

IRVINE POLICE DEPARTMENT

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Holiday Safety & Residential Burglary Prevention FAQ's

By Shiree Lind, Community Outreach Specialist

- 1. How do we know if someone is suspicious?
 - Watch the person's actions. For example, are they checking vehicle door handles or parked outside your residence sitting in their car watching you and your neighbors?
- 2. How do we stay safe while we are shopping?
 - Stay aware of your surroundings. After making purchases, take them home. Be extra cautious after purchasing electronics and jewelry.
- 3. What is RIOLI?
 - Remove It or Lose It reminds you to keep your car looking like new by concealing anything extra before arriving at your destination.
- 4. Why should I register my bike?
 - We recover lost and stolen bikes often. Registered bikes can be returned to the owner. Please register your bike at project529.com/irvine
- 5. How do I keep my packages from being stolen?
 - Track your packages and bring them in as soon as they are delivered. If you know you won't be home, have them delivered to a locker so you can pick them up at your convenience.
- 6. How can I track my mail?
 - Sign up for http://Informeddelivery.usps.com
- 7. Why should I crosscut or micro-dot shred my personal information?

 Shredding helps you protect your personal information from being used in identity theft.
- 8. How can I protect my home?
 - Keep your home looking lived in. Lock all your gates, doors and windows. Have lights on timers and motion sensors. Make sure videos are high quality and can capture facial features and license plates.
- 9. What is security film?
 - Security film prevents shattered glass and makes it harder to break in through your glass doors and windows.
- 10. Should I freeze my credit?
 - Yes! You can quickly freeze your credit at the three credit bureaus: Experian, TransUnion, and Equifax.
- 11. When should I call the police?
 - If you are a victim of a crime, involved in an accident, or a witness to a crime or accident, call 911 immediately. For non-emergency situations, call 949-724-7000.

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