	By Whom:	
(Must contact applicant within 24 Hours)			

TENANT RELEASE AND CONSENT

I/We	, the undersigned here	eby authorize all persons or companies
in the categories listed below to re	elease without liability, information regard	ing employment, income, and/or assets
to, for purposes of verifying infor	mation on my/our apartment rental (owner	or agent) application.
INFORMATION COVERED		
inquiries that may be requested in medical or child care allowances.	vious or current information regarding me, clude, but are not limited to: personal iden I/We understand that this authorization can be my eligibility for and continued participation.	tity; employment, income, and assets; annot be used to obtain any information
GROUPS OR INDIVIDUALS TH	HAT MAY BE ASKED	
The groups or individual	s that may be asked to release the above in	formation include, but are not limited to:
Past and Present Employers Previous Landlords (including Public Housing Agencies) Support and Alimony Providers	Welfare Agencies State Unemployment Agencies Social Security Administration Medical and Child Care Providers	Veterans Administration Retirement Systems Banks and other Financial Institutions
CONDITIONS		
of this authorization is on file and	opy of this authorization may be used for t will stay in effect for a year and one mont e and correct any information that is incor	h from the date signed. I/We understand
SIGNATURES		
Applicant/Resident	(Print Name)	Date
Co-Applicant/Resident	(Print Name)	Date
Adult Member	(Print Name)	Date
Adult Member	(Print Name)	 Date

NOTE: THIS GENERAL CONSENT MAY NOT BE USED TO REQUEST A COPY OF A TAX RETURN. I A COPY OF A TAX RETURN IS NEEDED, IRS FORM 4506, "REQUEST FOR COPY OF TAX FORM" MUST BE PREPARED AND SIGNED SEPARATELY.

SELF CERTIFICATION FORM

Household Name:	Date:
Property Name:	Unit # (if assigned):
_	
I,	, certify that:
I am not a veteran	
I am a veteran	
brand of the United States Armed Forces i	y Service Members. Women and men who served in any including Army, Navy, Marines, Air Force, Coast Guard, le for additional benefits and services. For more as Portal at https://veterans.portal.tx.gov
best of my knowledge. The undersigned furth	information presented in this certification is true and accurate to the ner understand(s) that providing false representation herein constitutes ete information may result in the termination of a lease agreement.
Signature of Applicant/Tenant	Date



TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

A Tenant Rights and Resources Guide For Tenants Living in a TDHCA Monitored Rental Property



Property Name: The Legacy Senior Residences

	Management Company*	Property Owner*
Company Name:	Beacon Management	Legacy-Round Rock Partners, LP
Contact Name:	Shawn Coonen or Sarah Goldman	Bobbi Lucas
Phone Number:	402-341-0892	402-341-0888
Email Address:	info@beacon.cc	blucas@cstonellc.net

^{*} As listed in TDHCA's Compliance Monitoring Tracking System ("CMTS").

Property Policies, Regulations and Requirements

Texas Administrative Code

- This property received either public funds or low income housing tax credits through the Texas
 Department of Housing and Community Affairs ("TDHCA"). That means this property must follow
 certain State rules that are in the Texas Administrative Code or "TAC."
- Part of the TAC says rental properties must have certain policies.
- You can ask your property manager for a copy of the full Written Policies and Procedures part of the TAC (Title 10, Part 1, Chapter 10, Subchapter F, Rule Section 10.610) or you can ask for certain sections or use this short URL to read the full Written Policies and Procedures online: https://goo.gl/A3Rm6S

If you want to know	Ask for this
 The requirement(s) that you need to meet to live at this property. How and when you will be notified if your application is denied, and why your application was denied. 	Tenant Selection Criteria Policy
How a person with a disability may request certain accommodations, and how long it may take for a response.	Reasonable Accommodation Policy
How a waiting list is opened and closed and how applicants are selected.	Wait List Policy
 What must be included in notices about ending your occupancy: The specific reason why your occupancy is ending. Information about rights under the Violence Against Women Act ("VAWA"). How a person with a disability can request a reasonable accommodation in reply to the notice. Information on the appeals process (if one is used by the property). 	Non-Renewal and/or Termination Notice Policy
 How to ask for a unit transfer. What happens to the security deposits for your current and new unit. Transfers related to reasonable accommodations for persons with disabilities. 	Unit Transfer Policy

Texas Property Code

This property must follow all applicable Texas State Landlord-Tenant Laws, which outline the responsibilities of landlords and tenants in residential rental agreements. These laws can be found in the Texas Property Code at https://goo.gl/aHDQ7e.

