

# Commissioner King Extends Agent License Renewals Through End of 2020

OCTOBER 13, 2020

ATLANTA – Today, Insurance and Safety Fire Commissioner John F. King released **Bulletin 20-EX-12** (<https://oci.georgia.gov/press-releases/bulletins>) to all agents licensed by the Commissioner's office announcing that any agent requiring a license renewal will have their license extended through December 31, 2020.

This announcement comes in response to ongoing issues with long delays and call wait times from the Agency's outgoing licensing vendor, PSI Services LLC.

“The insurance agents working hard on behalf of Georgia consumers across our state deserve the very best customer support,” said Commissioner King. “It is unfortunate that our current vendor is no longer meeting their obligations, but we have full confidence that our incoming vendor, Pearson-Vue, will be an excellent partner and resource for our agents moving forward. In the meantime, I am extending license renewals through the end of the year to ensure our agents can continue making a living while serving Georgians.”

OCI's new vendor for licensing services, Pearson-Vue, will be taking over these functions on November 1, 2020. This extension does not apply to agents in Georgia who are seeking new insurance licenses.

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*The mission of the Office of the Insurance and Safety Fire Commissioner is to protect Georgia families by providing access to vital insurance products and safe*

*buildings through fair regulation that creates economic opportunities for all Georgians.*

## Contact Weston Burleson

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## Related Files

 **[Commissioner King Extends Agent License Renewals Through End of 2020.pdf \(/document/press-release-pdf-version/commissioner-king-extends-agent-license-renewals-through-end/download\)](/document/press-release-pdf-version/commissioner-king-extends-agent-license-renewals-through-end/download)**  
(229.92 KB)

 **[BULLETIN 20-EX-12: EXTENDING AGENT LICENSE RENEWALS THROUGH THE END OF 2020 \(/document/bulletin/bulletin-20-ex-12-extending-agent-license-renewals-through-end-2020/download\)](/document/bulletin/bulletin-20-ex-12-extending-agent-license-renewals-through-end-2020/download)**  
(200.64 KB)