



August 2, 2017

Tim Crum
Animal Shelter Services, LLC
12425 West Bell Road, Suite 117
Surprise, AZ 85378

Dear Mr. Crum,

Please accept this letter of recommendation in respect to the professional consulting services provided by Animal Shelter Services. Hawaii Island Humane Society retained Animal Shelter Services to conduct an independent shelter evaluation of our three facilities on the Big Island of Hawaii. The scope of the shelter evaluation included weeks of collecting data and information followed by a week visiting and evaluating the operations at the three distinctly different shelters.

The Board and I found you professional, knowledgeable, and very thorough. And, had a level of experience that was easily communicated in your Shelter Evaluation Report. Your observations were objective, wise and communicated well and allowed us to see the shelters through an objective point of view.

The recommendations provided were excellent and are assisting us to grow and improve as an organization. Thank you for your professional assistance and I look forward to working with you in the future.

Given our organization's experience, I would whole-heartedly recommend Animal Shelter Services to all!

Sincerely,

Donna Whitaker

Donna Whitaker
Executive Director
Hawaii Island Humane Society