



Mammoth Fire Alarms

Incorporated

176 Walker Street, Lowell, MA 01854

LEAD CUSTOMER SERVICE REPRESENTATIVE

Mammoth Fire Alarms, Inc., a premier distributor of life safety equipment and services for over 25 years, is seeking candidates to fill a lead position in our Customer Service Department. Applicants must have previous telephone and computer training as well as customer service experience in an office setting.

Duties include, but not limited to: assisting customers with product questions, orders and delivery information via telephone; accurately entering orders into computer system; following up on customer inquiries and working with the sales team as needed.

MFA offers the following:

Competitive Hourly Wage
Health Insurance
401K Retirement
Educational Reimbursement
Holidays
Vacation
Sick Time

Candidates must be able to work Monday - Friday 8:00am - 5:00pm. If you are seriously looking to have a long career and settle down, we want you on our team. Please [email](#) us your resume and we'll reach out to you shortly. Thank you!

"Servicing the installer before and after the installation"

www.mammothfire.com

SALES (978) 934-9130 • 1-800-995-9808 • FAX (978) 934-9131