CERTIFIED PUBLIC ACCOUNTANTS
DENNIS ROSE & ASSOCIATES, P.C.
DENNIS ROSE, CPA • DONNA HOGGATT, CPA
PRINCIPALS
LICENSED IN IL AND MO

1904 STATE STREET
ALTON, IL 62002
drosecpa@dra-cpa.com

PH. 618.465.4999
FAX 618.465.5050
www.dra-cpa.com

Dear Client:

Now that your tax return has been prepared, we hope you will take a few extra minutes to respond to our following survey. Your satisfaction is important to us, and we would like to provide the best possible service to build a strong business relationship. Your responses will help us determine how we can meet your future needs. Thank you, in advance, for your participation.

Yours Truly,
Dennis Rose & Associates, P.C.
Certified Public Accountants

HOW DID YOU FIND OUT ABOUT US?

Referral ☐ Newspaper ☐ Internet ☐ Location/Visibility ☐ Other ☐

Referred by

If Other- Please Explain

IF YOU HAD QUESTIONS, DID YOU FEEL WE RESPONDED TIMELY AND THOROUGHLY?

Poor 1 2 3 4 Excellent 5

WOULD YOU RECOMMEND OUR FIRM TO FRIENDS AND ASSOCIATES? ☐ YES ☐ NO

HOW WOULD YOU RANK THE DROP OFF AND PICK UP SERVICE?

Poor 1 2 3 4 Excellent 5

WHAT IMPROVEMENTS WOULD YOU RECOMMEND TO OUR PROCESS?

WHAT OTHER SERVICES COULD WE PROVIDE THAT YOU WOULD FIND VALUABLE?

DO YOU PLAN TO USE OUR FIRM NEXT YEAR? ☐ YES ☐ NO

IF NOT, WHY?