



MARK BRNOVICH
ATTORNEY GENERAL

OFFICE OF THE ARIZONA ATTORNEY GENERAL
CIVIL LITIGATION DIVISION
CONSUMER PROTECTION & ADVOCACY SECTION

**CONSUMER INFORMATION &
COMPLAINTS**
(602) 542-5763
(IN-STATE ONLY) (800) 352-8431

March 18, 2020

Jeremy Winland

RE: CIC 2XQEA-TQW4Q /

Dear Consumer:

Thank you for contacting the Arizona Attorney General's Office and bringing your matter to our attention. The Consumer Protection and Advocacy Section investigates possible violations of Arizona's consumer protection laws. Once we receive your complaint, we may contact the company or individual mentioned in your complaint to request a response to the issues you outlined in order to potentially resolve your concerns. We have included a consumer complaint form for your convenience.

Whether or not we can help to resolve your individual complaint, the information is maintained in our database and assists us with monitoring the business practices of individuals and companies to determine if legal action, on behalf of the state, is required. We do not, however, represent or provide legal advice to individuals. Although we will try to resolve your complaint, you may wish to pursue this matter on your own through the court system or by contacting an attorney for legal assistance. Please be aware that there may be statutes of limitations or other deadlines that could apply to your complaint.

Please return your completed complaint form at your earliest convenience. If you have additional questions or information regarding this matter, please notify us and refer to the confirmation number above. Thank you again for taking the time to file your complaint.

Sincerely,

Consumer Information and Complaints

******PLEASE ADVISE OF ANY CHANGE OF ADDRESS OR CONTACT INFORMATION******

Enc: Complaint Form
CPA:CI
(Rev 7/16)



CONSUMER COMPLAINT

OFFICE OF THE ARIZONA ATTORNEY GENERAL
ATTORNEY GENERAL MARK BRNOVICH
www.azag.gov

Complaint/Confirmation #: 2XQEA-TQW4Q

Section 1: YOUR INFORMATION

YOUR NAME Jeremy Winland	YOUR STREET ADDRESS 40406 N. SHETLAND DR
BEST NUMBER TO CALL DURING THE DAY 480-305-3236	EMAIL ADDRESS Parts@originalprecision.com
CITY SAM TAY VALLEY	STATE AZ
ZIP CODE 85140	

Section 2: WHO YOU ARE COMPLAINING AGAINST

NAME OF BUSINESS YOU ARE COMPLAINING AGAINST DEBORAH L. WINLAND	STREET ADDRESS OF BUSINESS 40406 N. SHETLAND DR
PHONE NUMBER OF BUSINESS 480-645-3890	EMAIL ADDRESS LADY4931@GMAIL.COM
CITY SAM TAY VALLEY	STATE AZ
ZIP CODE 85140	

Section 3: AUTHORIZATIONS

May we send a copy of this to the person or firm you are complaining against? YES NO

(By selecting the answer, "Yes," to the question, "May we send a copy of this to the person or business you are complaining against," I hereby authorize the Office of the Arizona Attorney General to communicate with the party(ies) against whom I have filed this complaint. I also authorize the party(ies) against whom I have filed this complaint to communicate with and provide information related to my complaint, including disclosure of non-public personal information, to the Office of the Arizona Attorney General in connection with this complaint. If your response is "No," we may be prevented from taking any action on your complaint.)

May we provide your name and telephone number to the media in the event of an inquiry about this matter? YES NO

May we send a copy of your complaint to another government agency for its review or investigation? YES NO

Section 4: STATISTICAL INFORMATION (Optional)

For statistical purposes, please indicate:

Your Age: Under the age of 30 Between the age of 60-79 Military/Veteran: Currently in military service
 Between the age of 31-59 Over the age of 80 A veteran

How did you hear about our complaint form (please choose only one):

Called Phoenix AG Office Visited an AG Satellite Office Another Arizona State Agency/State Legislator
 Called Tucson AG Office An Out Of State Agency Attended AG Presentation/Event
 Went onto AG Website Media: Newspaper/Radio/TV Other _____

Section 5: TELEMARKETING / ROBOCALL COMPLAINTS (If your complaint is not against a telemarketer, skip to Section 6)

Is your complaint about a telemarketer or robocall? YES NO

Are you on the National Do Not Call Registry? YES NO

Date of phone call _____ List the phone number that called you _____ List the phone number that received the phone call _____

Was the caller offering a product or service? YES NO

What was the call about?
 N/A

You do not need to fill out Section 6 unless applicable to your complaint. Please make sure to review your complaint for accuracy and then sign and date your complaint (located at Section 7 at the end of this form).

Section 6 COMPLAINT DETAILS

Was an oral or written warranty given? YES NO

Did you sign any documents? YES NO If yes, please attach a copy if possible.

Date of transaction: MARCH 2016

Place of transaction:

DEB'S CURRENT AT TIME HOME ADDRESS
919 W. VAUGHN TEMPE

Witness to transaction: SERENY + DEB

Salesperson's name:

Total amount of damages (list actual loss only):

\$17,400.00 IN PAYMENTS

Have you complained to the business? YES NO

What was the response? I AM NOT ALLOWED TO CONTACT THE BUSINESS

Was the product or service advertised? YES NO

If yes, indicate the date and how it was advertised:

DIRECT SOLICITATION

Do you have an attorney? YES NO

If yes, please provide the attorney's name and address:

Is any legal action pending? YES NO

PEND AZ ATTY OUTCOME 3 MAY

List any other consumer agencies contacted:

TALK TO FEDERAL TRADE COMMISSION

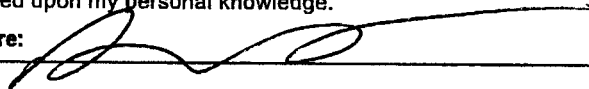
PLEASE EXPLAIN THE ENTIRE CIRCUMSTANCES SURROUNDING YOUR COMPLAINT (attach additional pages if necessary)

PLEASE SEE ATTACHED DEMAND FOR REPAYMENT.
~~FRIBO TO~~ HAVE THERE IS ALSO A MORTGAGE
FRAUD ELEMENT. DEB WINDLAND WAS
DEB DEGARD LIVING AT 919 W. VAUGHN TEMPE
WHICH IS AGAINST THE MORTGAGE TERMS.

