



P.O. Box 229 Geneva, IL 60134 Voice: (630) 208-9898 FAX: (630) 208-9895 Emergency: (630) 675-9963

Date

Customer

Billing Address

City, State, Zip

Dear Valued Mill Creek WRD customer,

Due to customer feedback, we are excited to announce that we are transitioning to a local billing company. Milo Enterprises is a family-owned company based out of Sycamore, Illinois, with many years of utility billing experience.

Beginning in March, your invoices will have a new format, and a new customer portal will be available to manage your account. You will have access to many features including paperless billing and automatic payments. The mailing address to remit paper checks will not change but the old customer portal will be closed at **12 am on February 25th, 2025**. Any electronic payments made thereafter will need to be submitted through the new portal. A link to the new portal will be provided on the Mill Creek Water Reclamation District Website.

The team at Milo Enterprises is available to address any questions or concerns you have regarding the transition. Please don't hesitate to email them at info@miloenter.com or call (630) 701-6595, and they will be happy to assist you.

For more information visit us www.MillCreekWRD.com. We thank you in advance for your patience during this transition period!

Sincerely,

Mill Creek WRD Board of Trustees