

Customer Behavior

Expected behavior guidelines should be followed to protect the rights and safety of library customers, to protect the rights and safety of staff members, and to preserve the library's materials, facilities, property, and grounds.

We expect our customers to:

- Act legally and ethically by demonstrating respect to library staff and fellow users.
- Use library cards appropriately.
- Use all collections, equipment, facilities and furniture on the premises for their intended purposes.
- Limit noise including loud conversations and use of audible devices.
- Provide proper supervision of children. A parent or caregiver is responsible for the safety, behavior and well-being of their children on Library property. See Unattended Child Policy.
- Dress appropriately including always wearing shirts and shoes.
- Maintain proper personal hygiene so as not to offend others with strong, pervasive odors including body odor and odors caused by perfume, cologne or alcohol.
- Share library equipment and furniture so that no one person monopolizes library property or prevents others from using them.

Customers may not:

- Interfere with another person's enjoyment of library service and facilities.
- Use bathrooms for unreasonable or unintended purposes including bathing and laundering.
- Deposit litter anywhere other than in garbage receptacles provided.
- Engage in sexual activity of any kind or cause sexual harassment or indecent exposure.
- Smoke or use tobacco products on Library premises and within 25 (twenty-five) feet of the Library entrances.
- Consume, possess, or be under the influence of illicit or intoxicating substances on library property.
- Harass, intimidate, or discriminate against any member of the library staff or customers, including cursing, campaigning, unwanted recruiting of any type, or sexual or physical threats.
- View sexually explicit images on the Internet or violate the Internet Use Policy.
- Leave packages, backpacks, luggage, or any other personal items unattended. Personal property must be within sight of the owner.
- Congregate on Library premises in a manner which obstructs access or interferes with use of Library facilities or services or where such activity is likely to result in an unsafe or intimidating environment. This includes solicitation and panhandling as well as distribution of leaflets or unauthorized notices.
- Conduct media or commercial photography or filming, without prior permission from Library staff.

- Possess or discharge a weapon or firearm on property owned, leased or controlled by the Sherrard Public Library District, even if that person has a valid federal or state license to possess a weapon or firearm. Exception is made if the weapon or firearm is carried by an on-duty law enforcement officer required to carry a weapon or firearm as a condition of his or her employment.

Inappropriate behavior as outlined above or the commission of any crime on library property will have consequences. Customers may be asked to leave the library premises immediately. In addition, a customer may be barred from library premises temporarily or permanently depending on the severity of the offense. To enforce these policies, library staff are authorized to call for police assistance to take any other measures reasonably appropriate and necessary.