Land Use Restriction Agreement ("LURA")

- This property must operate in accordance with its Land Use Restriction Agreement ("LURA") as affordable housing, whether or not ownership or management agents change.
- The LURA:
 - Says the property must be suitable for occupancy and in good repair;
 - Sets the maximum rents that can be charged;
 - Prohibits evictions for other than good cause;
 - Provides your rights to occupy a unit if you participate in the Housing Choice Voucher ("HCV"),
 HOME Tenant Based Rental Assistance ("TBRA"), or other federal, state, or local rent payment program;
 - Lists the number and type of property amenities and/or services that must be provided by the TDHCA monitored property. The amenities and/or services required to be provided at this property include: [This section should not be blank when provided to the tenant.]

Common Areas	Unit Amenities	Required Services	
Fitness Area Craft Room Outdoor Recreational Area Swimming Pool Pool Table Covered Community Patio Dog Park Business Center Furnished Community Rooms Activity Room Dining Room with Warming Kitchen Community Theater Room	Refrigerator, Self-Cleaning Oven, Dishwasher, Microwave Oven, Washer and Dryer Ceiling Fans in Bedrooms Covered Patio/Balconies Hard Surface Countertops and Floors In-Unit Storage Room/Closets Water Saver toilet, showerheads and faucets Nine-foot ceilings in Living Room and Bedrooms Emergency Call System in Bath/Bed	Annual Health Fair Weekly Exercise Classes Notary Services (During Business Hours) Bi-Monthly Recreational Activities Bi-Monthly Social Events Weekly Valet Trash Service Annual Tax Preparation at Property Offered by Independent Company - not at owner cost.	

• You can request a copy of the LURA from the property or by calling TDHCA at 800-525-0657 or by email to open.records@tdhca.state.tx.us.

Your Rights as a Renter in a TDHCA Monitored Property

In addition to Texas Property Code requirements, TDHCA Monitored Property Owners Must:

- Keep properties suitable for occupancy and in good repair consistent with Uniform Physical Condition Standards ("UPCS") published by the U.S. Department of Housing and Urban Development ("HUD").
- Estimate utility costs at the property, annually review the utility allowance they calculate, and make utility allowances available for inspection. Utility allowances are used to help determine the amount a property owner will charge for rent.
- Provide reasonable accommodations or modifications for a tenant's disability at the property owner's expense unless the request presents an undue financial and administrative burden on the owner or if the property was awarded tax credits before 2001 (unless otherwise agreed to in the LURA).
- Offer written leases.

Provide tenants with written notice in the event of lease termination or non-renewal.

TDHCA Monitored Property Owners Are Not Allowed To:

- Lock out or seize property of tenants who have not paid rent except by judicial process or as expressly allowed under Texas Government Code §2306.6738 (cases of necessary repair, construction work, emergencies, or in the event of tenant abandonment of a unit).
- Charge rents in excess of program-specific rent limits that are published each year.
- Require households that get rent payment help from a federal program, such as Housing Choice Voucher/Section 8, HOME or other federal program, to establish a minimum income standard that requires more than 2.5 times their portion of the monthly rent or \$2,500 whichever is greater.
 - Example: If your household gets federal rent payment help and your household's portion of the rent is 200 per month, you do not have to show that your household makes more than 500 per month ($200 \times 2.5 = 500$) to be eligible for housing.
 - Example: If your household gets federal rent payment help and your household income is less than \$50 per month, you do not have to show that your household makes more than \$2,500 per year to be eligible for housing.
- Deny households housing just because of participation in the Housing Choice Voucher/Section 8, HOME or other federal, state, or local rental assistance program
- Refuse to renew the lease or evict tenants without good cause. Landlords may not retaliate against renters who have made a discrimination complaint or who have assisted others in exercising their fair housing rights, including rights to request a reasonable accommodation or modification.

