

## Franciscan Ministries Program Metrics - 1st Quarter, 2021

### Centennial Barn

Event Rentals	Jan	Feb	March	2021 YTD	2020	2019
Receptions	0	0	0	0	4	27
Private / Social	0	0	0	0	22	68
Corporate	0	0	1	1	7	17
Non-profit	0	0	1	1	4	17
<b>Contracted Events at Barn - TOTAL</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>37</b>	<b>129</b>
Leads Contacted	104	60	99	263	980	1,211
Tours	18	3	28	49	123	240
Bookings	5	3	15	23	53	106
<b>Conversion Rate - tours to bookings</b>	<b>28%</b>	<b>100%</b>	<b>54%</b>	<b>47%</b>	<b>43%</b>	<b>44%</b>
Franciscan Events <i>(at Barn)</i>	0	0	0	0	2	66
Classes / Appointments	0	0	0	0	67	233
<b>Other Events - TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>69</b>	<b>299</b>

### Community Garden

TOTAL Plots	Neighborhood		Bhutanese / Other			
	35		56			
100	Community Crop		Education / Other		Empty / Processing	
	5		0		4	
Garden Activities	Jan	Feb	March	2021 YTD	2020	2019
Volunteer Hours	0	0	76	76	163	1085
Produce Donated	0	0	0	0	389	471
Work Days / Community Events	0	0	1	1	0	7
Narrative						

### Haircuts from the Heart

Services	Jan	Feb	March	2021 YTD	2020	2019
Clients - Salon	101	45	105	251	1,555	2,720
Clients - Mobile	0	0	22	22	186	679
<b>Clients - TOTAL</b>	<b>101</b>	<b>45</b>	<b>127</b>	<b>273</b>	<b>1,741</b>	<b>3,543</b>
Client Survey Average Rating <i>(out of 5)</i>	na	na	na	na	na	5
Vouchers	2	1	1	4	47	144
# of Mobile Sites	0	0	5	5	20	16
"Piggy Bank" - Client Donations	\$15	\$6	\$0	\$21	\$328	\$1,281
Volunteer Hours	0	0	0	0	40	132
Narrative						

## Tau House

Participants	Jan	Feb	March	2021 YTD	2020	2019
Individuals - TOTAL	0	0	27	27	191	715
Volunteer Hours	0	0	14	14	1603	9,870
Partner Sites	0	0	0	0	13	24
Groups - Repeat	0	0	3	3	9	29
Groups - New	0	0	0	0	3	8
<b>Groups - TOTAL</b>	0	0	3	3	12	37
Narrative						

## Tamar's Center

Clients	Jan	Feb	March	2021 YTD	2020	2019
Client Visits to Day Shelter	16	20	26	62	2,439	2,752
<b>Clients - TOTAL (unduplicated)</b>	119	119	119	119	139*	150
Level 1 - Actions Completed	16	30	17	63	375	891
Level 2 - Actions Completed	17	6	5	28	224	314
<b>Level 1:</b> # of clients taking first steps ( <i>making and keeping appointments, obtaining an ID, etc.</i> )						
<b>Level 2:</b> # of clients taking significant action ( <i>finding housing, entering detox, accessing inpatient medical treatment</i> )						
Demographic Summary						
Narrative						