



University of
HUDDERSFIELD

OVERVIEW

The multiple Award winning University of Huddersfield is one of the country's most impressive & beautiful campuses, with a student experience that attracts applicants from all over the world.

Go Shred have worked with the University since 2013 and in 2015 competed in and were successful in winning the tender for confidential shredding across the entire estate.

THE AWARD WINNING UNIVERSITY OF HUDDERSFIELD



THE BACKGROUND

The University of Huddersfield has a long and proud tradition of providing education since 1825. With a student body of over 20,000, they were named winners of the prestigious Times Higher Education University of the Year award in 2013 and have an excellent reputation for research, graduate employment and links with business.

The University recently saw their Chancellor Patrick Stewart hand over the role to HRH Prince Andrew and counts Professor Brian Cox and Go Shred owner Mike Cluskey as alumni.

With an architecturally outstanding campus spread out over a square mile of Huddersfield's picturesque town centre, they needed a shredding provider who could adapt and bring security and outstanding customer service to their many schools across the site. Their brief was precise and called for their service provider to meet the highest standards in the industry.

THE PROBLEM

With multiple schools, all of them separate cost centres, the University knew that any service provider would need to be flexible and able to adapt to each of their schools' unique needs.

The acquisition of the service was the responsibility of an experienced and knowledgeable procurement team, well versed in their requirements of security and cost.

A campus spread across the side of one of Huddersfield's many hills and with a picturesque canal running through its heart, they had to find a shredding company that worked to rigorous standards and would bring value for money that all their stakeholders would be happy with.

A responsive service that could react quickly to the many school's ad hoc requests was also vital, as well as the 100% recycling of the paper collected.

THE SOLUTION

A rigorous tendering and selection process coupled with robust vetting and a comprehensive audit of the EN15713 shredding site saw the University choose Go Shred as the exclusive shredding provider across their entire estate.

In addition they also required their provider to be able to bill and take payment from their schools as separate entities – this meant they also demanded compliance with PCI DSS regulations – Go Shred met this criteria.

A mix of collection methods was also needed across the campus; from secure bins and cabinets to shredding sacks. We were able to provide these to the schools with a reliable service that adapts on a week to week basis to their ad hoc requirements, in addition to the scheduled needs of a four weekly service.

“ Thanks for always having a speedy, cheerful & excellent service which is much appreciated. ”

Paula Goodeve
The University of Huddersfield
School of Human & Health Services