Fair Housing - It's Your Right!

This property must follow federal, state, and local fair housing laws. Fair housing laws say everyone has a right to fair and equal housing choices and opportunities. This means you cannot be denied an apartment based on your race, color, national origin, religion, sex, disability, or whether or not your household includes children under the age of 18.

For example, all properties must:

- Give everyone the same rental terms and conditions.
- Show everyone the location of every available apartment.
- Advertise to everyone broadly and in a non-discriminatory manner.
- Make reasonable accommodations or modifications for people with disabilities.
 - A reasonable accommodation or modification request may be made by a person with a disability or on their behalf. The accommodation or modification must:
 - · Be related to a disability;
 - · Not cause an undue administrative and financial burden to the owner; and
 - Not change the basic nature of the program governing the property
 - If your request is denied, your property representative must talk with you about an alternative option that may meet your disability-related needs.

How to Request Reasonable Accommodations and Modifications

If you have a disability-related need, ask your property manager for the Reasonable
 Accommodation Policy. This policy will tell you how to request an accommodation or modification. A
 tenant should know that a property can request verification of a disability if the disability or need for

the accommodation is not obvious, but the property *cannot* request information about the nature, extent, or severity of the disability.

- Reasonable Accommodations: A reasonable accommodation is a change in the way things are
 usually done that may be needed for a person with a disability to use and enjoy a dwelling or
 common area. Examples include:
 - Allowing a service dog, even if the property has a 'no pet' policy.
 - Providing an assigned parking space closer to a unit.
 - Requesting a unit transfer from an upper floor to a ground floor unit.
 - Requesting interpreters or auxiliary aids to communicate effectively with management.
- Reasonable Modifications: A reasonable modification is a change to an apartment.
 - Property managers may allow a disabled person to make changes to an apartment.
 - The disabled person may have to pay for the changes.
 - Examples of reasonable modifications include:
 - Adding grab bars to a bath tub or shower
 - Widening doorways
 - Adding a ramp to make an entrance accessible
- A tenant should know that owners have a right to deny a request in certain situations.
- Reasonable accommodations or modifications for the tenant's disability may be provided at the owner's expense unless the request presents an undue financial or administrative burden on the owner or the property was awarded tax credits before 2001.
 - If you need to find out if a property was awarded tax credits before 2001 or to request a copy of the LURA, contact TDHCA at 800-525-0657 or email <u>open.records@tdhca.state.tx.us</u>.
- To learn more about Reasonable Accommodations and Fair Housing, visit http://www.tdhca.state.tx.us/fair-housing/index.htm.

Complaints

Fair Housing Complaints

If you believe you have been discriminated against based on race, color, national origin, religion, sex, family status, or disability, you can file a complaint.

• The **Texas Workforce Commission**, not TDHCA, handles complaints under the Fair Housing Act in the State of Texas.

Texas Workforce Commission Civil Rights Division 1117 Trinity Street, Room 144-T Austin, TX 78701 Call: 512-463-2642 Toll free: 888-452-4778 TTY: 512-371-7473 Fax: 512-463-2643 Email: housingcomplaints@twc.state.tx.us

• The Texas Workforce Commission may file your complaint with the U.S. Department of Housing and Urban Development ("HUD"). However, you can also send a complaint directly to HUD.

HUD Fort Worth Regional Office

Office of Fair Housing and Equal Opportunity

801 Cherry Street, Unit #45, Suite 2500

Fort Worth, TX 76102

Call: 817-978-5900

Toll free: 800-669-9777

TTY: 817-978-5595

Some Texas cities have a local fair housing agency that may help with fair housing complaints. Find
a list of local fair housing enforcement agencies at www.tdhca.state.tx.us/fair-housing/renters.htm