Section 7 DECLARATION

I declare, under penalty of perjury, that the facts and statements contained in this declaration, including any attached statements, are true, correct, and based upon my personal knowledge.

Signature:



Date: 03-18-2020

DATED: 03-11-2020

JEREMY D. WINLAND
P.O. BOX 1755
QUEEN CREEK
AZ 85142
HERIN KNOWN AS
CONSUMER

TO:
MRS. CHARLES DEGARD JR.
A.K.A.
DEBORAH L. WINLAND
40406 N. SHETLAND DR
SAN TAN VALLEY
AZ 85140
HERIN KNOWN AS
BUSINESS

SUBJECT:
FORMAL DEMAND FOR REPAYMENT DUE TO UNLAWFULL PRACTICE AS PER A.R.S. 44-1522.

I CONSUMER, DO HEREBY MAKE FORMAL DEMAND FOR REPAYMENT FROM THE BUSINESS, OF ALL MONIES PAYED BY CONSUMER, IN ACCORDANCE WITH, THE VERBAL CONTRACT SALE BETWEEN BUSINESS AND CONSUMER, PERTAINING IN SPECIFIC, TO THE SALE OF, PARCEL AND STRUCTURE LOCATED AT 40406 N. SHETLAND DR. SAN TAN VALLEY AZ 85140.

THE BUSINESS UNLAWFULLY CANCELLED THE VERBAL SALE CONTRACT BY MEANS OF AN UNAGREED CHANGE OF TERMS AS OUTLINED BELOW.
ORIGINAL AGREED TERMS BEING, SALE OF PARCEL AND STRUCTURE TO CONSUMER FOR THE SUM OF \$600.00 PER MONTH PAID MONTHLY UNTIL CURRENT AT THE TIME OF CONTRACT COMMENCEMENT OUTSTADING MORTGAGE BALANCE IS SATISFIED, CONSUMER TO PAY ALL UTILITIES, UPON WHICH TIME SAID MORTGAGE BALANCE IS SATISFIED THE DEED IS TO TRANSFER TO THE CONSUMER VIA STANDARD QUIT CLAIM.
TO NEW UNAGREED TERMS OF \$300.00 PER MONTH RENT WITH FORFEIT OF ACRUED EQUITY, NO FUTURE EQUITY INTEREST, NO DEED OF PARCEL AND STRUCTURE, CONSUMER TO PAY ALL ELECTRIC UTILITY COSTS.

AMOUNT DUE BASED ON TOTAL MONIES RECEIVED BY BUSINESS, AT THE RATE OF \$600.00 MONTHLY, PAID IN CASH TO DEBORAH L. WINLAND (DEBORAH L. DEGARD DURING PART OF THE CONTRACT) FROM MARCH 2016 THRU AUGUST 2018. TOTAL REFUND TO CONSUMER DUE \$17,400.00.

FAILURE TO REMIT IN FULL WITHIN SEVEN DAYS OF RECIEPT OF THIS FORMAL DEMAND SHALL RESULT IN THE UNLAWFULL PRACTICE BEING TURNED OVER TO THE STATE OF ARIZONA ATTORNEY GENERAL'S OFFICE FOR ACTION, AND POTENTIALLY ANY OUTSTANDING DEBT BEING ASSIGNED TO PRIVATE COLLECTION AGENCY TO SECURE FUNDS DUE JEREMY D. WINLAND, LESS AGENCY FEES, OF WHICH FEES WILL BE BILLED TO THE BUISNESS ONCE INITIAL COLLECTION IS COMPLETED AND FEES ARE TALLIED.

THIS FORMAL DEMAND FOUNDED IN ARIZONA REVISED STATUTES COMMERCE CODE 44-1522 ETC.. ENFORCEABLE THRU THE STATE OF ARIZONA ATTORNEY GENERALS OFFICE. EX BONA FIDA APPLIES. REMITTANCE DUE BY U.S. MAIL TO JEREMY WINLAND P.O. BOX 1755 QUEEN CREEK AZ 85142. TO BE PAID VIA CHASE BANK CASHIERS CHECK ONLY, MADE OUT TO JEREMY D. WINLAND AND NOTED IN COMMENTS "REPAYMENT FOR HOUSE PAYMENTS".

I APPRECIATE YOUR TIMELY ACTION IN THIS MATTER AS THIS IS A PROPER AND ACCEPTABLE ACT IN THE COMMERCIAL PAPER ENVIRONMENT WHEN WORKING WITH A BUSINESS TO CORRECT ISSUES THAT ARISE FROM TIME TO TIME IN THE COURSE OF NORMAL BUSINESS, IN HOPES TO AVOID ACTION(S).

R/S
JEREMY D. WINLAND
Jeremy D. Winland
03-11-2020

COPY:
FILES
PINAL CONSTABLE
BUSINESS

REF:
PINAL COUNTY EXHIBIT A