



Special Notice to Oklahoma Insurance Professionals

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Special Notice to Oklahoma Insurance Professionals, September 8, 2022

To: Oklahoma Licensed Insurance Consultants and Customer Service Representatives

From: Glen Mulready, Oklahoma Insurance Commissioner

Re: Insurance Consultant and CSR License Conversion

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Effective November 1, 2022, Oklahoma licensed Customer Service Representatives (CSR) and Insurance Consultants are required to be licensed as Insurance Producers. SB 1252 (effective November 1, 2022) amends the Oklahoma Producer Licensing Act, 36 O.S. §§ 1435.1, *et seq.*, to remove CSR and Insurance Consultants as individual license types. Instead, individuals operating as CSRs or Insurance Consultants shall do so under an Insurance Producer license and shall be subject to the statutes and rules governing Insurance Producers. National Producer Numbers (NPN) and Oklahoma license numbers **will not** change. State Based Systems (SBS) will automatically convert anyone licensed as a CSR or Insurance Consultant to an Insurance Producer on November 1, 2022.

As a courtesy, CSRs and Insurance Consultants whose licenses expire in September 2022 and October 2022 will have the ability to renew their license prior to November 1, 2022, under the current continuing education requirements. Such applicants must submit a complete application prior to November 1, 2022, including full payment of fee and completion of Continuing Education courses. Any license renewal application received after November 1, 2022, will be required to complete the Insurance Producer biennial requirement of twenty-four (24) hours including three (3) hours of ethics and two (2) hours of legislative update.

The Insurance Producer biennial license fee for any license renewal application received on or after November 1, 2022, shall be \$60.00.

Questions concerning this Notice should be directed to Oklahoma Insurance Department's Licensing Division at 405-521-3916 or by email at licensing@oid.ok.gov.

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Business Hours: 8:00 AM - 5:00 PM