Property Complaints

Troperty Complaints	
If you	Do this
Have a concern about	Step 1: Call or write your property <i>manager</i> and
 Property issues, such as parking, broken cars, 	state your concern.
trash, safety, or pets.	Step 2: Give your property <i>manager</i> time to
A neighbor is making too much noise or	respond to your concern.
disturbing you.	Step 3: Call or write your property <i>owner</i> if the
 Your apartment manager is unprofessional or rude. 	manager has not responded to your concern.
Suspect that a neighbor	Step 4: Give your property owner time to
 Doesn't report everyone living in the unit. 	respond to your concern.
 Does not report their total income. 	
 Rents or sublets their apartment. 	
 Is using or selling illegal drugs. 	
Need	Step 1: Ask the management office to submit a
Something fixed in your unit, like a leaky faucet,	written work order or submit a request
broken smoke detector, defective or missing	yourself.
refrigerator seal, broken window, or some other	Step 2: Give the property management time to respond to your request.
repair. – You must give the property management	Step 3: File a complaint with TDHCA <i>only if</i>
seven days to respond to your written request	property management has not
(except if the request is related to an	responded to your request.
imminent threat to health or safety).	Mail TDHCA
A reasonable accommodation or modification to	Attn: Housing Resource Center P.O. Box 13941
your unit. You may make the request verbally or	Austin, Texas 78711-3941
submit it in writing.	Fax 800-733-5120
- Generally, property management has 14	Online www.tdhca.state.tx.us/complaint.htm
calendar days to respond to your request.	Individuals with a disability may request a
	reasonable accommodation to submit complaints
	over the phone by calling 512-475-3800 or toll
	free 800-525-0657, 800-735-2989 or 7-1-1 Voice.
	TDHCA may take up to 15 working days to
	respond to your complaint.
Have a complaint about	File a written complaint with TDHCA.
Specific information about property	Mail TDHCA
management renting apartments to households	Attn: Housing Resource Center P.O. Box 13941
that make too much money.	Austin, Texas 78711-3941
	Fax 800-733-5120
	Online www.tdhca.state.tx.us/complaint.htm

General Complaints

TDHCA cannot resolve complaints about abuse, criminal activity, rent payment assistance, or other issues. If you have a complaint about these types of activities, please contact the appropriate organization as provided below.

For complaints about	Contact
Abuse, neglect, or exploitation of a child,	Texas Department of Family and Protective Services
person with a disability, or elderly	Toll free (hotline): 800-252-5400
Social services issues, such as Medicaid,	Texas Health and Human Services Commission
Supplemental Nutrition Assistance	Office of the Inspector General
Program ("SNAP"), Temporary Assistance	Call: 800-436-6184
for Needy Families ("TANF")	Web: http://oig.hhsc.state.tx.us/Fraud Report Home.aspx
Criminal activities, such as illegal drug	Your local law enforcement office or dial 9-1-1
activities, violence	
Rent payment assistance	Call your rent payment assistance provider.

Tenant Rights

Landlord-Tenant Issues

- Visit the Office of the Attorney General ("OAG") at www.TexasAttorneyGeneral.gov/cpd/tenant-rights or call the OAG's Consumer Protection Hotline toll free at 800-621-0508.
- Visit the Texas State Law Library's Landlord/Tenant Law page at http://guides.sll.texas.gov/landlord-tenant-law.
- Texas A&M Real Estate Center has also published a Landlord Tenants Guide which is available at https://assets.recenter.tamu.edu/documents/articles/866.pdf
- Contact the U.S. Department of Housing and Urban Development ("HUD")

Toll Free: 800-955-2232 Email: TX_WebManager@hud.gov

TTY: 800-877-8339 Hours: 8:00 a.m. to 4:30 p.m., Monday - Friday

Regional and Field Offices:

HUD Fort Worth Regional Office
801 Cherry St., Unit 45, Suite 2500
Fort Worth, TX 76102
HUD Houston Field Office
1301 Fannin St., Suite 2200
Houston, TX 77002
Houston, TX 77002
Phone: 817-978-5600
Fort Worth, TX 76102
Phone: 713-718-3199
HUD San Antonio Field Office
615 E. Houston St., Suite 347
San Antonio, TX 78205-2001
Phone: 210-475-6800

Findle: 713-716-3199 Findle: 210-473-0809 Fax: 817-978-5569 Fax: 713-718-3225 Fax: 210-472-6804

Need Legal Help?

- TDHCA does not provide legal advice or help with resolving landlord-tenant issues.
 - TDHCA may try to resolve these issues for reasonable accommodation requests.
- If you received a property violation or eviction notice and need help, contact one of the following organizations.

Legal Aid of Northwest Texas Lone Star Legal Aid

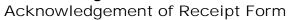
Call: 888-529-5277 Visit: www.lanwt.org Call: 800-733-8394 Visit: www.LoneStarLegal.org

Texas Rio Grande Legal Aid Volunteer Legal Services of Central Texas

Call: 888-988-9996 Visit: <u>www.trla.org</u> Call: 512-476-5550 Visit: <u>www.vlsoct.org</u>

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS

A Tenant Rights and Resources Guide





DEPARTAMENTO DE VIVIENDA Y ASUNTOS COMUNITARIOS DE TEXAS

Guía de derechos y recursos de los inquilinos Formulario de acuse de recibo

Property Name* / Nombre de la propiedad*:	
TDHCA File # / N.° de expediente de TDHCA:	
Household Name / Nombre del grupo familiar:	
Unit Number / Número de unidad	
* As listed in TDHCA's Compliance Monitoring Tracking System ("CMTS"). / Según se Seguimiento de Control de Cumplimiento del TDHCA ("CMTS", por sus siglas en ing	
I/we acknowledge that I/we have received the Resident's Guide as of the below. / Acuso/acusamos recibo de la Guía del Residente a la fecha de	•
Signature / Firma	Date / Fecha
Signature / Firma	Date / Fecha
Signature / Firma	Date / Fecha
Signature / Firma	Date / Fecha

U.S. Department of Housing and Urban Development OMB Approval No. 2577-0286 Expires 06/30/2017

<u>The Legacy Senior Residences – Round Rock, TX</u> Notice of Occupancy Rights under the Violence Against Women Act¹

To all Tenants and Applicants

The Violence Against Women Act (VAWA) provides protections for victims of domestic violence, dating violence, sexual assault, or stalking. VAWA protections are not only available to women, but are available equally to all individuals regardless of sex, gender identity, or sexual orientation.² The U.S. Department of Housing and Urban Development (HUD) is the Federal agency that oversees that the **Low Income Housing Tax Credit Program** is in compliance with VAWA. This notice explains your rights under VAWA. A HUD-approved certification form is attached to this notice. You can fill out this form to show that you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking, and that you wish to use your rights under VAWA."

Protections for Applicants

If you otherwise qualify for assistance under <u>Low Income Housing Tax Credit Program</u>, you cannot be denied admission or denied assistance because you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking.

Protections for Tenants

If you are receiving assistance under <u>Low Income Housing Tax Credit Program</u>, you may not be denied assistance, terminated from participation, or be evicted from your rental housing because you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking.

Also, if you or an affiliated individual of yours is or has been the victim of domestic violence, dating violence, sexual assault, or stalking by a member of your household or any guest, you may not be denied rental assistance or occupancy rights under **Low Income Housing Tax Credit Program** solely on the basis of criminal activity directly relating to that domestic violence, dating violence, sexual assault, or stalking.

Affiliated individual means your spouse, parent, brother, sister, or child, or a person to whom you stand in the place of a parent or guardian (for example, the affiliated individual is in your care, custody, or control); or any individual, tenant, or lawful occupant living in your household.

Removing the Abuser or Perpetrator from the Household

HP may divide (bifurcate) your lease in order to evict the individual or terminate the assistance of the individual who has engaged in criminal activity (the abuser or perpetrator) directly relating to domestic violence, dating violence, sexual assault, or stalking.

If HP chooses to remove the abuser or perpetrator, HP may not take away the rights of eligible tenants to the unit or otherwise punish the remaining tenants. If the evicted abuser or perpetrator was the sole tenant to have established eligibility for assistance under the program, HP must allow the tenant who is or has been a victim and other household members to remain in the unit for a period of time, in order to establish eligibility under the program or under another HUD housing program covered by VAWA, or, find alternative housing.

In removing the abuser or perpetrator from the household, HP must follow Federal, State, and local eviction procedures. In order to divide a lease, HP may, but is not required to, ask you for documentation or certification of the incidences of domestic violence, dating violence, sexual assault, or stalking.

¹ Despite the name of this law, VAWA protection is available regardless of sex, gender identity, or sexual orientation.

² Housing providers cannot discriminate on the basis of any protected characteristic, including race, color, national origin, religion, sex, familial status, disability, or age. HUD-assisted and HUD-insured housing must be made available to all otherwise eligible individuals regardless of actual or perceived sexual orientation, gender identity, or marital status.

Moving to Another Unit

Upon your request, HP may permit you to move to another unit, subject to the availability of other units, and still keep your assistance. In order to approve a request, HP may ask you to provide documentation that you are requesting to move because of an incidence of domestic violence, dating violence, sexual assault, or stalking. If the request is a request for emergency transfer, the housing provider may ask you to submit a written request or fill out a form where you certify that you meet the criteria for an emergency transfer under VAWA. The criteria are:

- (1) You are a victim of domestic violence, dating violence, sexual assault, or stalking. If your housing provider does not already have documentation that you are a victim of domestic violence, dating violence, sexual assault, or stalking, your housing provider may ask you for such documentation, as described in the documentation section below.
- (2) You expressly request the emergency transfer. Your housing provider may choose to require that you submit a form, or may accept another written or oral request.
- (3) You reasonably believe you are threatened with imminent harm from further violence if you remain in your current unit. This means you have a reason to fear that if you do not receive a transfer you would suffer violence in the very near future.

OR

You are a victim of sexual assault and the assault occurred on the premises during the 90-calendar-day period before you request a transfer. If you are a victim of sexual assault, then in addition to qualifying for an emergency transfer because you reasonably believe you are threatened with imminent harm from further violence if you remain in your unit, you may qualify for an emergency transfer if the sexual assault occurred on the premises of the property from which you are seeking your transfer, and that assault happened within the 90-calendar-day period before you expressly request the transfer.

HP will keep confidential requests for emergency transfers by victims of domestic violence, dating violence, sexual assault, or stalking, and the location of any move by such victims and their families.

HP's emergency transfer plan provides further information on emergency transfers, and HP must make a copy of its emergency transfer plan available to you if you ask to see it.

Documenting You Are or Have Been a Victim of Domestic Violence, Dating Violence, Sexual Assault or Stalking

HP can, but is not required to, ask you to provide documentation to "certify" that you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking. Such request from HP must be in writing, and HP must give you at least 14 business days (Saturdays, Sundays, and Federal holidays do not count) from the day you receive the request to provide the documentation. HP may, but does not have to, extend the deadline for the submission of documentation upon your request.

You can provide one of the following to HP as documentation. It is your choice which of the following to submit if HP asks you to provide documentation that you are or have been a victim of domestic violence, dating violence, sexual assault, or stalking.

- A complete HUD-approved certification form given to you by HP with this notice, that documents an incident of domestic violence, dating violence, sexual assault, or stalking. The form will ask for your name, the date, time, and location of the incident of domestic violence, dating violence, sexual assault, or stalking, and a description of the incident. The certification form provides for including the name of the abuser or perpetrator if the name of the abuser or perpetrator is known and is safe to provide.
- A record of a Federal, State, tribal, territorial, or local law enforcement agency, court, or administrative agency that documents the incident of domestic violence, dating violence, sexual assault, or stalking. Examples of such records include police reports, protective orders, and restraining orders, among others.
- A statement, which you must sign, along with the signature of an employee, agent, or volunteer of a victim service provider, an attorney, a medical professional or a mental health professional (collectively, "professional") from whom you sought assistance in addressing domestic violence, dating violence, sexual assault, or stalking, or the effects of abuse, and with the professional selected by you attesting under penalty of perjury that he or she

believes that the incident or incidents of domestic violence, dating violence, sexual assault, or stalking are grounds for protection.

• Any other statement or evidence that HP has agreed to accept.

If you fail or refuse to provide one of these documents within the 14 business days, HP does not have to provide you with the protections contained in this notice.

If HP receives conflicting evidence that an incident of domestic violence, dating violence, sexual assault, or stalking has been committed (such as certification forms from two or more members of a household each claiming to be a victim and naming one or more of the other petitioning household members as the abuser or perpetrator), HP has the right to request that you provide third-party documentation within thirty 30 calendar days in order to resolve the conflict. If you fail or refuse to provide third-party documentation where there is conflicting evidence, HP does not have to provide you with the protections contained in this notice.

Confidentiality

HP must keep confidential any information you provide related to the exercise of your rights under VAWA, including the fact that you are exercising your rights under VAWA.

HP must not allow any individual administering assistance or other services on behalf of HP (for example, employees and contractors) to have access to confidential information unless for reasons that specifically call for these individuals to have access to this information under applicable Federal, State, or local law.

HP must not enter your information into any shared database or disclose your information to any other entity or individual. HP, however, may disclose the information provided if:

- You give written permission to HP to release the information on a time limited basis.
- HP needs to use the information in an eviction or termination proceeding, such as to evict your abuser or perpetrator or terminate your abuser or perpetrator from assistance under this program.
- A law requires HP or your landlord to release the information.

VAWA does not limit HP's duty to honor court orders about access to or control of the property. This includes orders issued to protect a victim and orders dividing property among household members in cases where a family breaks up.

Reasons a Tenant Eligible for Occupancy Rights under VAWA May Be Evicted or Assistance May Be Terminated

You can be evicted and your assistance can be terminated for serious or repeated lease violations that are not related to domestic violence, dating violence, sexual assault, or stalking committed against you. However, HP cannot hold tenants who have been victims of domestic violence, dating violence, sexual assault, or stalking to a more demanding set of rules than it applies to tenants who have not been victims of domestic violence, dating violence, sexual assault, or stalking. The protections described in this notice might not apply, and you could be evicted and your assistance terminated, if HP can demonstrate that not evicting you or terminating your assistance would present a real physical danger that:

- 1) Would occur within an immediate time frame, and
- 2) Could result in death or serious bodily harm to other tenants or those who work on the property.

If HP can demonstrate the above, HP should only terminate your assistance or evict you if there are no other actions that could be taken to reduce or eliminate the threat.

Other Laws

VAWA does not replace any Federal, State, or local law that provides greater protection for victims of domestic violence, dating violence, sexual assault, or stalking. You may be entitled to additional housing protections for victims of domestic violence, dating violence, sexual assault, or stalking under other Federal laws, as well as under State and local laws.

Non-Compliance with The Requirements of This Notice

You may report a covered housing provider's violations of these rights and seek additional assistance, if needed, by contacting or filing a complaint with

<u>Department of Housing and Urban Development (Fort Worth Regional Office)</u> 307 W. 7th St., Suite 1000, Fort Worth, TX 76102 Phone (817) 978-5600 Fax (817-978-5569 TTY (800) 877-8339

For Additional Information

You may view a copy of HUD's final VAWA rule at [https://www.gpo.gov/fdsys/pkg/FR-2016-11-16/pdf/2016-25888.pdf].

Additionally, HP must make a copy of HUD's VAWA regulations available to you if you ask to see them. For questions regarding VAWA, please contact

<u>Department of Housing and Urban Development (Fort Worth Regional Office)</u> 307 W. 7th St., Suite 1000, Fort Worth, TX 76102 Phone (817) 978-5600 Fax (817-978-5569 TTY (800) 877-8339

For help regarding an abusive relationship, you may call the National Domestic Violence Hotline at 1-800-799-7233 or, for persons with hearing impairments, 1-800-787-3224 (TTY). You may also contact

Round Rock Police Department Phone (512) 341-3124

For tenants who are or have been victims of stalking seeking help may visit the National Center for Victims of Crime's Stalking Resource Center at https://www.victimsofcrime.org/our-programs/stalking-resource-center.

For help regarding sexual assault, you may contact

Round Rock Police Department Phone (512) 341-3124

Victims of stalking seeking help may contact

Round Rock Police Department Phone (512) 341-3124

Attachment: Certification form HUD-5382

Acknowledgement of Receipt of "Notice of Occupancy Rights Under the Violence Against Women Act"				
Ι	acknowledge that _	The Legacy Senior Residences	located	
at 1001 University Blvd. F	Round Rock, TX 78665	management has provid	led me with a	
copy of the Notice of Occupancy	Rights Under the Viole	ence Against Women Act on		
	·			
Signed		Dated		